

# Workplace IT Asset Management

Maximize the value of your IT investment.

Get the most out of your workplace IT assets with Iron Mountain's comprehensive IT asset management service. Our end-to-end solution ensures that all of your end user devices are managed securely and efficiently.

With our comprehensive services and solutions, you'll get the most out of your workplace IT equipment and create business efficiencies that allow you to focus more on your internal customers. From storage, configuration, and deployment to redeployment and end-of-life disposition, Iron Mountain has your total workplace ITAM program covered. Our services also support your organization's sustainability goals, which can be viewed with your custom [Environmental Benefits Report](#).

## Secure and Efficient Hardware Asset Management

### RETIRE

- Packaging / Logistics
- Data Wipe
- Data Destruction
- Secure ITAD
  - Recycle
  - Remarketing
  - Destruction
- Lease Return

### STORE

- Asset Tagging
- Asset Tracking / Inventory Management
- Legal Hold
- Perform Audits

### CONFIGURE

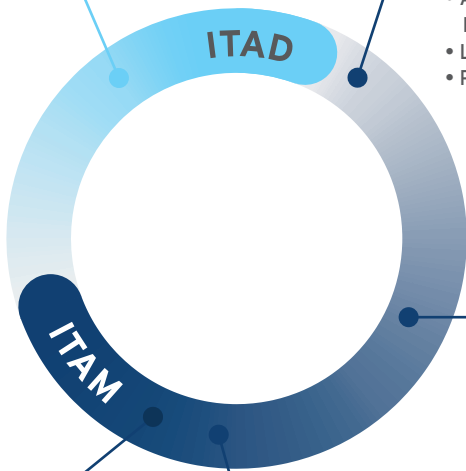
- New Hire PC
- Existing Employee PC Upgrade
- Advance Exchange PC (for a repair)

### SUPPORT

- Management of Warranty & Support Extension
- Battery Replacement
- PC Life Extension

### DEPLOY

- Employee PC shipment / return
  - New Hire
  - Employee Offboarding
  - Existing Employee PC Upgrade
- Advance Exchange



## HOW IRON MOUNTAIN CAN HELP

With over 70 years of expertise in protecting vital business information, Iron Mountain is the leader in secure and sustainable workplace ITAM solutions. Our strategic approach protects your data, ensures optimized use, maximizes your return on investment, and minimizes your environmental impact. In other words, we manage all aspects of Workplace ITAM - from ensuring new employees receive their computer equipment in a timely fashion to end-of-life disposition.



# A Unified Solution for Workplace IT Asset Management

Simplify workplace IT asset management with a comprehensive integration into your IT service management tool. Automate asset management tasks, such as ordering, managing assets, and tracking to reduce manual efforts and reduce human errors. This streamlined process will save time and resources, allowing you to focus on more important tasks.

## Common Use Cases

Employee Onboarding	Employee Offboarding	Workplace IT Asset Refresh	Lease Return	End Of Life
<p><b>YOUR OBJECTIVES</b></p> <p>Equip new employees with PCs and peripherals</p> <p><b>REQUIRED SOLUTIONS</b></p> <p>Automate and scale employee onboarding for seamless equipment provisioning</p> <p><b>OUR SERVICES</b></p> <p>Unified online management, deployment, storage, reimaging, kitting, tagging, tracking, logistics, and reporting</p>	<p><b>YOUR OBJECTIVES</b></p> <p>Recover IT assets from departing employees</p> <p><b>REQUIRED SOLUTIONS</b></p> <p>Implement automated asset retrieval, remote data erasure, secure shipping, and end-to-end tracking</p> <p><b>OUR SERVICES</b></p> <p>Unified online management, remote data erasure, logistics, testing, cleaning, storage, and detailed reporting</p>	<p><b>YOUR OBJECTIVES</b></p> <p>Replace outdated workplace hardware</p> <p><b>REQUIRED SOLUTIONS</b></p> <p>Efficiently manage complexities, ensure data security during outdated equipment collection, and enable seamless advance replacement with updated hardware</p> <p><b>OUR SERVICES</b></p> <p>Integrated program management, new hardware deployment, retired hardware removal and disposition</p>	<p><b>YOUR OBJECTIVES</b></p> <p>Return leased equipment on time to lessor to avoid penalties</p> <p><b>REQUIRED SOLUTIONS</b></p> <p>Safely collect, store, and return leased PCs to original lessor, while maintaining data security throughout the collection process</p> <p><b>OUR SERVICES</b></p> <p>Efficient lease return management, deadline adherence, two-way logistics, device testing, cleaning, and grading</p>	<p><b>YOUR OBJECTIVES</b></p> <p>Secure disposition of retired IT assets</p> <p><b>REQUIRED SOLUTIONS</b></p> <p>Efficiently manage retired systems for potential reuse or certified data erasure and recycling, with comprehensive reporting</p> <p><b>OUR SERVICES</b></p> <p>Secure media destruction, recycling, remarketing, remote wipe, and detailed reporting with data destruction certification</p>

## Iron Mountain's Workplace ITAM



### BEST IN CLASS DATA SECURITY

From transparent, traceable chains of custody and verifiable data erasure, we provide world-class logistics, global tracking, and certified decommissioning.



### ADVANCED SUSTAINABILITY

Promote sustainability by reducing e-waste, extending the life of an asset, and supporting responsible disposal and recycling practices, contributing to a cleaner environment and more sustainable future.



### MAXIMIZE SAVINGS AND ROI

Hardware asset management boosts savings and ROI by optimizing asset utilization, maintenance, and resource allocation while minimizing unnecessary purchases.



### UNMATCHED SCALE AND REACH

A trusted partner to 95% of the Fortune 1000 and some of the world's largest hyperscalers, our decades of leadership, expertise, and global footprint are unmatched.

## Learn how Iron Mountain's Workplace IT Asset Management can support your business needs

800.899.IRON | [IRONMOUNTAIN.COM/ITAM](https://ironmountain.com/itam)

### ABOUT IRON MOUNTAIN

For over 70 years, Iron Mountain Incorporated (NYSE: IRM) has been your strategic partner to care for your valuable assets. A global leader in storage and information management services, and trusted by more than 225,000 organizations around the world, including 95% of the Fortune 1000, we protect, unlock, and extend the value of your information and assets—whatever they are, wherever they are, however they're stored. We provide the framework necessary to bridge the gap between physical and digital and extract value along the lifecycle of your information, enabling organizational resilience. And all this with a commitment to sustainability at our core.

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