

## INTERIOR DOORS



JELD-WEN®

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# INSPIRED BY REAL LIFE

## LIFE IS A SOURCE OF INSPIRATION

Your personality is the sum of your tastes and preferences—the colours, textures and shapes that you find inspiring.

You channel this same inspiration when making decisions about your home. From décor and design to architectural style, your personality and your home are inseparable.

Our philosophy is that choosing interior doors is a personal matter, one inspired by beauty, art and the people in our lives.

Choose interior doors that reflect the style of your home and mirror your personality. Let real life inspire your surroundings.





## LET REASON BE YOUR GUIDE

At JELD-WEN of Canada, we craft interior doors from the highest quality materials, designed to inspire homeowners and add beauty to the world. When designing your home, weigh each decision carefully, and let reason guide you towards your inspired vision.

# SUSTAINABLE SOLUTIONS

Long before it was recognized that carbon emissions have an impact on our climate, we set out to make sure JELD-WEN® products did not have to travel very far from factory to consumer.

What began as a cost-saving measure in transport operations is now a company-wide commitment to minimizing greenhouse gas emissions. We are also committed to preserving the forest land owned by our company and have planted nearly three million trees in the past two decades while ensuring our timber harvests never exceed timber growth.



# 10 REASONS TO CHOOSE JELD-WEN® OF CANADA



## LASTING QUALITY

**Provides peace of mind for the home**

Life is too busy to be spent worrying about if your interior doors are working properly. Our products are carefully built and thoughtfully designed, so you can enjoy years of quality and functionality, without the worry.



## SUSTAINABLE SOLUTIONS

**Designed with the environment in mind**

40 years ago, we began recycling wood waste to help reduce our impact on environmental resources, while maximizing our efficient use of materials. Today we are the leader in environmental sustainability. Choose JELD-WEN® for a greener planet.



## PERFORMANCE READY

**Doors that work for you**

JELD-WEN doors not only enhance the look of your home, they actually make it work better. Enjoy the convenience of our easy to maintain line of products.



## STYLES GALORE

**So you can find the right fit**

The best part about JELD-WEN is you don't have to settle for just any product. Our vast selection allows you to choose doors that not only fit your home, but also satisfy your personal style.



## BUILT DURABLY

**For years of excellence**

We start with the highest quality materials. Then, our skilled craftsmen put their experience to work and build interior doors that are immaculate, from surface to core.



## ENDLESS SELECTION

**Let your imagination decide**

Our wide selection of styles and custom options makes it easy to use your favourite colours, tastes and textures as inspiration when choosing interior doors. Our collections are designed to meet your vision.



## INDUSTRY-LEADING WARRANTY

**Because we believe in our products**

JELD-WEN products come with an industry-leading warranty that protects against defects in material and workmanship. So you can enjoy years of reliability and home comfort, knowing our dedicated customer service team is just a phone call away.



## SUPERIOR CRAFTSMANSHIP

**Gives you strength you can count on**

JELD-WEN interior doors are built to withstand the test of time. With our products, each component is masterfully crafted so you get quality and longevity you can count on.



## INSPIRED BEAUTY

**Enhances the appearance of your home**

Our products are inspired by the beauty of the world to enhance the architectural profile of your home. Your home is more than just the place where you live, it is a work of art designed by you.



## DECADES OF EXPERIENCE

**Over 60 years of quality and craftsmanship**

We can build just about anything, but experience is something that takes time. We have spent over 60 years helping homeowners choose products that suit their personality and their home. Let us put our experience to work for you.





## YOUR INTERIOR DOOR STORY





## YOUR INTERIOR DOOR STORY

Interior doors are a source of privacy, comfort and sound reduction within the home. They provide openings to different sections of your living space while helping to define the personality of each room. Choose interior doors that meet the functional requirements of your home and make a statement about your personality.



### ■ INTERIOR DOORS THAT COMPLETE YOUR HOME

Your style is the combination of all that inspires you; the shapes, patterns and colours that catch your eye. Express your personality by choosing from our interior door styles including bifold, all panel and glass panel.

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### ■ OUR INTERIOR DOOR COLLECTION

Choose from our diverse collection of interior doors, which includes moulded wood composite, flush wood composite, stile and rail wood and raised moulding.

PAGE 11 ●





# INTERIOR DOORS THAT COMPLETE YOUR HOME



# INTERIOR DOORS THAT COMPLETE YOUR HOME

Each room in your home has specific requirements. If you are looking for sound reduction, privacy or a luxurious decorative feature, we have a door style to satisfy your needs. Choose between bifold, all panel and glass panel, then begin configuring.

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## ■ ALL PANEL

All panel interior doors are available in wood or wood composites. They provide ultimate privacy with sound dampen options available with our ProCore the Quiet Door. Fire rated options available.

## ■ GLASS PANEL

Interior doors are available with a myriad of glass panel sizes, shapes, textures and decorative patterns to provide partial or full privacy, or full visibility.

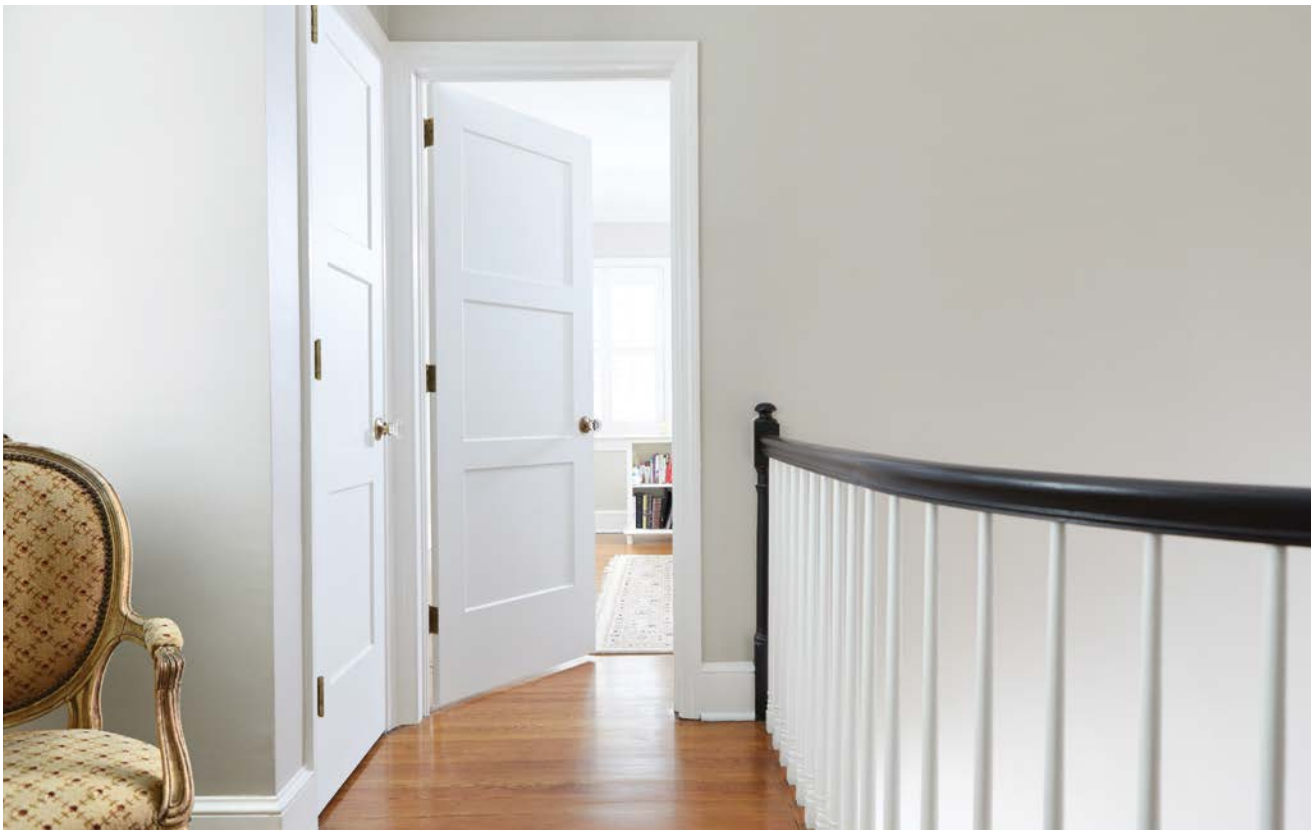


## ■ BIFOLD

Perfect for closets or tight spaces, bifold doors are hinged folding-style and available in wood or wood composite materials.



## OUR INTERIOR DOOR COLLECTION



## CHOOSE FROM OUR COLLECTION OF INTERIOR DOORS

We offer a variety of interior doors, each with their own range of builds, styles and configuration options. Choose interior doors that not only meet the requirements of the room, but fulfill the inspired vision for your home.

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### ■ MOULDED INTERIOR DOORS

Decorate your home with stylish and affordable moulded wood composite interior doors. ProCore the Quiet Door® is available for sound dampening option. Fire rated options available.

**PAGE 13** ●



### ■ FLUSH INTERIOR DOORS

Popular and affordable to any budget, flush wood composite interior doors provide a smooth, simple look in wood finishes that are ready for painting. ProCore the Quiet Door is available for sound dampening option. Fire rated options available.

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### ■ WOOD INTERIOR DOORS

Featuring an "engineered" wood core, stile and rail wood interior doors are better suited to combat the changes in atmospheric conditions. The exterior surfaces are premium quality wood veneers.

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## MOULDED DOOR COLLECTION



## MOULDED WOOD COMPOSITE INTERIOR DOORS

With moulded wood composite interior doors you get both functionality and style. Choose from a medley of popular door styles, including Madison, Carrara, and Santa Fe, while choosing between smooth or woodgrain finish. Available with a primed finish.



### ■ PROCORE THE QUIET DOOR®

All of our interior moulded and flush doors are available with ProCore the Quiet Door® construction. Refer to page 19 to learn more about the benefits of ProCore the Quiet Door construction.

**PROCORE**  
THE QUIET DOOR®



### ■ STICKING PROFILES

Sticking adds another layer of character and definition to your interior doors. Our collection of moulded interior doors come with a variety of Square, Cove and Bead, Stepped, and Ovolo Sticking Profiles, machined into the edges of the door's stiles and rails, to match the architectural style of your home.



Cove and Bead  
Sticking



Ovolo  
Sticking



Square  
Sticking



Stepped  
Sticking



## STYLES AND SURFACES

Bring home elegance and style with JELD-WEN®'s moulded wood composite interior doors. Combining beauty and performance, they are available in a variety of styles and finishes, including smooth or textured woodgrain, and they come primed, so you can easily paint and customize. Come find the perfect door to suit the unique architecture of your home.

### MODERN



#### ■ MADISON SMOOTH

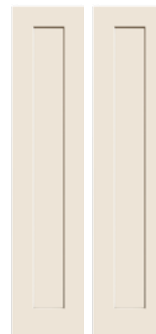
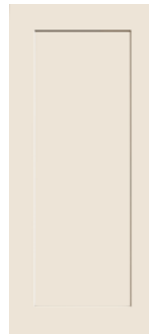
The Madison is a classic design with clean lines that will complement any architectural style. Equally comfortable in traditional or contemporary settings, this design is sure to accentuate any interior décor.

##### Square Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



#### ■ CONMORE® SMOOTH

An authentic moulded, flat five-panel door will create lasting elegance in any space. Pair with wainscoting for an authentic look.

##### Stepped Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



# COASTAL



## ■ MONROE™ SMOOTH

Monroe™ lets you add the sleek, contemporary feel homeowners are looking for without the added cost.

### Square Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



## ■ BIRKDALE™ SMOOTH

The Birkdale™ offers a distinct design that provides the chic ambience of craftsman stile and rail construction, in a moulded door. For homeowners who seek an avant-garde door without the added cost, consider the Birkdale.

### Square Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



## ■ ROCKPORT® SMOOTH

Authentic design comes home with the Rockport® moulded interior door. This five-panel door features a smooth surface and endless good looks, making it ideal for any home and any décor.

### Cove and Bead Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



# CONTEMPORARY



## ■ CAMDEN® TEXTURED

Sleek and modern yet timelessly elegant, the Camden® door elevates any room with a traditional arched top and textured surface.

### Cove and Bead Sticking

Left: 6'8" (2032 mm) Passage Door

Right: 6'8" (2032 mm) Bifold



## ■ CARRARA® SMOOTH

Artistry and sophistication set the Carrara® door apart from the ordinary. Its simple panel design adds depth and interest to complement most architectural styles.

### Cove and Bead Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



## ■ COLONIST® TEXTURED

With its textured woodgrain finish, the Colonist® Textured offers a perfect blend of functionality and charm.

### Cove and Bead Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



# FARMHOUSE



## ■ SANTA FE SMOOTH

Designed and built with a southwestern flavour, the Santa Fe is a moulded interior door with a smooth surface that does well in most modern homes.

### Ovolo Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Middle: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold

Right: 8'0" (2438 mm) Passage Door



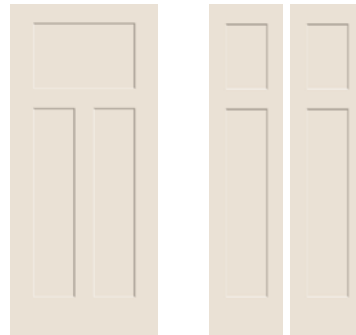
## ■ CRAFTSMAN III™ SMOOTH

One of our most popular doors, the Craftsman III™ is the ultimate door for those seeking to have it all: clean lines, classic architecture and a design that makes this door the understated focus of any room.

### Square Sticking

Left: 6'8" (2032 mm) / 7'0" (2134 mm) Passage Door

Right: 6'8" (2032 mm) / 7'0" (2134 mm) Bifold





## ■ PROCORE THE QUIET DOOR®

Every JELD-WEN® flush and moulded interior door is available with multiple construction options. Compared to hollow-core options, solid-core construction creates quiet and peaceful indoor spaces by reducing sound transmission by up to 50% and they are more resistant to dings and impact damage, making them ideal for high-traffic areas. Solid particleboard and mineral core doors offer durability, security and soundproofing with fire ratings of 20, 45, 60 or 90-minutes when paired with certified frames and hardware.



### DOOR CONSTRUCTION

#### Hollow Core



**1 3/8" (35 mm) Door**  
**1 3/4" (45 mm) Door**

Blocking behind panels for support



**SOUND RESISTANCE RATING**

1 2 3 4 5 6 7 8 9 10

Loud Quiet

#### Solid Particleboard Core



**1 3/8" (35 mm) Door**  
**1 3/4" (45 mm) Door**

20-minute fire rating available for 1 3/4" (45 mm) up to 3'0" x 8'0" (914 mm x 2438 mm)



**PROCORE**  
THE QUIET DOOR®



**SOUND RESISTANCE RATING**

1 2 3 4 5 6 7 8 9 10

Loud Quiet

#### Solid Mineral Core



**1 3/4" (45 mm) Door**

45-minute\* fire ratings up to 3'0" x 8'0" (914 mm x 2438 mm)



\*45-minute fire rating available on raised panel and flush door.



**SOUND RESISTANCE RATING**

1 2 3 4 5 6 7 8 9 10

Loud Quiet

*Sound resistance ratings may vary based on door construction options selected.*

## ■ FIRE RATING

Our 1 3/4" (45 mm) solid core moulded doors are available with 20 or 45-minute fire ratings. Our solid particleboard flat panel moulded interior doors only available with 20-minute fire rating. Our flush doors also available with 20, 45, 60 or 90-minute fire ratings. Door slabs must be used with fire-rated door systems for true fire protection. A door system consists of a door slab, frame, hardware and components.

# AVAILABILITY

6'8" and 7'0" (2032 mm and 2134 mm) Doors	12" (305 mm)	14" (356 mm)	16" (406 mm)	18" (457 mm)	20" (508 mm)	22" (559 mm)	24" (610 mm)	26" (660 mm)	28" (711 mm)	30" (762 mm)	32" (813 mm)	34" (864 mm)	36" (914 mm)	ProCore®	Bifolds
Santa Fe Smooth 6'8" (2032 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Santa Fe Smooth 7'0" (2134 mm)				×	×	×	×	×	×	×	×	×	×	×	×
Craftsman III™ Smooth 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Monroe™ Smooth 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Birkdale™ Smooth 6'8" (2032 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Birkdale™ Smooth 7'0" (2134 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Rockport® Smooth 6'8" (2032 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Rockport® Smooth 7'0" (2134 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Camden® Textured 6'8" (2032 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Carrara® Smooth 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Colonist® Textured 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Madison Smooth 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Conmore® Smooth 6'8" (2032 mm) / 7'0" (2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
8'0" (2438 mm) Doors	12" (305 mm)	14" (356 mm)	16" (406 mm)	18" (457 mm)	20" (508 mm)	22" (559 mm)	24" (610 mm)	26" (660 mm)	28" (711 mm)	30" (762 mm)	32" (813 mm)	34" (864 mm)	36" (914 mm)	ProCore®	Bifolds
Santa Fe Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Monroe™ Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Birkdale™ Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	
Rockport® Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Carrara® Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Colonist® Textured 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Madison Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×
Conmore® Smooth 8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	

Ask your local dealer about the bifold panel sizes available





## FLUSH INTERIOR DOOR COLLECTION



# FLUSH INTERIOR DOORS

For a stylish interior, try a flush interior door. Our flush doors feature flat surfaces, front and back, for a classy mid-century modern appearance.

## FINISHES

Flush interior doors are available in primed hardboard or mahogany.



MAHOGANY/  
LAUAN



PRIMED  
HARDBOARD

## SMOOTH SIMPLICITY

Our Interior flush doors are available in a range of sizes. Our flush doors come in widths of 12" (305 mm) through to 48" (1219 mm) and heights of 6'8", 7'0" and 8'0" (2032 mm, 2134 mm and 2438 mm).

# AVAILABILITY

6'8" and 7'0" (2032 mm and 2134 mm) Doors	12" (305 mm)	14" (356 mm)	16" (406 mm)	18" (457 mm)	20" (508 mm)	22" (559 mm)	24" (610 mm)	26" (660 mm)	28" (711 mm)	30" (762 mm)	32" (813 mm)	34" (864 mm)	36" (914 mm)	ProCore®	Bifolds
6'8" and 7'0" (2032 mm and 2134 mm)	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×

8'0" (2438 mm) Doors	12" (305 mm)	14" (356 mm)	16" (406 mm)	18" (457 mm)	20" (508 mm)	22" (559 mm)	24" (610 mm)	26" (660 mm)	28" (711 mm)	30" (762 mm)	32" (813 mm)	34" (864 mm)	36" (914 mm)	ProCore®	Bifolds
8'0" (2438 mm)			×	×	×	×	×	×	×	×	×	×	×	×	×





## INTERIOR WOOD DOOR COLLECTION



## ENJOY THE ELEGANCE OF STILE AND RAIL WOOD

Get performance and sophistication with the JELD-WEN® line of stile and rail wood interior doors. Choose from a wide assortment of glass panel and panel door styles and configurations, and customize your home to your exact preference.

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Shaker Panel Door



Raised Panel Door



Glass Panel Door



*Specific door designs are subject to regional availability.*

# PANEL DOORS

JELD-WEN® panel doors come in a wide variety of models and are designed to reflect the style you want. Bring your personality home with the model that's just right for you. JELD-WEN doors add to the character of any decor, and are crafted using the highest quality materials.

## 1 IS YOUR STYLE CLASSIC OR CONTEMPORARY?

Classic styles are more traditional, with added details built into door components. Contemporary styles feature angular shapes and minimalist lines. Our colonial models offer more classic character, while shaker models are more contemporary.

## 2 CHOOSE YOUR MODEL ACCORDING TO YOUR STYLE



**Colonial Model**  
(Classic Style)



**Shaker Model**  
(Contemporary Style)

## 3 WHICH KIND OF DOOR DO YOU NEED?

All doors are available in a bifold door.



Regular Slab Door



Bifold Door

## 4 CHOOSE THE SIZE AND STYLE OF RAIL

	Colonial	Shaker
	1 5/8" (41 mm)	2 3/8" (60 mm)
Mini Rail (L)		
	3 13/16" (97 mm)	4 11/32" (119 mm)
Regular Rail (H)		

## WOOD SPECIES

Available for bifold doors, panel doors, and glass panel interior doors.



BIRCH



KNOTTY  
PINE



CLEAR  
PINE



MAPLE



WHITE  
OAK



RED  
OAK



WHITE  
PRIMED



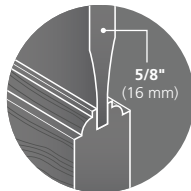
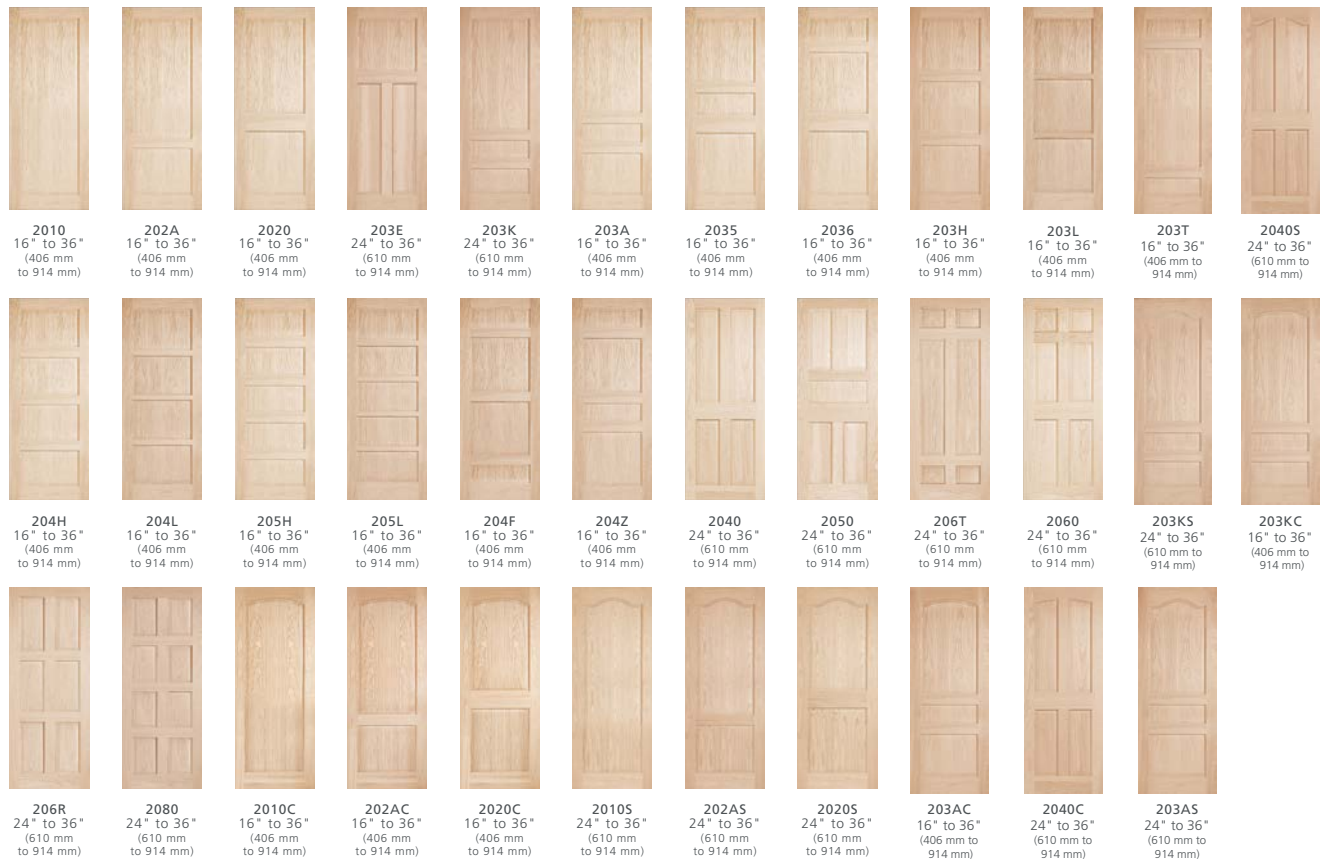
## ■ SHAKER PANEL DOOR

Shown in clear pine

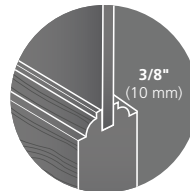


## ■ COLONIAL 5/8" (16 mm) RAISED PANEL DOOR

Shown in oak



COLONIAL



COLONIAL

Some 1 1/8" (29 mm) panel door styles are only available in clear pine and knotty pine. Ask an associate for availability.



# GLASS PANEL DOORS

Glass panel doors add distinctive charm and personality to a home. Invoke their timeless beauty and natural elegance to augment your décor by allowing natural light to cascade from room to room, filling your home with a magic all its own.

GLASS PRIVACY RATING

1 2 3 4 5 6 7 8 9 10



## ■ PRIMED MDF

CLEAR

OBSCURE



**Harlow**  
Patina Caming  
PR: 8



**Artisan**  
Patina Caming  
PR: 7



**Lexington**  
Patina Caming  
PR: 5



**Adelaide**  
Patina Caming  
PR: 8



**Modena**  
Zinc or Patina Caming  
PR: 7



**Sable**  
PR: 9



**Narrow Reed**  
PR: 9



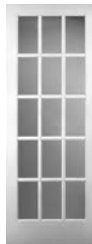
**Rain**  
PR: 9



**Diffused White Laminate**  
PR: 9



**Pantry**  
Available in 2/0, 2/2, 2/4 and 2/6  
PR: 8



**Wood Bar Clear Flat**  
Optional clear beveled glass or satin glass  
PR: 1



**Wheat**  
PR: 7



**Glue Chip**  
Zinc or Patina Caming  
2/0 and 2/2 doors are 10 lite  
PR: 9



**Beveled**  
Zinc or Patina Caming  
2/0 and 2/2 doors are 10 lite  
PR: 1



**Mirror**  
1- or 2-sided  
PR: 10



**Laundry**  
PR: 8



**Delta Frost**  
PR: 9



**Heavy Water**  
PR: 7



**Riverton Obscure**  
PR: 8

Above doors are shown in white primed MDF (medium density fiberboard). Ask about alternate species and glass options available.  
Subject to regional availability.

## ■ GLASS CHOICES

*Glue chip, satin white or clear also available in beveled.*



GLUE  
CHIP



MOROCCO



SATIN  
WHITE



SCREEN



KASUMI



CHINCHILLA



WATER  
FALL



OCEANIC



CLEAR



LAMI  
WHITE

## ■ COLONIAL GLASS PANEL DOORS



**3100**  
20" to 36"  
(508 mm  
to 914 mm)



**3150**  
28" to 36"  
(711 mm  
to 914 mm)



**303H**  
16" to 36"  
(406 mm  
to 914 mm)



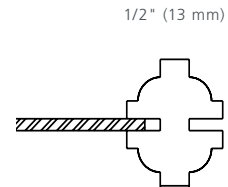
**304H**  
16" to 36"  
(406 mm  
to 914 mm)



**305H**  
16" to 36"  
(406 mm  
to 914 mm)



**3050**  
16" to 36"  
(406 mm  
to 914 mm)



Comes with  
regular 1/2"  
(13 mm) rail

*Also available with Mini Rails*

## ■ SHAKER GLASS PANEL DOOR



**1000**  
16" to 36"  
(406 mm  
to 914 mm)



**803H**  
16" to 36"  
(406 mm  
to 914 mm)



**804H**  
16" to 36"  
(406 mm  
to 914 mm)



**805H**  
16" to 36"  
(406 mm  
to 914 mm)

### ADDITIONAL GLASS OPTIONS



SATIN  
WHITE



LAMI  
WHITE

*Also available with Mini Rails*

## ■ COLONIAL ONE LITE GLASS PANEL DOOR



**6000**  
16" to 36"  
(406 mm  
to 914 mm)



**1050**  
16" to 36"  
(406 mm  
to 914 mm)



**1100**  
16" to 36"  
(406 mm  
to 914 mm)



**1150**  
16" to 36"  
(406 mm  
to 914 mm)

### ADDITIONAL GLASS OPTIONS



CLEAR  
BEVEL



SATIN  
WHITE

*Available with black, chrome, flat silver, gold, pewter, stainless or venetian bronze grilles*

*Colonial, shaker and one lite doors are shown in clear pine. Ask about alternate species available.*



## RESOURCES



# GLOSSARY

## Aesthetics

The appreciation of beauty or good taste.

## Bore

The machining on a door panel to accommodate a lockset or deadbolt.

## Caming

The roll formed metal banding that joins individual pieces of glass together in a decorative glass panel.

## Cross Rail

Centre-most horizontal member.

## Door Skin

The outer facing of a door's surface.

## Dutch Door

A door panel that is split in two, allowing the option of having the bottom half of the door closed with the top half open and vice-versa.

## Easy In

The JELD-WEN® term used for a pre-packaged self-assembled interior door. The kits include a door panel, door frame components, hinges and installation instructions.

## Glazing

The insertion of glass into a window sash or door panel. The purpose of glazing is to provide effective weather sealing, prevent glass-to-metal contact and minimize glass breakage from mechanical or thermal stress.

## Hinge

Metal component that attaches the slab to the jamb and allows the slab to swing open and closed.

## Hinge Jamb

The side jamb the hinges are mounted on.

## Hinge Leaves

The flat parts of the hinge that mount to the jamb and slab.

## Hinge Pin

The pin that holds the hinge leaves together and allows them to pivot.

## Jamb Size

The depth of the door frame which most often matches the thickness of the wall in which the door is installed.

## Jambs

The framework attached to the structure that the slab is mounted to, or hung in.

## Lite (Light)

A pane of glass within a door, often simulated by adding grilles or simulated divided lites.

## MDF

Medium Density Fiberboard.

## OSM Frame Measurement

The outside measurement of the door frame.

## Panel

The component of the slab filling the spaces between the stiles and rails.

## Prehung

A factory assembled door panel, frame and hinges.

## Rabbet

A step-shaped recess cut along the edge or in the face of a piece of wood, typically forming a match to the edge or tongue of another piece.

## Rails

The cross or horizontal members of the framework of a sash, door or other panel assembly.

## Rough Opening

The opening in the wall frame that the door fits into.

## Shims

Wedges, usually about 2" (51 mm) wide used to position the window or door into the opening to ensure it is level, square and plumb.

## Sill

The horizontal frame member at the bottom of a window or door assembly.

## Single Pane

Single pane doors have one pane of glass with little or no insulating properties.

## Slab

The operating part of the door assembly that swings open and closed inside a frame.

## Solid Core

The term used to refer to a door panel that is not hollow.

## Sticking

The architectural profile or detail of door panel or embossment.

## Stiles

The upright or vertical outside pieces of the framework of a sash, door or other panel assembly.

## Stop

The component fixed to the inside of the jamb that the slab closes against.

## Strike Jamb

The side jamb that contains the latch strike to hold the slab closed.

## Strike Plate

A metal plate inset into the door frame that protects the frame from the backset of a lockset as the door is opened and closed.

## Tempered Glass

Glass that has been treated with heat so it can withstand greater force or pressure on its surface. Tempered glass will not break into sharp pieces.

## Textured Glass

Glass that has repeating and often opaque patterns to add interest and style to door, patio and decorative windows.

## Tinted Glass

Glass with slight or significant addition of grey, green, or bronze colour to reduce glare in doors with glass that get a lot of direct sunlight.



## WARRANTY





## INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM LIMITED WARRANTY

# OUR WARRANTY TO YOU

JELD-WEN® Products<sup>1</sup> are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **June 1, 2019** for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance, information, refer to [www.jeld-wen.com](http://www.jeld-wen.com) or [www.jeld-wen.ca](http://www.jeld-wen.ca).

## ■ WHAT THIS WARRANTY COVERS ■

We warrant to the original owner<sup>2</sup> if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor<sup>3</sup> (where deemed necessary by us) to repair or replace any component is provided for **one (1) year** from the date of purchase.

### OWNER-OCCUPIED SINGLE-FAMILY RESIDENCE LIMITED WARRANTY

Door Slabs: Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door Slab	Coverage
Fiberglass Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior MDF Doors	Ten (10) years
All Other Interior Doors	Five (5) years

**Factory Prefinish:** We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to credit per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Product	Coverage	Refinish Credit
Aurora® Fiberglass Doors	10 years	\$350 per opening
Custom Fiberglass and Steel Doors	10 years	\$100 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All other Doors	1 year	\$100 per opening

**Door Frames:** We warrant our door frames for **one (1) year** from the date of purchase.

**AuraLast® Protection for Door Slabs and Frames:** Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for **twenty (20) years** from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage **for as long as the original consumer owns the home** in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

**Severe Weather® Glass:** We warrant each Severe Weather glass unit for **ten (10) years**.

**Retractable Screens:** We warrant retractable roll screens for **five (5) years**.

**Stress Cracks:** Applies to sealed glass units installed in exterior doors. Laminated glass and special glazings are excluded. Coverage for **one (1) year** includes replacement glass and skilled labor<sup>3</sup> necessary to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.

### COMMERCIAL LIMITED WARRANTY (OTHER THAN OWNER-OCCUPIED SINGLE-FAMILY RESIDENCE)

**All Door Slabs, Components, Prefinishes, and Options:** Warranty coverage is the lesser of **five (5) years** from the date of purchase or the period indicated above for Owner-Occupied Single-Family Residences.

### TRANSFERABILITY

This warranty is not transferable.



## ■ HOW TO GET ASSISTANCE ■

If you have a problem with your JELD-WEN® Door, immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

### In the United States:

Mail: JELD-WEN Customer Care  
Attn: Door Warranty Claims  
P.O. Box 1329, Klamath Falls, OR 97601  
Phone: 800-JELD-WEN (800-535-3936)  
Fax: 800-436-5954  
Email: CustomerServiceAgents@jeld-wen.com  
Web: www.jeld-wen.com/contact-us

### In Eastern Canada:

Mail: JELD-WEN Service Department  
90, rue Industrielle  
Saint-Appollinaire, Quebec, Canada G0S 2E0  
Phone: 800-463-1930  
Fax: 888-998-1599  
Email: jwwarrantycaeast@jeldwen.com

### In Western Canada:

Mail: JELD-WEN Service Department  
550 Munroe Avenue  
Winnipeg, Manitoba, Canada R2K 4H3  
Phone: 888-945-5627  
204-668-8230  
Fax: 204-663-1072  
Email: jwwarrantycawest@jeldwen.com

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

### WHAT WE WILL DO

Upon receiving your notification, we will send out an acknowledgment within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an on-site inspection that is required or requested by you.

If your claim is accepted, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

**PRODUCT PURCHASE DATE:** \_\_\_\_\_  
**ORDER NUMBER:** \_\_\_\_\_

## ■ WHAT THIS WARRANTY DOES NOT COVER ■

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces. Variations in the color or texture of wood or finish; surface cracks that are less than 1/32" (1 mm) in width and/or 2" (51 mm) in length; for knotty alder and juniper: surface checks that are less than 1/8" (3 mm) in width and/or 5" (127 mm) in length, and knot placement, quantity, or size.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Misuse or abuse; failure to follow the care and maintenance instructions.

- Alteration or modification of the Product (e.g. customer applied peepholes, mail slots, security systems).
- Any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources); for specific information pertaining to your structure, consult your contractor or other building professional.

- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources); for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance JELD-WEN® installation instructions (note: see [www.jeld-wen.com](http://www.jeld-wen.com) for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at [www.jeld-wen.com/resources](http://www.jeld-wen.com/resources)); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.

- Hardware, accessories or inserts that are not provided by us.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).

JELD-WEN is also not liable for:

- Warp for any 3'6" (1067 mm) wide by 8' 0" (2438 mm) high by 1 3/4" (45 mm), or smaller door slab, which does not exceed 1/4" (6 mm) in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" (6 mm) or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/ provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

#### **IMPORTANT LEGAL INFORMATION – PLEASE READ THIS CAREFULLY. IT AFFECTS YOUR RIGHTS.**

**This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.**

**Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venued in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). This warranty shall be interpreted in accordance with the laws of Oregon (excluding Oregon's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.**

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

<sup>1</sup>“JELD-WEN®” shall refer to interior and exterior door slabs and systems marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

<sup>2</sup>This warranty extends to the original owner (original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective as applicable up to five (5) years from the date of initial purchase for door slabs and systems and **one (1) year** from the date of manufacture for the factory prefinish.

<sup>3</sup>“Skilled labor” refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

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The JELD-WEN® website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need.

JELD-WEN reserves the right to change product specifications without notice.

Please check our website for current information: **[www.jeld-wen.ca](http://www.jeld-wen.ca)**



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01C-973A  
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