

United Window® & Door LIMITED WARRANTY

Thank you for choosing United Window® & Door products! We know our products are an important investment in your home. All United Window® & Door products combine durability and attention to detail to ensure long life.

This limited warranty is effective for all products manufactured by UNITED WINDOW & DOOR on or after July 1, 2001, and all previous warranties shall be considered null and void as to such products. Any previous warranties will continue to apply to products manufactured by UNITED WINDOW & DOOR prior to July 1, 2001.

WINDOWS, DOORS AND COMPONENT PARTS

UNITED WINDOW & DOOR warrants, subject to the conditions and restrictions contained below, that UNITED WINDOW & DOOR windows, doors and component parts thereof shall be free from defects in materials or workmanship for a period of two (2) years from the date of manufacture.

Should a window or door be proven defective during the warranty period, or if any component part fails during the two (2) year warranty period, the buyer's remedies will be limited to the following at UNITED WINDOW & DOOR'S option: (1) repair of the defective product or component; or (2) replacement of the defective product or component, including the cost of shipping. These remedies are the only remedies available for breach of warranty or any other legal theory. In no event shall UNITED WINDOW & DOOR be responsible for installation, repainting, refinishing or similar activities connected with the replacement of component parts. Repair or replacement of the product or component part is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

INSULATING GLASS

UNITED WINDOW & DOOR warrants, subject to the conditions and restrictions contained below, that each insulating glass unit manufactured by UNITED WINDOW & DOOR shall be free from defects in materials or workmanship for a period of five (5) years from the date of manufacture.

Should an insulating glass unit be proven defective during the first five (5) years of the warranty period, the buyer's remedies will be limited to the following at UNITED WINDOW & DOOR'S option: (1) repair of the defective product; or (2) replacement of the defective product, including the cost of shipping and installation of the replacement product. Shipping shall be limited to shipping to the person or entity making the warranty claim. Installation under this remedy shall be limited to two years from the date of manufacture. These remedies are the only remedies available for breach of warranty or any other legal theory. In no event shall UNITED WINDOW & DOOR be responsible for repainting, refinishing or similar activities connected with glass replacement or installation. Repair or replacement of the product is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

INSTALLATION, CARE AND MAINTENANCE INSTRUCTIONS

All remedies mentioned herein are valid only when products covered by this warranty are properly installed, finished and maintained. There are additional exclusions which apply to this product contained in the Installation, Care and Maintenance Instructions. If you have not received a copy of the Installation, Care and Maintenance Instructions, please contact UNITED WINDOW & DOOR for a copy of this publication. UNITED WINDOW & DOOR will not be liable for any product which has been damaged by (1) accident, mishandling, or improper use; (2) negligent operation; (3) improper installation or maintenance; (4) fire, flood, earthquake, storm, tornado, acts of nature, or any other cause beyond the control of UNITED WINDOW & DOOR; (5) any products, components or parts not manufactured by UNITED WINDOW & DOOR; (6) defects caused by failure to provide a suitable installation environment for the product; (7) acid rain, salt air or other corrosive elements; (8) use of the product for purposes other than those for which it was designed; (9) unauthorized attachments or modifications; or (10) any other abuse or misuse by the original purchaser or subsequent user. All disclaimers and exclusions contained herein apply under all conditions.

LIMITATION ON LIABILITY

THIS WARRANTY SETS FORTH UNITED WINDOW & DOOR'S MAXIMUM LIABILITY FOR ITS PRODUCTS. UNITED WINDOW & DOOR SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. UNITED WINDOW & DOOR SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE. UNITED WINDOW & DOOR MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESS OR IMPLIED, INCLUDING

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LIMITED WARRANTY**

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR TO ANY SUBSEQUENT USER OF THE PRODUCT, EXCEPT AS EXPRESSLY CONTAINED HEREIN. THE REMEDIES CONTAINED HEREIN SHALL BE SOLE AND EXCLUSIVE. IN THE EVENT APPLICABLE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTIES SHALL BE NO LONGER THAN, AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS, THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN.

No distributor, dealer, contractor, or representative of UNITED WINDOW & DOOR has the authority to change or modify this warranty, either orally or in writing, in any respect. Any attempt to change and/or modify this warranty by a distributor, dealer, contractor, or representative of UNITED WINDOW & DOOR will be without legal effect.

This warranty allocates the risk of product failure between UNITED WINDOW & DOOR, purchasers and ultimate users of this product. This allocation is recognized by and reflected in the price of the goods. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.

CLAIM PROCEDURE

To initiate a claim under this warranty, for product two years old or less, contact the distributor or contractor from whom you purchased the UNITED WINDOW & DOOR product. If no corrective action has been taken within a reasonable time or for product over two years and still within the warranty effective period, contact UNITED WINDOW & DOOR directly at 905-738-0066 or 1-800-440-2714. Please (a) identify the product that is involved, and the date and place of purchase; (b) describe completely what the claimed defect is (photographs or sketches are helpful); (c) identify yourself and those persons who have already been contacted and state what attempts have been made to correct the problem; (d) give the address where the defective product can be inspected; and (e) give a phone number where you can be reached.

UNITED WINDOW & DOOR will investigate your claim and within sixty (60) days after notification take appropriate action. UNITED WINDOW & DOOR may charge an inspection fee for any onsite inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this warranty, the inspection fee will not be charged.

This warranty extends to the original purchaser. The term "original purchaser" as used in this warranty means the contractor/distributor/purchaser and the initial owner of the structure into which the product is installed. This warranty is not assignable or transferable. The original purchaser is responsible to assure that the initial owner of the structure into which the product is installed receives a copy of this warranty. The failure to provide the owner with this warranty will not subject UNITED WINDOW & DOOR to any express or implied warranties, liabilities or remedies in excess of those provided herein. This warranty is not applicable outside the U.S. and Canada.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages and/or the limitation on how long an implied warranty lasts, so the above limitations and/or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from place to place.

Thanks again for buying United Window® & Door products.

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