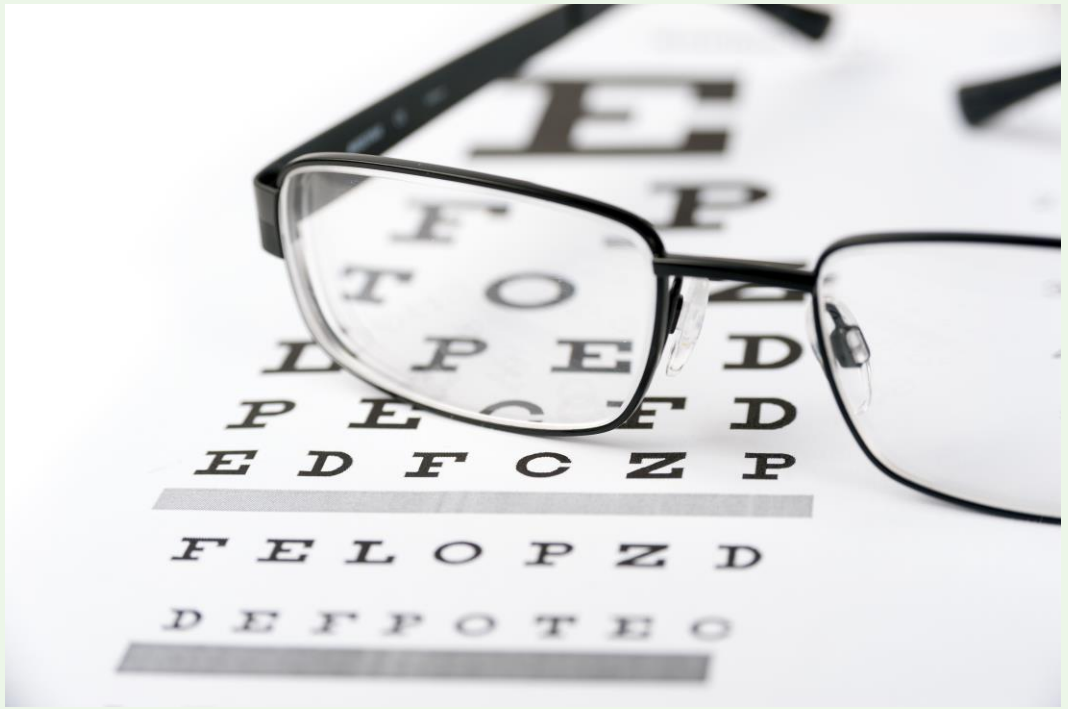
IMPROVING DIABETIC EYE SCREENING IN MICHIGAN'S CERTIFIED RHCS



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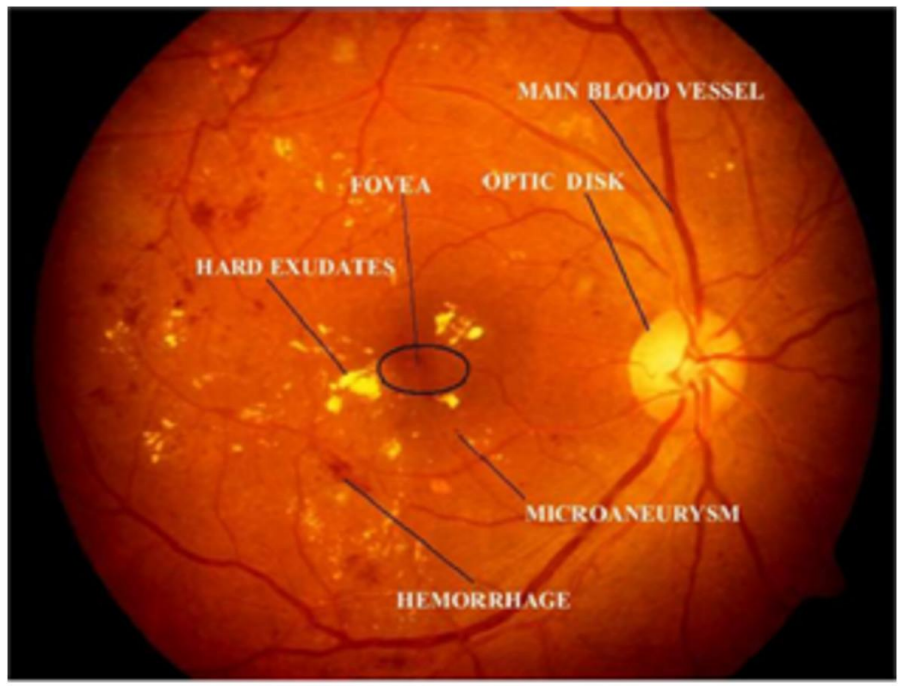
WHY THIS MATTERS

- Leading cause of blindness in working age adults
- Often symptom free until advanced stages
- Early detection preserves vision

ADA SCREENING RECOMMENDATIONS

- Type 1: Screen within 5 years of diagnosis
- Type 2: Screen at diagnosis
- Frequency: Every 1 to 2 years if no retinopathy
- Annual or more frequent if retinopathy present
- Pregnancy: Eye exam before or during pregnancy and follow up postpartum



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SETTING THE FOUNDATION IN YOUR CLINIC

- Defined roles and responsibilities
- Written workflow plan
- Address barriers such as cost, transportation, language, scheduling
- Track by demographics to spot disparities

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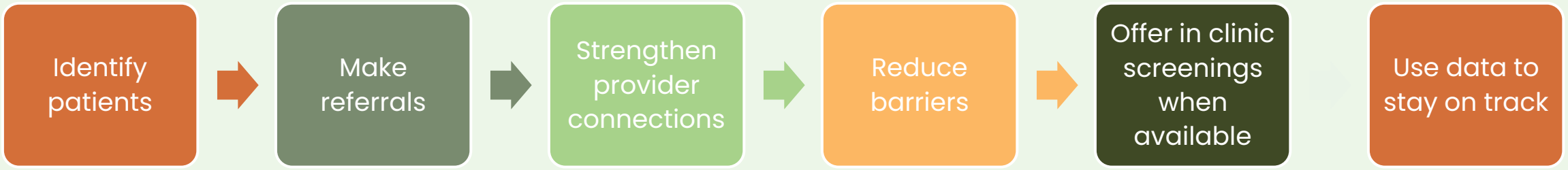
SCREENING WORKFLOW OVERVIEW



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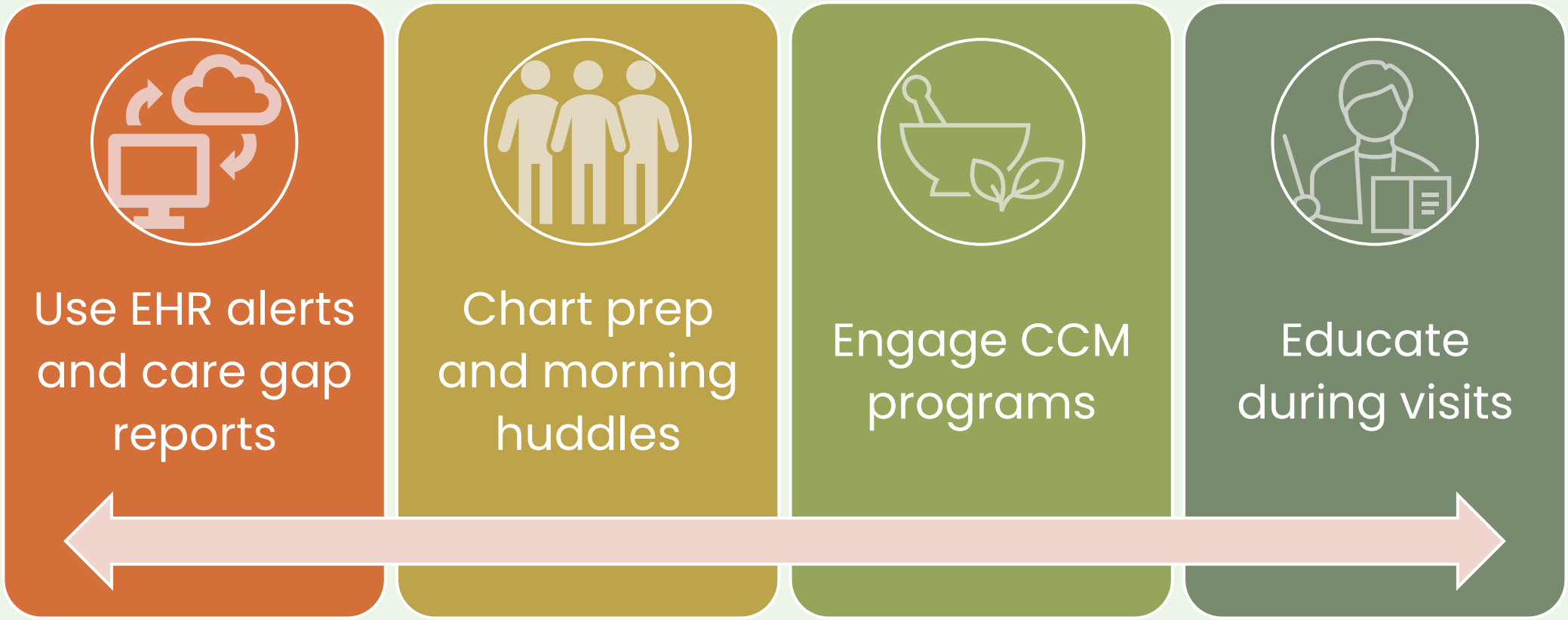
STEP 1 – IDENTIFY PATIENTS



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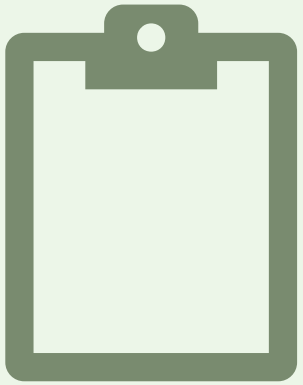
STEP 2 – MAKE REFERRALS SIMPLE

			
Use EHR when possible	Standardize documentation and follow up	Assign referral management to a team member	Build direct scheduling relationships with eye care providers

STEP 3 – BUILD STRONG COMMUNITY CONNECTIONS

Know your local providers

Confirm services such as dilated exams, Medicaid acceptance, follow up process

Create internal maps and patient handouts

Provide scripts for staff

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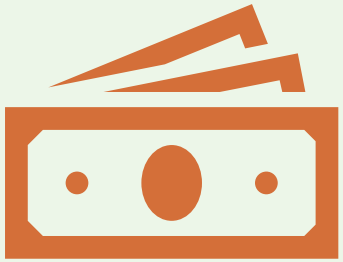
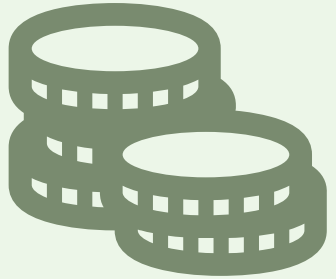
STEP 4 – REDUCE BARRIERS

					
COST AND COVERAGE GUIDANCE	FLEXIBLE SCHEDULING	TRANSPORTATION RESOURCES	LOW LITERACY AND MULTI LANGUAGE MATERIALS	CARE COORDINATION SUPPORT	INCENTIVES WHEN AVAILABLE

STEP 5 – IN CLINIC SCREENINGS

STEP 6 – USE DATA TO STAY ON TRACK

Run EMR dashboards	Verify coding accuracy such as CMS 131 and HEDIS EED	Backcode missed screenings	Audit monthly	Track referral follow through	Share progress with staff

PDSA CYCLES FOR CONTINUOUS IMPROVEMENT

Plan small, test quickly, study, act

Examples include chart prep, referral scripts, follow up tracking

Regular check ins and visual trackers

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QUICK WINS TO START TODAY

- Train staff to flag patients during chart prep
- Run a baseline EHR report
- Build one strong referral relationship
- Use standing orders
- Act same day when possible

TOOLS AND TEMPLATES AVAILABLE

- Referral tracking log
- Patient handouts in English and Spanish
- Fundus camera protocol
- Standing order templates
- EHR tip sheets for Epic and Cerner

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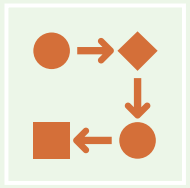
WRAP UP AND NEXT STEPS



SMALL STEPS, BIG IMPACT

TEAM BASED APPROACH

MOMENTUM MATTERS

QUESTIONS AND DISCUSSION

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