

P.O. Box 160 905 Sheble Lane, Suite 102 Spring House, PA 19477 (215) 654-9110 www.TheComplianceTeam.org info@ TheComplianceTeam.org



"Every patient deserves exemplary care."
The provider must focuses on what matters most to Patients
Safety, Honesty & Caring®



Our accreditation advisors work with you every step of the way!

- * Conference call series with advisor
- * Q&A via e-mail
- * TCT website access for resources



Standards Overview

- * Universal Standards
- * Specialty Standards



Overview

Universal Standards

- * Corporate Compliance
- * Administration
- * Human Resources
- * Quality Improvement
- * Risk Management



Overview

Specialty Standards

- Equipment Management
- * Infection Control
- * Patient Services
- * Diagnostic Services
- * Government/Regulatory



Third Party Recognition of Quality through Accreditation & EP Status

1

Differentiates your company from competition

2

 Outside agency VALIDATES Your Quality to customers

5

 Sends POWERFUL message to community served

TCT Accreditation Success Stories:

Approximately 5,000 Providers accredited since 2006
Approximately 2,500 Pharmacies currently accredited
1000 in rural America



Operational Aspects of What makes The Compliance Team, Inc different?

Easy to understand Quality Standards with Compliance Guidelines instead of cumbersome manuals and pages of details.

Safety+Honesty+Caring® Quality Standards for DMEPOS

Universal Standards for All Suppliers

CORPORATE COMPLIANCE

COM 1.0 The organization has a Corporate Compliance plan.

EVIDENCE OF COMPLIANCE:

- The organization has a written plan that includes the following:
 - Philosophy
 - Designated Compliance Officer who is in a leadership position of the organization.
 - Objectives
 - Training of employees on Fraud Waste Abuse, Corporate Compliance, Standards Of Conduct annually.
 - Internal communication system identified
 - Corporate Policies & Procedures that promote a commitment to compliance. These include areas like: standards of conduct; billing practices; marketing; disciplinary action and correcting action.
 - Quality Improvement techniques utilized for problem identification; investigation of problems; monitoring and audits.
 - Company Risk Assessment. Must address areas in which the industry is vulnerable (i.e. The OIG work Plan) or areas where the company has vulnerability.
- All employees must agree to abide by the elements of the Compliance Plan and the Standards of Conduct.

COM 2.0 The organization is in good standing with the Medicare/Medicaid Programs.

EVIDENCE OF COMPLIANCE:

- The organization that participates in the Medicare/Medicaid program has been free of sanctions for a period of at least 2 years.
- Organization prohibits employment/contracting with individuals or company who has been
 convicted of a criminal felony offense related to healthcare or who are charged with criminal
 offenses related to healthcare. (Verification required through OIG exclusion database
 (oig hhs gov/exclusions/ and EPLS- (Excluded Parties List) and documentation must be maintained
 in the HB file

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Safety+Honesty+Caring®

Quality Standards for DMEPOS

Universal Standards for All Suppliers

CORPORATE COMPLIANCE

COM 3.0 The organization has written standards of conduct.

EVIDENCE OF COMPLIANCE:

- . The organization has standards of conduct in writing
- There is written documentation of training on above in personnel or training files.
- Employees agree to abide by the Standards of Conduct and documentation is found in their personnel file.
- Employees are knowledgeable of the standards when interviewed.
- Standards of Conduct should include a non-retaliation statement.

COM 4.0 The organization has policies and procedures regarding disciplinary and corrective action to be taken when fraudulent behavior is suspected.

EVIDENCE OF COMPLIANCE:

- Written policies and procedures identify steps in process.
- Education of employees is documented and maintained in the personnel file or training file.

COM 5.0 The organization verifies the license of referring physicians either through a State licensing board or a Hospital Medical Staff office.

EVIDENCE OF COMPLIANCE:

- The organization has a process for the verification of active and valid State licensure and expiration dates and NPI of all referring physicians.
- Compliance includes all of the following: *Verification from State Licensing Board or List from State Licensing Board and *NPPES (https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do)
- 3. This information is documented and tracked in an organized format.

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Operational Aspects of What makes



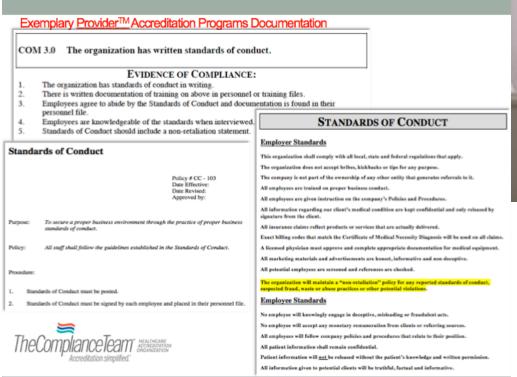
RURAL HEALTH CLINICS SPECIALTY STANDARDS PHARMACEUTICAL SERVICES SELF-ASSESSMENT CHECKLIST CFR 491.9

Policies & procedures	<u>Standards</u>	<u>Need</u> <u>Have</u>	Pol#				
 Storage, handling and dispensing of drugs 	DRG 1.0						
<u>Forms</u>							
 Records of the receipt and disposition of scheduled drugs 	all DRG 1.0						
Actions to be Take	<u>Standards</u>	Need	<u>H</u> ave				
 Schedule II drugs properly secured Process for complete and legible labeling Containers meet Poison Prevention Pkg. A Drug reference and antidote info available Annual review of Pharmaceutical policy 	Act DRG 1.0						
Additional Notes:							
							

What makes The Compliance Team, Inc different? "Accreditation Simplified"

One on One Teleconferences and Webinars with a Personal Advisor to guide through

accreditation preparation included.







What makes The Compliance Team, Inc different? "Accreditation Simplified"

Electronic Benchmarking to track Patient Outcomes Data and compare to National database, a required CMS standard that others pay extra.

TCT's Electronic Benchmarking tool allows Exemplary Provider™ accreditation clients to compare their patient satisfaction results to their peers around the country. Many participating DMEPOS, pharmacy and specialty providers use TCT's data collection and benchmarking portal to help them grow their businesses by using their comparative data reports as a marketing tool to referral sources and to go after desired managed care contracts.

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	Survey Type Created Date Created By	Conducted Date Conducted By	Patient Info	Equipment Category Info	
view	Universal 12/02/2009 Test Simmerman	12/02/2009 Leah Kennedy	Susie Smith 2156549110	Wheelchairs-Standard Manual (M06) New	
view	Universal 12/10/2009 Test Simmerman	12/10/2009 Steve S	Bob Smith	Neurostimulators (PD04) New	
view	Universal 01/15/2010 Test Simmerman	01/15/2010 Leah Kennedy	Sallie Kennedy 7075551212	Wheelchairs-Standard Manual (M06) New	
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What makes The Compliance Team, Inc different? "Certification/Accreditation Simplified"

All Program Elements included in a single price.

All contracts are for 3 years
The Compliance Team allows Providers
of all sizes to break down contract fees into
3 annual payments.



Company Contact Overview

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