



Enterprise Risk Retainer

Preparing you for the Unknown and Mitigating the Damage, Regardless of your Risk Event



Enterprise Risk Experts on Retainer

An Enterprise Risk Retainer with Kroll provides organizations with a pre-negotiated agreement to obtain rapid incident response support in the case of a potential major security incident, as well as service credits to use across wider Cyber Security, Financial Crime, Regulatory Compliance, Physical Security, AI Governance, Due Diligence services and more.

The Challenge - Preparing for and Responding to Multiple Acute Risks

Enterprise Risk Leaders are facing mounting pressures to effectively respond to acute risk events that can drastically reduce share prices and stakeholder trust – from adapting to changing regulations, responding to cyber incidents and online misinformation, threats to executives and more.

However, getting quick support to reduce these risks can be a challenge due to the following:

- **Having separate agreements and contracts** with different service providers becomes more difficult to budget and slows delivery
- **A Retainer may only be in place with a Cyber Incident Response** provider, but no such agreement exists for any other forms of enterprise risk such as legal, fraud, physical security etc.
- **Unknown or previously unforeseen risk events** that the organizations are unprepared for
- **Slow and expensive recruitment of in-house staff** to deal with a risk event

Kroll Enterprise Risk Retainer - The Speed Dial for Mitigating Any Risk Event

By consolidating risk management needs into a single, flexible retainer agreement, organizations can move faster, budget smarter, and respond effectively—without the delays of multiple contracts or ad-hoc solutions.

Key Benefits

Secure investment in advance	to address recurring, annual audits and assessments in the future
Proactively improve your risk posture	by utilizing 100% service credits towards any security, regulatory compliance, financial crime, due diligence, AI governance, physical security services, and more
Budget more effectively	by knowing exactly what you're spending on risk management services over the contract period
Rapid incident response	service levels to contain and remediate a critical cyber threat
Get discounted rates	for any hourly enterprise risk consulting services
Exclusive threat intelligence reporting	directly from the frontlines of 1000s of IR engagements a year

On-Call Access to Experts and Services across Multiple Risk Disciplines

Apply 100% Credits Towards Any Enterprise Risk Services



Cyber and Data Resilience



Executive Security



Financial Crime



Physical Security



Investigations & Diligence



Data Privacy and Legal



Regulatory Compliance



AI Risk & Governance

Incident Response Support and Cyber Threat Intelligence

24/7 Remote IR Support

Rapid Incident Response SLAs

Cyber Threat Reporting

Choose The Kroll Retainer Option That Fits Your Needs

SERVICE	BRONZE	SILVER	GOLD	PLATINUM
Cyber Support				
Remote Support	Cyber incident support contact within 6 hours (24/7/365)	Cyber incident support contact within 4 hours (24/7/365)	Cyber incident support contact within 2 hours (24/7/365)	Cyber incident support contact within 2 hours (24/7/365)
Onsite Support	In transit within 24 hours of request or SOW signature (for additional services)			
Threat Intel & Executive Support	Global Cyber Threat Intelligence Reporting			Discounted Cyber Threat Intelligence platform + Executive Threat Intel Briefing
Service Credit Usage				
Services Credit	Clients can use 100% of their retainer credits toward any risk consulting service Kroll offers as part of the retainer menu			
Rollover Credits	No rollover	Up to 20% of unused Services Credit may be applied to the following year upon renewal	Up to 20% of unused Services Credit may be applied to the following year upon renewal	Up to 30% of unused Services Credit may be applied to the following year upon renewal
Rate Discount	Enterprise Security Risk Management Services			
	No discount	10% discount on then-current rates	15% discount on then-current rates	15% discount on then-current rates
	Investigations, Diligence and Compliance Services			
	No discount	3% discount on then-current rates	5% discount on then-current rates	10% discount on then-current rates
	Cyber and Data Resilience Services			
	No discount	10% discount on then-current rates	15% discount on then-current rates	20% discount on then-current rates for any hourly-based incident response cyber service and 15% discount on then-current rates for any hourly-based proactive cyber service.

Unlike many firms, Kroll gives you the opportunity to customize your retainer with a wide variety of enterprise risk management services best suited for your situation and goals. Below are just a few examples of the services available:



Cyber and Data Resilience

- Incident Response, Readiness and Recovery
- Crisis Communications
- Security Advisory and Assessments
- Penetration Testing and Red Teaming
- AI Risk Management
- OT Security Services
- eDiscovery and Privacy services
- Threat Intelligence services
- Legal Operations Technology Advisory
- Crypto/Blockchain Security
- Data Breach Notification and Identity Monitoring
- Expert Witness and Litigation Advisory



Enterprise Security Risk Management

- Executive Risk Assessment
- Physical Threat Management
- Global Business Continuity, Resiliency and Disaster Preparedness
- Physical Security Program Maturity Assessment
- Physical Security Assessments
- Executive Protection Program Review



Investigations, Diligence and Compliance

- Public Records-Based Background Investigations
- Illicit Trade / Counterfeit Goods Controlled Undercover Buys
- Identification of Online Bad Actors
- Influencer Vetting
- Pre-Acquisition Due Diligence
- Review ABC, AML, Trade Compliance Policies and Procedures
- Fraud and ABC Risk Assessments
- ABC Compliance Audits
- Virtual Compliance & Privacy Officer services
- CSRD/CSDDD Double Materiality Assessments
- ESG Services

Client Testimonials



option care health®

“As a Retainer client, we have appreciated Kroll's expedited response for potentially critical issues. Their subject matter expertise allowed us to contain a situation prior to it developing into a significant issue.”

NETSCOUT.

“Kroll's Retainer program gave us the flexibility to utilize our retainer credits to help us accomplish some of our IT security goals during the year, while having the peace of mind that we had a Tier 1 partner to quickly respond if we had some type of cyber incident.”

Across 36 Countries and Territories



The Americas

Atlanta	New York
Austin	Philadelphia
Bogotá	Richardson
Boston	San Francisco
Buenos Aires	São Paulo
Chicago	Seattle
Dallas	Secaucus
Hamilton	Sunnyvale
Houston	Toronto
Los Angeles	Washington, DC
Mexico City	
Morristown	
Nashville	

Caribbean

British Virgin Islands
Cayman Islands

Europe, Middle East and Africa

Abu Dhabi	Luxembourg
Agrate Brianza	Madrid
Amsterdam	Manchester
Barcelona	Milan
Berlin	Munich
Birmingham	Padua
Brussels	Paris
Dubai	Riyadh
Dublin	Rome
Frankfurt	Tel Aviv
Gibraltar	Turin
Guernsey (CI)	Zurich
Jersey (CI)	
Johannesburg	
Leeds	
Lisbon	
London	

Asia Pacific

Bangalore
Beijing
Christchurch
Guangzhou
Hanoi
Hong Kong
Hyderabad
Jakarta
Kuala Lumpur
Manila
Mumbai
New Delhi
Shanghai
Shenzhen
Singapore
Sydney
Taipei
Tokyo

Why Kroll?

✓ Frontline Intelligence from 1000s Acute Events Each Year

We leverage frontline risk intelligence from handling thousands of incident response, regulatory compliance, financial crime, litigation and due diligence engagements per year to anticipate the most likely risks to your business and reduce your unique risk profile.

✓ Global Firm of Independent and Elite Investigators

Our Investigations, Due Diligence and Compliance (IDC) experts can gather evidence from all legitimate internal or external sources and are experienced in the evidential requirements of, and remedies available from, civil, criminal, regulatory and arbitration proceedings.

✓ Trusted Advisors Across Cyber, Physical and Executive Security

As the senior advisors to our clients on all security and threat-related issues, we provide the critical insights executives need to make serious decisions that protect their enterprise from the threats of today and tomorrow.

✓ Deep Experience in Cyber, Operational and Financial Resilience Regulations

Our team consists of experts involved in the preparatory consultation work that led to regulatory compliance programs such as DORA and NIS2, as well as former-FCA, SEC and AMF regulators.

Industry Recognition



Kroll named a Global Leader in Incident Response Readiness



Kroll Named Best Regulatory Advisory & Compliance Firm



CREST - accredited for Penetration Testing, SOC and IR services



One of the Top Cross-border Investigation Consultancies in 2021, 2022, 2023 and 2024

WANT TO LEARN MORE ABOUT HOW IT WORKS OR PRICING? CONTACT THE FOLLOWING:



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About Kroll

As the leading independent provider of financial and risk advisory solutions, Kroll leverages our unique insights, data and technology to help clients stay ahead of complex demands. Kroll's global team continues the firm's nearly 100-year history of trusted expertise spanning risk, governance, transactions and valuation. Our advanced solutions and intelligence provide clients the foresight they need to create an enduring competitive advantage. At Kroll, our values define who we are and how we partner with clients and communities. Learn more at [Kroll.com](https://kroll.com).

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