

IT Asset Refresh

Efficient, secure, and maximized for value

Refreshing IT assets is critical to keeping your workforce equipped and your data protected. Iron Mountain streamlines the IT asset refresh process—helping you maintain performance, reduce risk, and recover maximum value from end-of-use devices. Our end-to-end service model supports fast deployment of new assets, seamless retrieval of old ones, and value-optimized disposition.

Experience clear benefits



Faster, simpler rollouts:

Pre-configured devices delivered directly to users with kitting, imaging, and tagging handled for you.



Reduced IT workload:

We manage retrieval of old equipment, freeing your team from coordinating returns or pickups.



Secure by default:

All retired assets go through certified data sanitization with full documentation and chain of custody.



Real-time visibility:

Our online portal tracks every device—deployment, return, sanitization, and final disposition.



Better ROI on retired assets:

Maximize value recovery through professional refurbishment and resale, leveraging multiple sales channels, handled entirely by Iron Mountain.



Audit-ready documentation:

Get Certificates of Sanitization (CoS), detailed inventory reports, and financial summaries to support compliance and reporting.

- ✓ **Best-in-class data security**
Industry-leading chain of custody, vetted personnel, secure transport, and world-class data sanitization guarantee compliance and data protection.
- ✓ **Advanced sustainability**
Our circular asset approach prioritizes reuse, cuts e-waste and CO₂e, and ensures responsible recycling – with transparent, on-demand environmental reporting.
- ✓ **Unmatched experience & scale**
Operating in over 30 countries, our decades of leadership, expertise, and centralized online management capabilities ensure consistency, efficiency, and scale.



IT Asset Refresh includes:



Device deployment & delivery

- > **Order placement:** Easily request new devices anytime, delivered where and when needed.
- > **Imaging – gold Image + testing:** Devices pre-configured to your specs before shipping.
- > **Packing & loading:** Professionally packed to prevent damage.
- > **Shipping (delivery):** Timely delivery of devices directly to employees.



Device return & recovery

- > **Shipping (collections):** We coordinate return pickups for used equipment.
- > **Remote returns:** Employees receive pre-labeled boxes to return devices from anywhere.



Inventory control & chain of custody

- > **Asset receipt, tagging & tracking:** Every device is logged, labeled, and tracked throughout its journey.
- > **Monthly audit report:** Regular reports provide clear visibility into asset status and movement.
- > **Warehousing & inventory management:** Devices securely stored and staged for next steps.



Secure data protection

- > **Certified data destruction:** Choose secure erasure or physical destruction for data-bearing devices, ensuring complete data protection.
- > **Reporting for peace of mind:** Receive a Certificate of Destruction for audit and compliance needs.



Lifecycle extension

- > **Redeployment within organization:** Devices can be refurbished and reassigned internally to maximize value.

About Iron Mountain Asset Lifecycle Management

As part of Iron Mountain, a world leader in secure asset management trusted by more than 90% of the Fortune 1000 for over 70 years, Iron Mountain Asset Lifecycle Management delivers secure, compliant, and innovative end-to-end hardware asset management and IT Asset Disposition (ITAD) services globally—driving IT efficiencies and maximizing ROI through responsible reuse and value recovery. Operating in over 30 countries, our services include best-in-class logistics, chain-of-custody, data destruction, certified decommissioning, and IT asset remarketing—executed with unwavering focus on compliance and security, and rooted in circular economy principles to unlock maximum value.

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