

Unlock new levels of enterprise productivity with agentic AI

Agentic AI in Iron Mountain InSight DXP

Business challenge

In today's fast-paced business world, many organisations grapple with disconnected information, scaling operations efficiently and maintaining compliance. This often boils down to a reliance on manual, repetitive tasks that invite errors and bury valuable insights. Operational bottlenecks make it difficult to find critical insights and respond to market changes quickly as scattered, unstructured data creates chaos. Ultimately, this prevents the organisation from growing efficiently and remaining competitive.

From challenge to opportunity

What if you could:

- Unlock data's full potential to deliver faster decision-making and growth across your business
- Increase operational efficiency and effectiveness with AI-powered workflows
- Get instant, accurate answers and insights to natural language questions, grounded in your organisation's data and context

Agentic AI in Iron Mountain InSight DXP

Iron Mountain InSight® DXP is a scalable, modular, AI-powered content platform that helps you unify your information landscape and automate complex, multi-step tasks. The platform drives productivity through agentic AI, acting as a digital workforce to tackle and assist your team's biggest information challenges.

This framework includes:

- 1. Workflow automation:** Streamline existing workflows without a complete overhaul using low-code, drag-and-drop tools.
- 2. AI agents:** Free your team to produce higher-value work by utilising AI agents to automate tasks like data validation, approval routing and report summarisation.
- 3. AI-powered search engine:** Quickly unearth critical information with a search that goes beyond keywords to understand context.

Agentic AI in InSight DXP enables you to:

- **Empower decisions with data-driven foresight:** Our cutting-edge agentic AI and AI agents revolutionise decision-making by transforming raw data into actionable insights. This enables



you to make more informed strategic choices, anticipate trends and proactively respond to evolving demands.

- > **Streamline operations with intelligent automation:** Go beyond simple task automation. Our agentic AI framework delivers workflow automation by orchestrating a powerful blend of AI agents, human expertise, API-based automation and your core business applications. By autonomously managing intricate workflows and integrating diverse data sources, we enhance accuracy, accelerate processes and enable your employees to dedicate their expertise to high-value, strategic work.
- > **Transform how you find, manage and govern information:** Our agentic AI powers intelligent search within InSight DXP, understanding context and natural language to accelerate data discovery across your digital and physical assets. By using a knowledge graph and ontology-based approach, it reveals hidden patterns and relationships in your data, helping you find answers instantly. This framework also supports proactive data governance by identifying and cleaning up unnecessary data, providing a clear view of what truly matters.

The Iron Mountain Advantage

In a world of fragmented systems, the Iron Mountain advantage is clear: a single, holistic content intelligence platform for your entire information lifecycle. While others require a patchwork of solutions, our analyst-recognised InSight DXP provides AI-powered insights and workflow automation across all your digital and physical content.

This powerful technology is built on a foundation of trust. The world's most successful companies run on trust, which is why 95% of the Fortune 1000 partner with Iron Mountain to handle their most complex information. A core tenet of our platform is data integrity; we provide you with flexibility and control to ensure your data is utilised for training your models and remains distinct from the datasets of other customers, which maintains the confidentiality of your intellectual property.

You can get started quickly with out-of-the-box solutions or work with our professional services team to customise a solution for your unique needs. For those seeking a fully managed solution, our experts can become an extension of your team, pairing deep information management expertise with our powerful technology. This service is supported by a secure global infrastructure and run by highly

trained professionals, contributing to our ranking as #9 in the Everest Group Business Process Services Global Top 50. Or leverage our 70+ years of governance expertise to build a world-class IG programme with our dedicated advisors and powerful Policy Centre, which tracks 80,000 legal citations across 130+ countries.

Contact us to learn how agentic AI in InSight DXP can help you empower decisions, streamline operations, and transform how you manage and find information.

About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 225,000 organisations around the world, and with a real estate network of more than 9.1 million square metres across more than 1,400 facilities in over 60 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artefacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centres, art storage and logistics, and cloud services, Iron Mountain helps organisations to lower cost and risk, comply with regulations, recover from disaster and enable a more digital way of working. Visit www.ironmountain.com for more information.

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