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AI Literacy e-learning

What is AI Literacy and why is it important?

Artificial Intelligence is rapidly transforming the way we live and work, bringing new opportunities and challenges alongside complex, unique risks. While AI is generally recognised as a driver of innovation and growth, its rapid adoption means people across all roles – regardless of technical background – need a clear, practical understanding of what AI is, how it works at a high level and how to use it responsibly.

The EU AI Act has made AI literacy a legal requirement since February 2025, yet many organisations still lack clear guidance on where to begin. That's why we developed our AI Literacy course: to provide a structured, accessible starting point.

AI Literacy isn't about turning everyone into data scientists. It's about closing the understanding gap and empowering your workforce to ask the right questions, spot potential issues and manage risk with confidence. In short: to develop an AI-ready mindset across your organisation.

Key benefits of AI Literacy:

- **Build practical understanding** – demystify AI, understand its capabilities and limitations, and identify appropriate use cases.
- **Use AI responsibly** – recognise and manage risks early, apply robust governance and align with emerging regulations.
- **Enhance trust** – communicate transparently with stakeholders and embed effective guardrails, ensuring confidence in AI adoption.
- **Unlock business value** – streamline workflows, boost efficiency and maximise return on investment.

Why choose Lewis Silkin's AI Literacy e-learning course?

- Developed by subject matter experts from the worlds of legal and governance – Lewis Silkin and Holistic AI
- Ready out of the box, or customisable
- Scalable and easy to integrate into your existing LMS platform, or we can host for you
- Bite-sized, self-paced modules, with knowledge checks along the way
- Interactive, engaging and entertaining

Our AI literacy e-learning course

Developed by leading legal experts in collaboration with global AI governance specialists – Holistic AI – our AI Literacy e-learning course helps organisations not just to comply with their legal obligations under the AI Act, but also to build confident, capable teams that are ready to work with AI in a responsible manner.

Tailored to your needs

Our AI Literacy e-learning course is offered in three editions, enabling organisations to match the level of learning to different roles and responsibilities:

- **Extended edition –** in-depth knowledge and understanding
  A comprehensive course designed to equip learners with detailed insight into how different AI technologies work, alongside advanced guidance on AI governance and risk management. Learners gain a deeper understanding of AI capabilities and limitations, as well as how organisations can identify, manage and govern AI-related risks.
  Ideal for: Legal; Privacy; Governance, Risk & Compliance; Policy.
- **Standard edition –** practical overview
  A focused course on the Generative and Agentic AI tools teams are already using, helping learners understand how AI-related risks arise and the fundamentals of managing them. Learners gain the knowledge needed to use AI tools responsibly as well as how to recognise and manage AI's unique risks.
  Ideal for: AI champions; Managers; Procurement; Staff using AI in higher-risk contexts (e.g. employment or decision-making).
- **Mini edition –** essential awareness
  A short, practical course for time-pressed staff using Generative and Agentic AI tools, focussing on identifying the key risks and responsibilities associated with everyday AI use. The course prioritises practical guidance to help learners identify, understand and navigate AI-related risks.
  Ideal for: employees using tools like chatbots or AI assistants in everyday work.

Like other e-learning modules in our Worksphere training suite, we also offer organisations the ability to tailor and fully customise the content according to your needs, including when it comes to incorporating your branding, policies and indeed different language requirements.

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AI literacy has become a core capability for every organisation, not just to comply with the EU AI Act, but to build, deploy, and use AI safely and confidently. Our collaboration with Lewis Silkin brings together governance, legal, and practical insight to enable better understanding of the opportunities and risks with AI. The AI Literacy Program helps enterprises turn a requirement for EU AI Act compliance into core in-house capabilities, empowering every employee.

Emre Kazim
Co-Founder & Co-CEO, Holistic AI

We developed our AI Literacy training in response to a growing need from clients, who want to ensure their teams are equipped to work with AI responsibly and confidently. With the EU AI Act introducing new obligations around literacy, this tool offers a practical way to navigate AI risk and help ensure compliance.

Partnering with Holistic AI has allowed us to draw on their unparalleled expertise in AI governance, and their industry knowledge, to create a solution that's not just informative, but adaptable - whether clients are just starting out with AI or it is already deeply embedded in their work. The AI Literacy programme is about making AI understandable, usable and safe across an organisation.

Ali Vaziri
Partner - Data, Privacy & Cyber | Artificial Intelligence, Lewis Silkin

Register your interest in our AI Literacy course here.

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FAQ's

1 What is AI literacy and why is it required under the EU AI Act?

AI literacy is the skills and knowledge to use, oversee and question AI responsibly. From February 2025, the EU AI Act (Article 4) requires providers and deployers to ensure relevant staff have sufficient AI literacy to make informed decisions and understand risks and opportunities.

2 Who should take the AI Literacy e-learning module?

Anyone interacting with AI on your organisation's behalf - employees, contractors and service providers. It suits both technical and non technical roles and can be tailored by context and experience.

3 Does Lewis Silkin offer other AI training and support?

Yes. We offer training (tailored and off the shelf), AI strategy, governance frameworks, risk assessments, and compliance support (including EU AI Act), plus advisory for AI product development and deployment. Find out more in our Get AI Ready flyer here.

4 How much does the AI Literacy e-learning course cost?

Pricing for the AI Literacy e-learning course depends on your organisation's specific requirements, such as the number of users, level of customisation and any additional support or integration needs. Contact us for more information and to discuss further.

5 Who are Holistic AI?

Holistic AI's mission empowers enterprises to adopt and scale AI with confidence. Its purpose-built AI governance platform helps companies accelerate AI transformation, transparently, responsibly, and with ROI accountability for the C-Suite. The company's founders actively collaborate with global AI governance bodies, including NIST, the UN AI Advisory Body, the OECD, and the Alan Turing Institute. For more information, visit holisticai.com.

6 Can I use the course if I don't have a learning management system?

Yes. We can host the course and manage completion record for an additional fee.

7 Will the course be available in other languages?

Yes. Additional languages can be provided on request.

8 Is a demo available?

Yes. We can arrange a demo so you can see the course in action and assess fit. A preview is also available on request.