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# INVOICE PACKAGE AND DELIVERY OPTIONS

**IF YOU'RE LOOKING TO** invoice at the **Division ID** level, this package is for you.

## YOU LIKELY HAVE:

- ✓ A single Customer ID *with one or more Divisions and/or Divisions/Departments*
- ✓ One address for invoice per Division ID

**OR**

- ✓ Several Customer IDs *with one or more Divisions and/or Divisions/Departments*
- ✓ Invoicing by Division ID

## YOU WILL RECEIVE:

- ✓ Reporting by Customer ID – which groups your Division IDs
- ✓ A single invoice per Division ID delivered to the Division ID address

**If you require each division per Customer ID to receive its own invoice, select this package to receive the following:**

### INVOICE DESCRIPTION

- Single Customer ID, unique invoice number for each unique Division ID, single physical delivery address per division invoice (option for email delivery to multiple contacts) with divisions/departments enabled.
- There is a unique invoice number for each unique division within one Customer ID.
- Each division invoice will have its own "Bill To" mailing address (option for email delivery to multiple contacts).
- All division-/department-level billing activity for each unique division is included on a single invoice.
- Mailed invoices will be grouped ONLY by identical address. No summarization or grouping together of invoices with a different (physical) address.
- If a customer requires division-level invoicing to be delivered to the same physical address, the division "Bill To" addresses need to be exactly the same for all divisions.
- Each email address will receive all division invoices within a Customer ID.

### INVOICE GATEWAY

- One centralized admin
- Ability to add multiple users
- Print and data export capabilities can be restricted by user
- Ability to make or view payments can be restricted by user
- Payment management: ability to create multiple payment accounts, checking (ACH) and/or credit cards
- Ability to restrict user access to view, print and download invoices and invoice reports by Division ID

### OPTIONAL REPORTS

- Department-level reporting (Totals Report, Billing Activity Report: billing activity summarized for each Department)
- Division-level reporting (Totals Report)
- Customer-level reporting (Customer Activity Report: billing activity summarized for the Customer ID)
- Detailed Transaction Report for each division/department (fees may apply)

> **CLICK HERE** to view a sample invoice and report.



## PACKAGE DELIVERY OPTIONS

- Print/Mail Delivery (PRT)
- PDF/Email (EML)
- Email Notification (NTC)

## PORTAL AND PAYMENT OPTIONS

### (Invoice Gateway)

- Can restrict user access by Department ID.
- Data export capabilities can be restricted by user.
- Ability to make or view payments can be restricted by user.
- Payment Management: ability to create multiple payment accounts, checking (ACH) and/or credit cards.
- **Please note:** access to payment account creation and use cannot be restricted by Division ID.

## INVOICE DATA FILE OPTIONS

- Iron Mountain Invoice Data Download – electronic invoice data file in a standard Iron Mountain formatted CSV file (no fee)
- Custom Invoice Data Download – electronic invoice data file customized to meet a customer's formatted data specifications and delivered electronically directly to the customer or via third-party-payment service provider (fees apply)
- Custom Manual Data Entry - manual invoice data entry service to enter or upload invoice data to the customer's choice of Web portal (fees apply)

