MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.



## MICAH QUALITY NETWORK MEETING 8:00-11:45 MICAH QN Meeting Park Place Hotel; Traverse City, MI The Boardman Room

8:00-8:10	Welcome and Introductions/Member	All member participation - Sticky Note
	Recognitions	Activity
	<ul> <li>Please be prepared to share something</li> </ul>	
	about patient safety and quality that you	
	are proud of in your	
	organization/department AND a recent	
	safety story/lesson learned.	
8:10-8:40	Safety Story: Lessons Learned	Introduction from Barb Wainright,
	Note: MICAH QN members are encouraged to	Corewell Health, Community Hospitals.
	use this time to <b>share lessons learned</b>	
	surrounding patient safety with their peers.	All Member Participation
	We will utilize the sticky note activity above for	
	this conversation.	
Strategy Gro	oup #3 – CAH Priorities! (Information Sprints Bringin	g What CAH Quality Leaders Need to
Know Now)		
8:40-9:35	Strategy Group #3 Update – Focus on Aging	Chair: Heather Schragg, Eaton Rapids
	<ul> <li>Panel presentation: CMS Age-Friendly</li> </ul>	Medical Center.
	Hospital Measure – How MI CAHs Can	
	Leverage this Recommendation to	Panelists: Jen Anderson, University of
	Increase Patient Safety & Quality for Older	Michigan Health – Sparrow, Tesia Looper,
	Michiganders. (40)	iMPROVE Health, Lindsey Skiles, Aspire
		Rural Health System, Brad Simmons,
	<ul> <li>Geriatric Emergency Department</li> </ul>	Eaton Rapids Medical Center.
	Accreditation – McKenzie Health System	
	(15)	Rebecca Stoliker & Jen Monzo, <i>McKenzie</i>
		Health System
9:35-9:45	Break	
Strategy Group #2 - Data Management		Chair: Jen Monzo, McKenzie Health
		System
9:45-10:45	Strategy Group #2 Update	Jen Monzo, McKenzie Health System,
	<ul> <li>MBQIP – The "Why", Current State of Top</li> </ul>	Amanda Saint Martin, <i>MCRH</i> , Angie Frye
	10 Performance and MBQIP Deadline	and Barb Wainright, Corewell Health,
	Reminders (10)	Julie Simon & Michele Wing,
	<ul> <li>Corewell Health - CAH Scorecard</li> </ul>	MyMichigan Medical Center
	Showcase (Barb Wainright) (10)	Alma, Clare, Gladwin, West Branch

	<ul> <li>Decreasing 30-Day Readmissions –         MyMichigan Health (20)</li> <li>MICAH QN Core Measure Report Out (10)</li> </ul>	
Strategy Grou	 up #1 – Making Care Safer by Reducing the Harm (	 Caused in the Delivery of Care
10:45-11:45	Sepsis Care in Small Rural Hospitals – Best Practices	Pat Posa, Michigan Hospital Medicine Safety Consortium Angela Steinbrecher, Aspirus Health
MICAH QN B	usiness – FYI	
11:45	MICAH QN Resource Overview (see below)	Crystal Barter, MCRH & Amanda Saint Martin, MCRH
	MICAH QN Annual Business	
	MICAH QN Treasurer Report	Mariah Hesse, Sparrow Clinton
	<ul> <li>MICAH QN 2025 Calendar</li> <li>February 21<sup>st</sup>, 2025 (Virtual)</li> <li>Spring 2025 TBD</li> <li>August 15<sup>th</sup>, 2025 (Virtual)</li> <li>November 6<sup>th</sup> &amp; 7<sup>th</sup>, 2025 (In Person Traverse City, MI)</li> </ul>	

## **MICAH QN Resources:**

- MICAH QN Measures Excel Spreadsheet
- MICAH QN Open Office Hours
  - 2023 MICAH QN Open Office Hours Recordings
  - 2024 MICAH QN Open Office Hours Recordings Topics included but not limited to:
    - o Leveraging 211 to address Social Drivers of Health,
    - Antimicrobial Stewardship,
    - Michigan Health Information Network (MiHIN) & Michigan Value Collaborative (MVC) Overview and Updates,
    - o Transforming Rural Healthcare through Remote Patient Monitoring (RPM),
    - o Blue Cross Blue Shield Peer Group 5 P4P Overview,
    - Understanding Stroke and STEMI Administrative Rules and Updates,
    - Bridging the Gap between EMS and Hospitals (regulations and relationships),
    - o Working Quality Improvement into Contracts,
    - o Strategies to Enhance HCAHPS Response Rates
- MBQIP Open Office Hours:
  - Topics included but not limited to:
    - The Future of MBQIP (Are you Ready?), Question and Answer Session with Telligan, MBQIP Technical Assistance Provider