

Drive value from physical and digital unstructured content with Iron Mountain InSight Digital Experience Platform

Automate manual processes, enable audit-ready compliance, and make information accessible

InSight DXP is a scalable, low-code, software-as-a-service (SaaS) platform that ingests and processes unstructured content and can integrate with your key business processes and systems. The modular platform enables fast solution development that can combine physical and digital content management, intelligent document processing, workflow automation, and information governance capabilities to solve information challenges end to end.

InSight DXP can ingest information from a variety of digital and physical sources, scaling ingestion to the cloud efficiently to satisfy everyone's needs - from midsize and smaller customers all the way to the largest enterprise and the public sector.

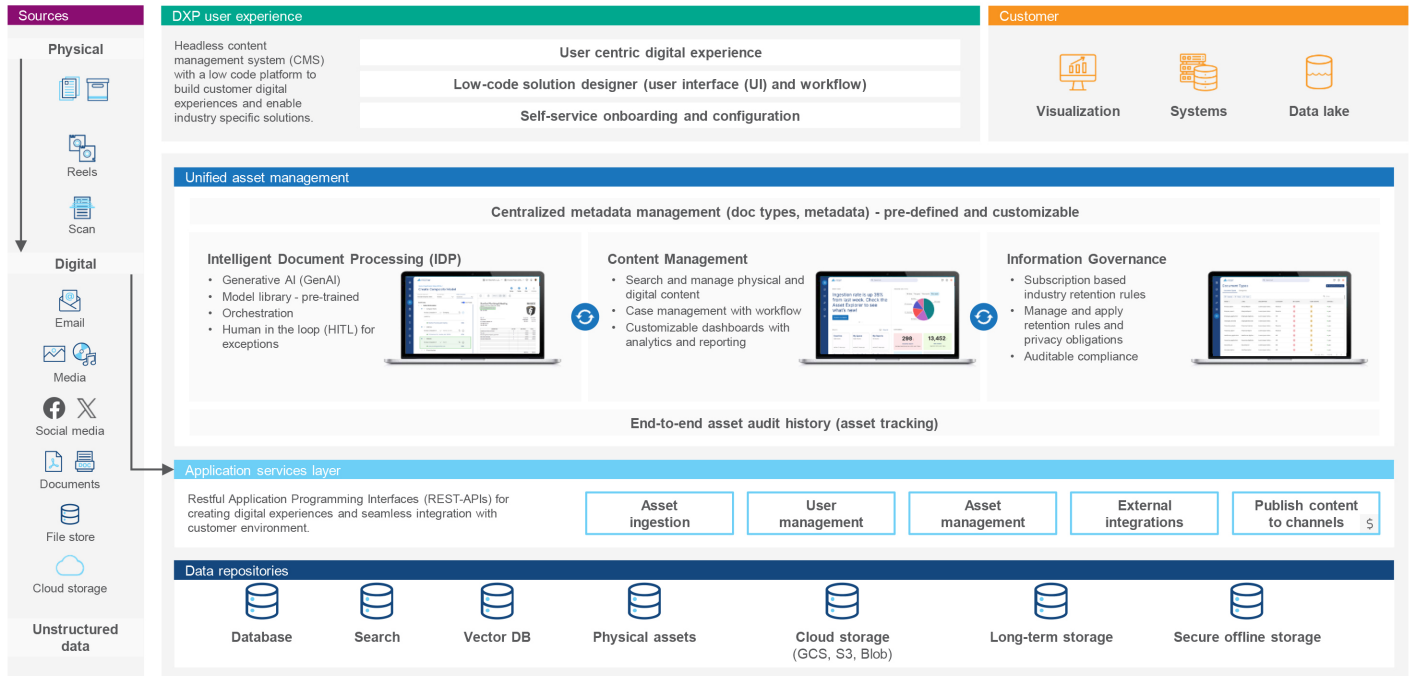
The application services layer provides common core capabilities, asset ingestion, user management, asset management, management of external integrations, and the ability to publish content to channels.

The platform combines intelligent document processing, content management, and information governance capabilities:

- As it ingests assets, the platform uses **InSight Intelligent Document Processing (IDP)** to provide generative artificial intelligence (genAI), as well as a library of models trained to classify and extract information. This enables analysis, monetization, and workflow automation, and it makes assets searchable. This low-code SaaS solution excels at handling high volumes of structured, semistructured, and unstructured data without the need for data science or software engineering expertise. The human-in-the-loop capability allows users to check, validate, and quickly correct extracted information when models return low confidence for a given asset.
- **InSight Content Management** provides users with access to physical and digital content and robust search, filtering, and collaboration features. It enables workflow automation to drive efficiency, and case management to improve time to decision and customer experience, all enhanced by the classification and metadata extraction from IDP. GenAI lets users quickly understand documents by querying and summarizing the documents' content in seconds. Customizable dashboards provide the right information to users based on their role.



InSight Digital Experience Platform (DXP)



InSight DXP is a unified asset management platform for end-to-end lifecycle management, unlocking the ability to monetize and govern your physical and digital content. The platform provides end-to-end capabilities with a modular architecture and prebuilt connectors as well as an application programming interface (API) for flexibility, scalability, and integration with existing environments.

➤ **InSight Information Governance** provides a systematic and auditable system for protecting the document lifecycle, minimizing the risk to both the company and its customers. Organizations can manage and apply the appropriate retention rules so that privacy and compliance obligations are being properly addressed. As rules and regulations change over time, especially with respect to individual geographic regions, Iron Mountain's **Policy Center** software integrates with InSight DXP to help customers stay abreast of all the latest developments and requirements, minimizing their potential exposure through defensible retention rules. Shared taxonomy across the system enables the automatic enforcement of retention rules, and a full audit history is available indicating any interaction at the document, application, group, or even user level.

End-to-end audit history, asset tracking, and centralized metadata management enable the capabilities to work together seamlessly and provide unified management and consistent taxonomy to enable efficiency and compliance.

InSight DXP provides an intuitive user interface that can be customized to build new solutions or to calibrate the experience to meet a specific customer need. InSight DXP can also be deployed as a headless content management system (CMS) feeding a custom user interface (UI). For example, it can be deployed for an existing web experience or for a specialized UI such as a specialized viewer for specific asset types and/or user roles.

The modular, low-code platform provides rich self-service capabilities for user management, role-based access controls, document type and metadata management, workflows, and dashboards. Integrations can also be built quickly using prebuilt connectors or by using the API for custom integrations with other systems, such as legacy platforms, for example.

Together, uniquely spanning physical and digital assets, these capabilities provide a comprehensive solution for the full information lifecycle—from capture and indexing to governing and then defensibly and responsibly disposing of assets—enhancing value and efficiency for clients across industries and sectors.

Feature	InSight Digital Experience Platform
Supported environments	Cloud-native platform supports hosting on Amazon Web Services (AWS), Google Cloud Platform (GCP), and Microsoft Azure
Supported clients	Browser-based access via Google Chrome, Microsoft Edge, and Safari
Supported file types	Support for Microsoft Office (DOCX, XLSX, PPTX) and PDF files
Security	<ul style="list-style-type: none"> › 256-bit encryption in transit and at rest › Support for single-sign-on (SSO) authentication
Signature support	Integration with DocuSign
Language support	Application interface and menu support for US and UK English, French, Spanish, German, and Portuguese
OCR and ICR language support	Standard optical character recognition (OCR) included; advanced OCR available for additional languages and higher accuracy
Capture and scanning	Out-of-the-box integration with Iron Mountain scanning operations to enable ingestion at scale for backfile and day-forward imaging
Integrations	Low-code connector library with hundreds of prebuilt connectors ranging from content platforms to enterprise resource planning (ERP), customer relationship management (CRM), content management systems (CMS), human resources management systems (HRMS), hospital information systems (HIS), and other applications and platforms
API support	REST APIs available for all major platform features

800.899.IRON | ironmountain.com/insight

About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organizations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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