

Change ownership of encryption keys

Read how you can send and receive encryption keys for Kamstrup's meters and concentrators to and from other organisations.



Purpose

You can control the ownership of your own encryption keys through the EKS portal.

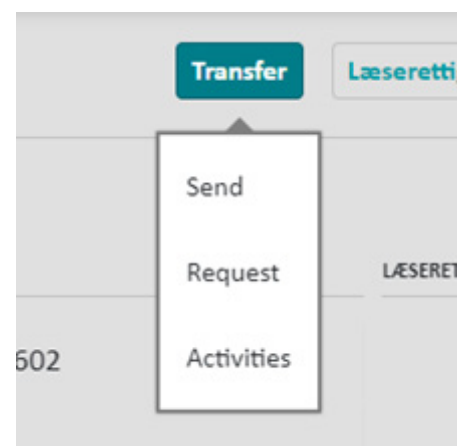
To send and receive keys, it is required that the user who wants to change the ownership is an EKS superuser. For further details on how to become a superuser, visit the My Kamstrup FAQ which you can find a link to on the front page of www.mykamstrup.com.

You can transfer the ownership of your own keys to another organisation [Send] or request the ownership of one or more keys [Request].

The change of ownership is definite and cannot be undone.

Transfer units

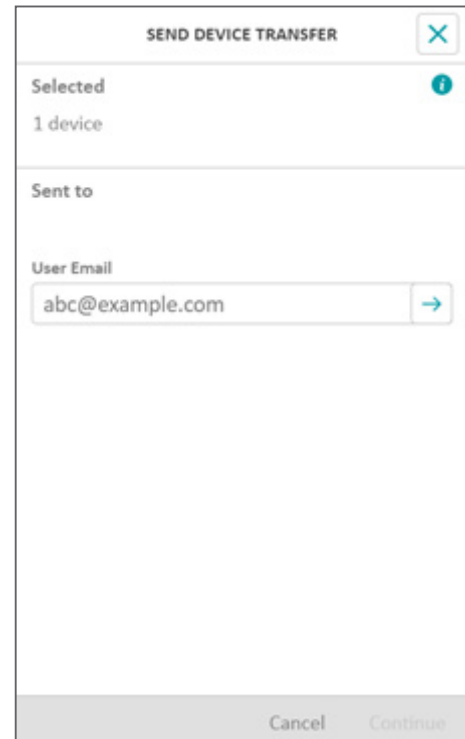
- Go to www.mykamstrup.com
- Click Encryption keys (the key) on the left side menu and log in
- Navigate to "Transfer" and click the button "Send" or "Request"
- The button "Transfer" is only available if the user who is logged in is an EKS superuser
- To access history, click the button "Activities"



Send unit(s)

Transfer of units to another organisation

- Select meter(s) on the list of devices and click the "Send" button under "Transfer"
- Enter the email address of the recipient who is connected to My Kamstrup
- Click the arrow. Now the EKS portal validates the email address
- If the email address is correct, click the "Continue" button
- Click "Request code" to receive a code to your email address that enables you to send the unit/units
- Click the "Send now" button



SEND DEVICE TRANSFER

Selected
1 device

Sent to

User Email
abc@example.com

Cancel Continue

Request unit(s)

Transfer of units from another organisation

- Click the "Request" button
- Enter the serial number of the meter(s) that are to be transferred. Remember to enter "KAM" in front of the serial number
- Click "Add to list"
- If the serial number is correct, click the "Continue" button
- Select "I'm not a robot" and click "Request now"

Activities

- By clicking “Activities”, you can see all send/receive activities
- “Open” shows the transfers in progress
- If another organisation has requested a unit, you can accept or decline the request here
- “Closed” shows the completed transfers and if they have been successfully completed or cancelled

TRANSFER ACTIVITIES		
Open		Closed
2/12/2021 3:56:54 PM	Succeed	
Received - 3 devices from MAJR Customer		
2/12/2021 3:49:27 PM	Succeed	
Sent - 3 devices to MAJR Customer		
2/12/2021 1:43:19 PM	Cancelled	
Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....		
2/12/2021 12:06:46 PM	Cancelled	
Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....		
2/12/2021 11:58:15 AM	Cancelled	
Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....		

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