



ISS Media Release

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ISS New Zealand - Cleaning Industry Award Success

ISS is proud to be recognised as an industry leader in Cleaning Excellence with Healthcare partner Ormiston Private Hospital in New Zealand this month.

Extremely high cleaning standards combined with a patient-focused service culture have delivered facility service provider ISS the Healthcare-Public or Private Hospital Prize at this year's BSCNZ CleanSweep™ Awards in New Zealand.

ISS's Ormiston Hospital team received a perfect score across a range of categories including Quality Assurance, Health & Safety and Training & Development, but it was the company's commitment to high levels of service, in what judges described as a demanding site, that shone through.

"Achieving the CleanSweep Award for Healthcare is absolutely thrilling for Ormiston Hospital," said Ormiston Hospital Chief Executive Officer Deb Boyd.

"It's a real testament to the wonderful relationship and trust that has been developed over time between the hospital team and the ISS onsite team. We really do regard them as part of our wider Ormiston family and the results speak for themselves," added Boyd.

Independent CleanSweep Judging panellist Wendy Stephens said ISS's level of service at Ormiston was "all about the human touch".

"It's hands on and the staff care. It's not all about the [commercial] contract – ISS site team truly care for the people at Ormiston," said Stephens.

ISS Commercial and Operations Performance Director Neil Moselen said the result was a tribute to the entire Ormiston team.

"You can only achieve a perfect score if everyone is 100 percent committed to delivering the best possible outcome for the client, for the staff they work with, and for the patients they serve," said Moselen.

ISS Chief Operating Officer, Elizabeth Turner said the judge's tributes to ISS staff were entirely deserved.

"They're exceptional people with an exceptional leader, and their approach to the work reflects that." Turner added.

"We're very proud of them."

ENDS



Caption: Ormiston Hospital team including Ormiston CEO, Deb Boyd and Ormiston Facility Manager, Peter Stanford, with ISS Senior Supervisor, Pepita Robertson, ISS New Zealand COO, Elizabeth Turner and ISS Commercial and Operations Performance Director, Neil Moselen.

About ISS:

ISS is a global workplace experience and facility management company. In partnership with customers, ISS drives the engagement and well-being of people, minimises the impact on the environment, and protects and maintains property.

ISS Pacific employs over 17,000 staff across Australia and New Zealand and brings all of this to life through a unique combination of data, insight and service excellence in the Healthcare, Agedcare, Resources, Aviation, Manufacturing, Professional Services and Government sectors.

For more information on the ISS Group, visit www.issworld.com

About BSCNZ CleanSweep™ Awards

The BSCNZ promotes the Commercial Cleaning industry's vital role in providing clean, healthy environments for the whole of a buildings life time, benefiting building owners and managers who use a registered Building Service Contractor.

The BSCNZ has been representing New Zealand's building service contractors and promoting excellence in the industry for over 50 years. Our members range from sole operators to multi-national companies and provide a diverse range of cleaning and facility services.

BSCNZ is the only trade organisation representing the cleaning industry. Collectively members commit to best practice and operate a process of continuous improvements, striving to learn from other members.

The BSCNZ CleanSweep™ awards are the Oscars of the New Zealand Commercial Cleaning Industry.

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The awards aim to promote excellence and recognise the dedication, skills and hard work of the New Zealand Commercial Cleaning industry and are open to all BSCNZ members to enter each year. The categories are designed to provide opportunities for businesses of all sizes to showcase their talent.

For more information, visit www.bsc.org.nz/