

Office of the Controller

Student Account Services



STUDENT ACCOUNTS INFORMATION GUIDE

BILLING STATEMENTS

Billing statements are generated each semester. Additional bills are generated when there is account activity or a balance. Please review each billing statement. Visit our billing website for more information: <https://ctrl.msu.edu/student-accounts/bill-pay-faq>

PAYMENT PLANS

Payment plans are available each semester. There is a \$40 fee to enroll in the payment plan. For more information on payment plans, including installment due dates, visit our payment plan website: <https://ctrl.msu.edu/student-accounts/payment-plan-faq>

PAYMENT OPTIONS

Online payments are available through the Student Information System: <https://student.msu.edu>. Check payments are also accepted. Visit our payment options website for more information: <https://ctrl.msu.edu/student-accounts/methods-of-payment>

DIRECT DEPOSIT

Be ready for refunds by signing up for Direct Deposit. Sign up through the Student Information System: <https://student.msu.edu>. For more information, visit our Direct Deposit website: <https://ctrl.msu.edu/student-accounts/direct-deposit>

ADDITIONAL RESOURCES

Student Information System: <https://student.msu.edu>

Student Accounts: <https://ctrl.msu.edu/student-accounts>

Guest Access: <https://sis.msu.edu/help/guest-access.html>

Customer service
now provided by the

 SPARTAN ONE-STOP

Email: onestop@msu.edu

Phone: 517-432-8000

In-Person: Hannah Administration Bldg
426 Auditorium Rd, Rm 140

Hours: Monday-Thursday 9:00am-4:30pm
Friday 9:30am-4:30pm