

QUICK START GUIDE

**MYCHART FOR
PATIENTS & FAMILIES**



**NORTH MISSISSIPPI
HEALTH SERVICES**



MyChart is your secure, online health connection. Whether you're visiting a clinic or staying in the hospital, MyChart helps you stay informed, connected and in control of your care.

GETTING STARTED

- **Sign Up:** Ask your care team for an activation code or visit MyConnection.org to register.
- **Download the App:** Available on iOS and Android for easy access on the go.
- **Log In Securely:** Use your username and password to access your health information anytime.

TOOLS WHEN YOU NEED CARE NOW

- **Schedule Appointments Online:** Get real-time availability and schedule at your convenience.
- **Tell Us You're On Your Way to Urgent Care:** Check wait times and save your place in line.
- **Schedule an E-Visit:** Visit with a doctor seven days a week.
- **Video Visits:** For some appointments, video visits are available so you don't have to leave home.
- **Not Sure Where to Go?** Try the Symptom Checker to find the most appropriate care options.

MANAGE YOUR HEALTH AT HOME

- **Schedule and View Upcoming Appointments:** Check dates, times and locations of your visits.
- **Message Your Provider:** Send secure messages to ask questions or follow up on care.
- **Access Test Results:** See lab and imaging results as soon as they're available.
- **Request Prescription Refills:** Easily ask for renewals without calling the office.
- **View Medications:** Check your dosages and instructions.
- **Review Your Health Summary:** Track allergies, medications, immunizations and more.
- **Check-In Online:** Save time by completing forms before your visit.

MANAGE YOUR HEALTH IN THE HOSPITAL

- **Track Your Hospital Stay:** View your care team, daily schedule and treatment plan.
- **See Test Results in Real Time:** Stay updated on labs and imaging while admitted.
- **Review Medications:** Know what medications you're receiving and why.
- **Understand Your Care Plan:** Read notes from your providers.
- **Stay Connected with Family:** Share access so loved ones can stay informed and involved.
- **Prepare for Discharge:** Review instructions and follow-up appointments before leaving.

FAMILY FEATURES

- **Proxy Access:** Manage care for children, elderly parents or others with permission.
- **Shared Updates:** Keep everyone on the same page with real-time health information.



MANAGE YOUR BILL

- **Sign Up for Paperless Billing:** Get timely statements right on the app.
- **Pay Online:** View your billing statement and pay electronically.
- **Keep Insurance Information Current:** Add and update your insurance information.

TAKE AN ACTIVE ROLE IN YOUR HEALTH

- **Using MyChart** empowers you to take an active role in your health journey. Whether you're at home, in the clinic or in the hospital, it's your digital bridge to better care.



EXPERIENCING ISSUES WITH MYCHART?

- **Contact:** Customer Service at (844) 263-4442.