



Identity and Access Management Services

Transform your identity and access management with industry-leading tech, proven processes and certified experts



Identity and Access Management Services

Common IAM Maturity Goals and Key Barriers

Goals	Barriers
Enabling secure, frictionless end-user experience	Segmented administration reduces central visibility of utilization, security or compliance
Ensuring IAM is integrated with all relevant systems and applications	Complex and manual systems for managing user access
Migrate away from siloed, on-premise solutions	Siloed on-prem and cloud-based user directories or IAM solutions



End-to-End IAM Services to Accelerate Your Digital Identity Program

By combining our highly experienced IAM experts with agile frameworks, Kroll can rapidly design, implement and operate your ideal Identity and Access Management (IAM) program.

Service Domains

Advise	Transform	Operate	React
Independent evaluation of current tooling and processes and outline a pragmatic roadmap for managing the identity lifecycle – whether for employees, customers or IT administrators.	Providing the technology and processes to design and manage end-to-end implementation and transition to modern IAM solutions and practices.	24x7 monitoring of your IAM infrastructure, licensing and service provision management, threat and compliance monitoring.	Response and remediation of threats to identities and related resources using Privileged Access Management response capabilities.

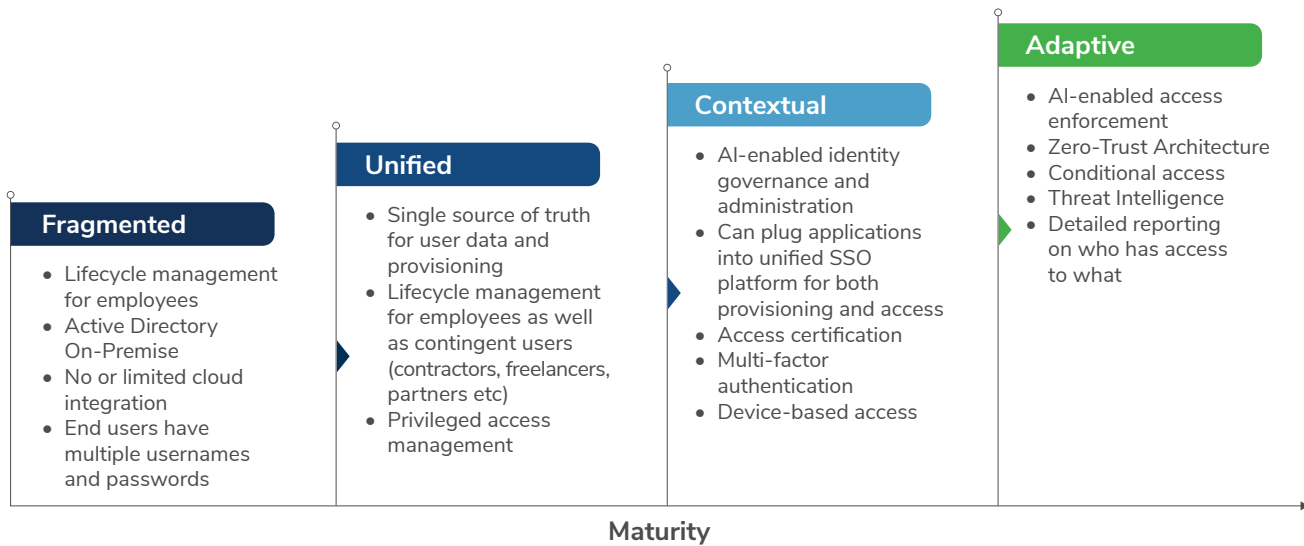
Key Outcomes

Operational Efficiency and Effectiveness	Improve Risk Containment and Compliance	Quick Time-to-Value
Unified governance and automated processes for identity lifecycle management.	Centralized reporting and visibility of user access activity, compliance and security.	Our agile frameworks and library of connectors accelerate the rollouts of your IAM program, from technology selection through design, policy definition and account onboarding.

Our IAM Solution Expertise

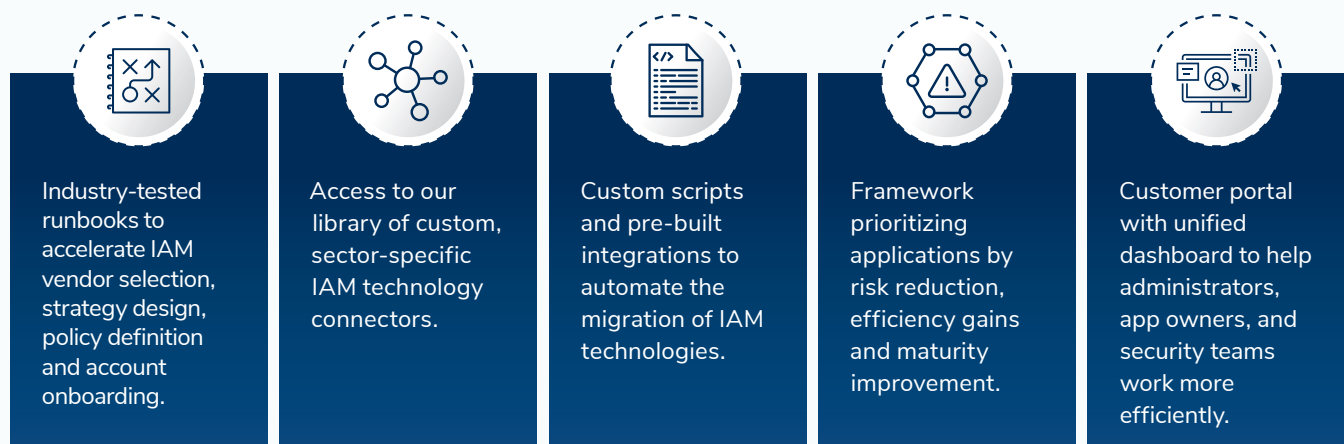
Access Management	Identity Governance and Administration	Non-Human Identities & Privileged Access Management	Identity Verification	Orchestration and Agentic AI
- Implement Single Sign On (SSO) across applications - Deploy FIDO2 compliant Multi-Factor Authentication (MFA) - Integrate identity platforms for centralized identity control - Enable password-less authentication - Configure Role-Based Access Control (RBAC)	- Automate provisioning, deprovisioning, and JML processes - Regularly validate user access to ensure compliance (e.g., SOX, HIPAA) and reduce risk - Enforce policy-based access controls - Integrate identity data with HR and IT systems - Enable auditing and reporting	- Discover non-human identities across environments - Establish credential vaulting for non-human identities - Implement least privilege access across non-human accounts - Automate access provisioning of non-human identities - Monitor privileged activity to detect anomalies and ensure compliance	- Validate identities using government-issued IDs, biometrics, or knowledge-based verification - Embed identity checks into onboarding, access requests, or high-risk transactions - Leverage third-party verification services - Enforce step-up verification based on risk signals or access sensitivity - Maintain audit trails for compliance and forensic review	- Automate complex IAM processes across systems - Integrate adaptive access controls - Leverage machine learning to detect anomalies and recommend access changes - Enable autonomous remediation - Automate application onboarding for disconnected apps

We Help You Improve IAM Maturity Quickly Through The Following Phases



Kroll Accelerators

We've built ready-to-use tools, frameworks and identity management connectors from years of helping companies of all types and sizes, and across industry sectors.



Case Study – Enabling IAM for a Large Healthcare Organization in the U.S.

The Challenge

- Employee onboarding and termination process was handled manually
- Needed to move to a global IAM solution while reducing costs and management challenges
- Needed to minimize infrastructure maintenance costs while satisfying corporate risk, compliance and governance mandates

The Solution

- Implemented modern Identity Governance and Administration (IGA) platform providing a comprehensive solution to their unique concerns
- Standardized, streamlined and improved methods for access reviews and attestation
- Identified and consolidated authoritative sources of identity information
- Implemented cloud and hosted service access control

Key Results/Outcomes

- Standardized the process for data synchronization across various authoritative and target applications
- Established a foundation for future solution enhancement to support process evolution, such as identity onboarding
- Successful integration of applications to provide streamlined enterprise-wide automated bi-monthly, quarterly, and annual manager/application and entitlement owner access certifications
- Enhanced auditing and reporting functionality implementation to meet audit compliance requirements for business application access
- Scalability of the solution eased administrative burden on the IT staff

Why Kroll as Your IAM Services Partner?



100+ IAM customers across banking, healthcare, higher education, government and retail.



Our unique approach is based on a Zero Trust framework that evaluates risk at all levels and delivers solutions by providing least access to confidential data.



As one of the world's largest incident response providers, we have unique exposure into thousands of IR cases a year including identity-based attacks. This gives us unrivaled intelligence to fuel our services.



With our portfolio of advisory, implementation and managed services, we have the flexibility and breadth of capabilities to tailor our support for you throughout your IAM journey.



125+ IAM professionals, and 66 certified resources across leading technologies such as Saviynt, SailPoint, Ping.

Across 36 Countries and Territories



The Americas

Atlanta	New York
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Bogotá	Richardson
Boston	San Francisco
Buenos Aires	São Paulo
Chicago	Seattle
Dallas	Secaucus
Hamilton	Sunnyvale
Houston	Toronto
Los Angeles	Washington, DC
Mexico City	
Morristown	
Nashville	

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Cayman Islands

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Birmingham	Padua
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Shenzhen
Singapore
Sydney
Taipei
Tokyo



GLOBAL CYBER AND DATA RESILIENCE EXPERTISE

Many of our cyber professionals bring years of unique experience from their former service with large enterprises as well as law enforcement and regulatory agencies:

- Central Intelligence Agency (CIA)
- Federal Bureau of Investigation (FBI)
- Interpol
- Securities & Exchange Commission (SEC)
- U.K. Intelligence and Policing
- U.S. Department of Homeland Security (DHS)

INDUSTRY RECOGNITION



CREST-accredited for Penetration Testing, SOC, and IR services



Security Standards Council

Kroll is certified as a Global PCI Forensic Investigator (PFI) company



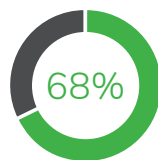
DID YOU KNOW...

Kroll works on ...

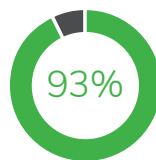
1000+

Cyber events per year for clients ranging from Fortune 100 to medium-sized businesses.

Kroll works with over...



of the
Fortune 100



of the
AM Law 100

Gartner®

Kroll recognized as a Representative Vendor in Market Guide for Digital Forensics and Incident Response Retainer Services and Managed Detection and Response.



Kroll named a Global Leader in Incident Response Readiness

Kroll has a dedicated insurance team for insurance and legal channels, with extensive relationships with 85+ cyber insurance carriers and exclusive benefits to insureds.

- Gartner, Market Guide for Digital Forensics and Incident Response Retainer Services, 19 June 2024
- Gartner, Market Guide for Managed Detection and Response, 24 June 2024
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