

Securely dispose of IT assets at end-of-life

Whether updating, upgrading, or otherwise decommissioning IT assets, organisations need secure IT asset disposition (ITAD) processes to ensure the complete destruction of media and maximise IT asset value. But ITAD is a complex, often costly process, requiring compliance with data security and environmental regulations. Organisations must develop comprehensive end-of-life IT management systems to ensure data security and support sustainability goals.

Your objectives

Data security is the primary objective when handling end-of-life IT assets. It's your responsibility to ensure the security of your company and customer data by preventing unauthorised access, misuse, and malicious attacks. A comprehensive ITAD program should also maximise the value and increase the efficiency of retired IT assets, while minimising environmental impact.

Iron Mountain offers superior, reliable ITAD services to maximise security, such as media destruction, recycling, remarketing, remote data wiping, and comprehensive reporting. With a traceable chain of custody, our service ensures all assets are tracked, and media-bearing IT assets are destroyed, complete with a certificate of destruction.

To help you meet sustainability goals, our Environmental Benefits Report shows the positive impact of your ITAD program.

By partnering with Iron Mountain for your ITAD needs, you gain peace of mind knowing that your end-of-life assets are being managed securely and sustainably.

Our services

Iron Mountain's comprehensive ITAD program helps businesses maximise the value of IT assets while ensuring their secure and compliant disposal. Services include media destruction, remote data wiping, recycling, remarketing, and complete ordering, tracking, and reporting through an online portal. Reporting consists of a certificate of data destruction and our Environmental Benefits Report, which shows the positive impact of your ITAD program. We are committed to providing a secure and responsible ITAD solution that meets the highest data security standards, supports environmental sustainability goals, and ensures regulatory compliance.

ITAD services include:

- Data destruction and reporting
- Onsite mobile shredding
- Recycling
- Remarketing
- Secure chain of custody
- Centralised process management
- Environmental Benefits Report



Workplace IT asset management overview

As a global leader in workplace IT asset management (ITAM), Iron Mountain delivers tailored solutions to help you manage your workplace IT asset lifecycle from start to finish.

With our comprehensive services and solutions, you'll get the most out of your workplace IT assets and create business efficiencies that allow you to focus more on your internal customers. Our services also support your sustainability goals by extending the life of your assets and demonstrating positive outcomes with our Environmental Benefits Report.

Common use cases

Employee onboarding	Employee offboarding	Workplace IT asset refresh	Lease return	End of life
<p>Your objectives Equip new employees with PCs and peripherals</p>	<p>Your objectives Recover IT assets from departing employees</p>	<p>Your objectives Replace outdated workplace hardware</p>	<p>Your objectives Return leased equipment on time to lessor to avoid penalties</p>	<p>Your objectives Secure disposition of retired IT assets</p>
<p>Required solutions Automate and scale employee onboarding for seamless equipment provisioning</p>	<p>Required solutions Implement automated asset retrieval, remote data erasure, secure shipping, and end-to-end tracking</p>	<p>Required solutions Efficiently manage complexities, ensure data security during outdated equipment collection, and enable seamless advance replacement with updated hardware</p>	<p>Required solutions Safely collect, store, and return leased PCs to original lessor, while maintaining data security throughout the collection process</p>	<p>Required solutions Efficiently manage retired systems for potential reuse or certified data erasure and recycling, with comprehensive reporting</p>
<p>Our services Unified online management, deployment, storage, reimaging, kitting, tagging, tracking, logistics, and reporting</p>	<p>Our services Unified online management, remote data erasure, logistics, testing, cleaning, storage, and detailed reporting</p>	<p>Our services Integrated program management, new hardware deployment, retired hardware removal and disposition</p>	<p>Our services Efficient lease return management, deadline adherence, two-way logistics, device testing, cleaning, and grading</p>	<p>Our services Secure media destruction, recycling, remarketing, remote wipe, and detailed reporting with data destruction certification</p>

Iron Mountain's Workplace ITAM



Best in class data security

From transparent, traceable chains of custody and verifiable data erasure, we provide world-class logistics, global tracking, and certified decommissioning.



Advanced sustainability

Promote sustainability by reducing e-waste, extending the life of an asset, and supporting responsible disposal and recycling practices, contributing to a cleaner environment and more sustainable future.



Maximise savings and ROI

Hardware asset management boosts savings and ROI by optimising asset utilisation, maintenance, and resource allocation while minimising unnecessary purchases.



Unmatched scale and reach

A trusted partner to 95% of the Fortune 1000 and some of the world's largest hyperscalers, our decades of leadership, expertise, and global footprint are unmatched.

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About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organisations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centres, art storage and logistics, and cloud services, Iron Mountain helps organisations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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