



Incident Response

Precision Response From Detection to Resolution



Incident Response

As one of the world's largest IR providers, no matter the type of data loss or cybercrime, Kroll has the experience and resources to respond within hours to contain, isolate and secure valuable relevant data, investigate the digital trail, remediate security incidents, and determine next steps to strengthen defenses, policies and procedures.



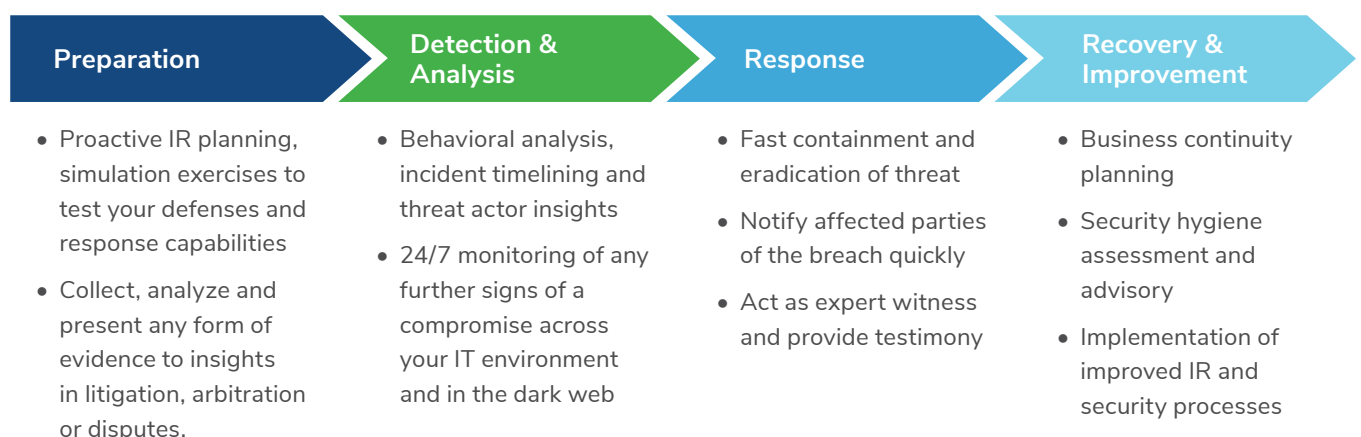
300+ DFIR experts worldwide, familiar with legal holds and evidence preservation.

Unique experience from **international intelligence agencies** including the FBI, DOJ, GCHQ and Europol.

Streamlined artifact collection and parsing with proprietary tool KAPE

Threat intelligence from 1000+ IR cases a year informs our planning, detection, response and recovery.

Experienced investigators, data scientists, and privacy experts can collect, analyze and present any form of evidence in litigation, arbitration or disputes.



EXPERIENCING A CYBER INCIDENT? CALL OUR 24/7 HOTLINES

North America: 877 300 6816
Singapore: 800 101 3633

UK: 808 101 2168
Australia: 1800 870 399

Hong Kong: 800 908 015
Brazil: 0800 761 2318

Additional hotlines at: kroll.com/hotlines
Or via email: CyberResponse@kroll.com

Expertise to Combat Any Digital or Physical Incident

Common Threats Addressed by Our Incident Response Team	
Business Email Compromise	Threat Hunting and Compromise Assessments
Ransomware Attacks	Nation-State Actors
Data Theft and Extortion	Insider Threats and Intellectual Property Theft
SaaS And Cloud Compromises	Payment Card Fraud (PCI/PFI)
Emerging Threats (AI, OT, Crypto)	Supply Chain Attacks

Enterprise Risk Retainer – expedited response and access to wider services in a single, pre-negotiated agreement

An Enterprise Risk Retainer provides organizations with a pre-negotiated agreement to obtain rapid incident response support in the case of a potential major security incident, as well as service credits to use across wider Cyber Security, Financial Crime, Regulatory Compliance, Physical Security, AI Governance, Due Diligence services and more.

Apply 100% Credits Towards Any Enterprise Risk Services

 Cyber and Data Resilience	 Executive Security	 Financial Crime	 Physical Security
 Investigations & Diligence	 Data Privacy and Legal	 Regulatory Compliance	 AI Risk & Governance

Incident Response Support and Cyber Threat Intelligence

24/7 Remote IR Support	Rapid Incident Response SLAs	Cyber Threat Intelligence Reporting
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Key Features

- ✓ Rapid incident response service levels
- ✓ Apply 100% credits towards wider enterprise risk management services
- ✓ Ability to roll over 20% of unused credits
- ✓ Rate discounts for hourly risk consulting services
- ✓ Exclusive threat intelligence reporting directly from the frontlines via our IR team
- ✓ Board-level executive threat intel briefing

Why Kroll

Breach Intelligence from 1000s IR Cases Each Year – we leverage our unique frontline exposure from handling thousands of incident response, breach notification and litigation matters a year to carry out the fastest and most appropriate response.

On the panel of 85+ insurance carriers – Kroll has a dedicated insurance team for insurance and legal channels, with extensive relationships with 85+ cyber insurance carriers and exclusive benefits to insureds.

Unmatched Experience from Global Intelligence Agencies – Kroll experts have unique experience from international intelligence agencies including the FBI, DOJ, GCHQ and Europol. Our cadre of experts also hold more than 100 types of industry certifications.

Litigation and Regulatory Expertise – In the event of litigation or regulatory action, we can work closely with general counsel, senior executives, audit committees or outside counsel at each stage to explicate forensics data and assure your objectives are met.

INDUSTRY RECOGNITION



CREST-accredited for Penetration Testing, SOC, and IR services



Kroll is certified as a Global PCI Forensic Investigator (PFI) company



Kroll recognized as a Representative Vendor in Market Guide for Digital Forensics and Incident Response Retainer Services and Managed Detection and Response.



Kroll named a Global Leader in Incident Response Readiness

- Gartner, Market Guide for Digital Forensics and Incident Response Retainer Services, 19 June 2024
- Gartner, Market Guide for Managed Detection and Response, 24 June 2024
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About Kroll

As the leading independent provider of financial and risk advisory solutions, Kroll leverages our unique insights, data and technology to help clients stay ahead of complex demands. Kroll's global team continues the firm's nearly 100-year history of trusted expertise spanning risk, governance, transactions and valuation. Our advanced solutions and intelligence provide clients the foresight they need to create an enduring competitive advantage. At Kroll, our values define who we are and how we partner with clients and communities. Learn more at [Kroll.com](https://kroll.com).

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