



**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.

*CENTERS FOR MEDICARE & MEDICAID SERVICES*

**SUPERIOR HEALTH**  
**Quality Alliance**

# Welcome to Superior Health

August 15, 2025

Empowering patients, families and caregivers to achieve health care quality improvement

# Who We Are – Power of Eight



# Mission, Vision and Values

## Vision

- Better health, better care, lower costs and better health care worker experiences.

## Mission

- Improve the health of Medicare beneficiaries.

## Values



# What We Do

13 SOW – Five-year QIIN-QIO Program

May 28, 2025 – May 27, 2030

Northeast Region (Region 1) Award (pending)

- Connecticut, Massachusetts, Maine, New Hampshire, New Jersey, New York, Rhode Island, Vermont, Puerto Rico and U.S. Virgin Islands

Great Lakes Region (Region 4) Award

- Illinois, Indiana, Michigan, Minnesota, Ohio and Wisconsin

# What We Do – cont'd

Superior Health has achieved significant milestones:



- 58% relative improvement rate in beneficiaries with diabetes
- 24% relative improvement rate in screening and diagnosing chronic kidney disease

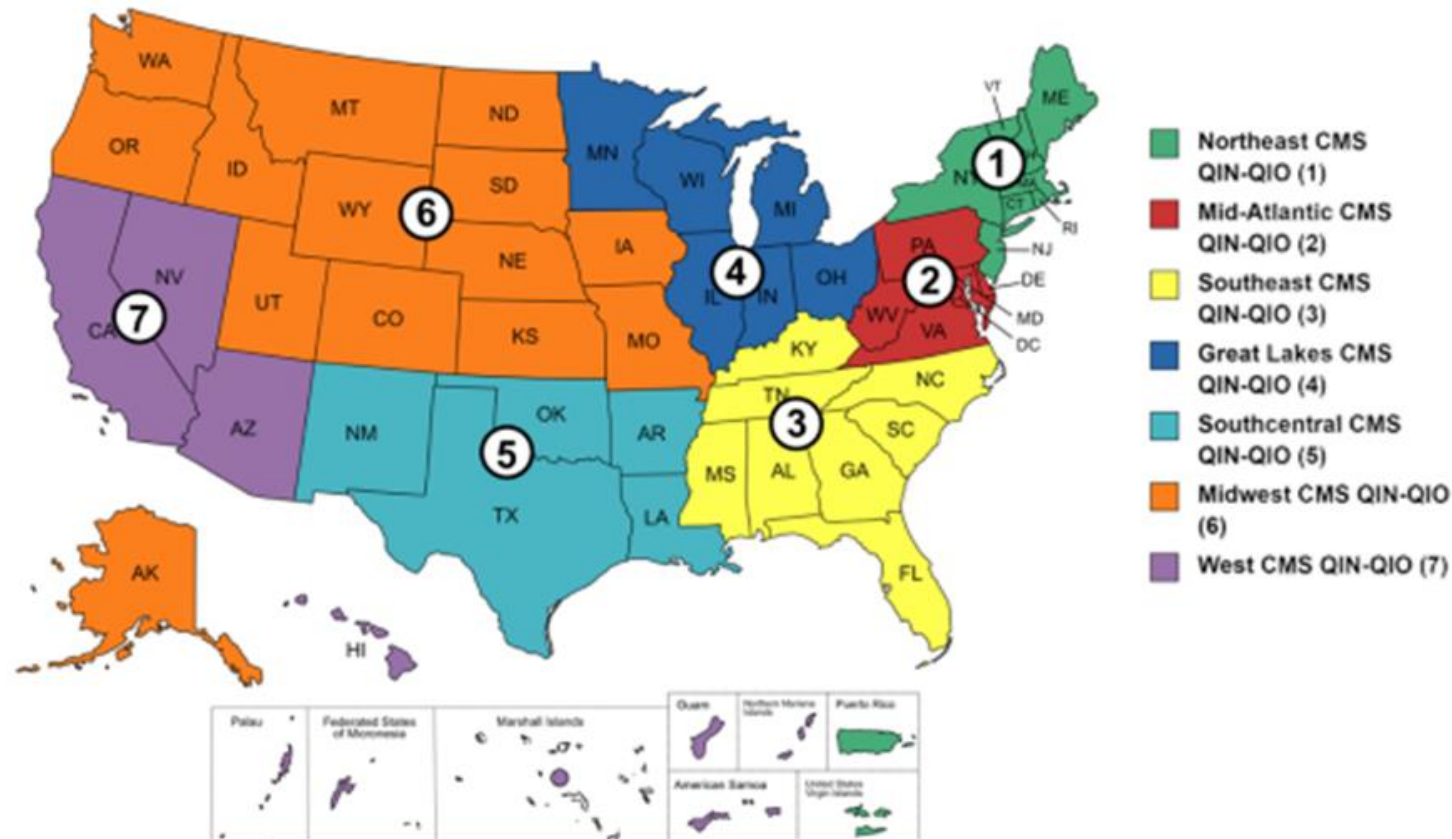


- 86% reductions in infection control citations among long-term care facilities



- Avoided more than 270,000 patient harms.
- Reduced hospital readmissions by 21%.
- Delivered more than \$1 billion in measurable value.

# Centers for Medicare & Medicaid Services (CMS) Regions for Quality Innovation Network-Quality Improvement Organization (QIN-QIO)13th Scope of Work





# Volume:

## Organizations included in the 13SOW – Region 4



**Nursing Homes**

1,729



**Clinics**

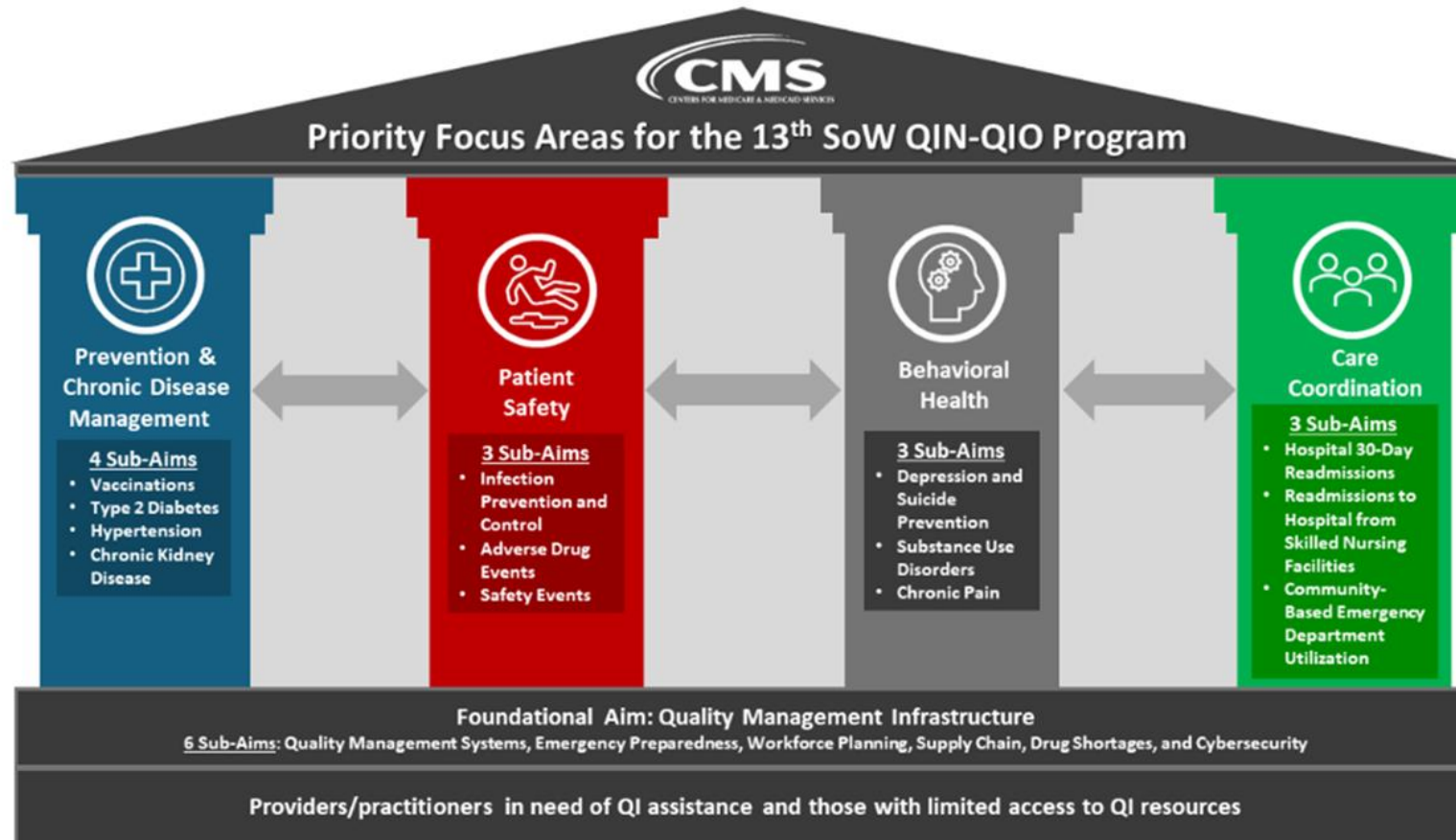
1,641



**Hospitals**

625

# CMS Focus Areas: 13SOW



*Figure 2: QIN-QIO 13<sup>th</sup> SOW Pillars with CMS Priority Focus Areas: Clinical Aims and Sub-Aims and Foundational Aim and its Sub-Aims; and the targeted providers and outpatient clinical practices.*



# 5 Priority Focus Areas

**Prevention & Chronic Disease Management** - Vaccinations, Type 2 Diabetes, Hypertension, and Chronic Kidney disease

**Patient Safety** – Infection Prevention and Control, Adverse Drug Events and Safety Events

**Behavioral Health** – Depression and Suicide, Substance Use Disorders and Chronic Pain

**Care Coordination** – Hospital 30 day readmissions; Readmissions to Hospital from SNF, and Community based ED Utilization

**Foundational AIM:** Quality Management infrastructure: Quality management Systems, Emergency Preparedness, Workforce Planning, Supply Chain, Drug Shortage and Cybersecurity

# Data Measures

## Outcome Measures:

- CAUTI, CLABI, MRSA, C Diff & SSI (NHSN measures)
- Median Time from ED Arrival to ED Departure for Discharged ED patients (HOQR)
- PSI-90 (composite measures of 10 adverse event indicators)
- Follow-up After ED Visit for Alcohol and other Drug Abuse or Dependence
- Hospital 30-day Readmissions All Cause
- COVID-19 & Flu Vaccination Coverage among Healthcare Personnel
- Safe Use of Opioids – Concurrent Prescribing
- Hospital Harm Pressure Injury

# Technical Assistance

- One-on-one meetings with your QIA
- Improvement sprints
- Affinity groups
- Library of resources
- Innovative interventions
- Back to Basics training modules
- Quality Action Plan



# GOVERNOR'S

*Award of*

# EXCELLENCE





# Coming Up....

Recruitment to begin (*tentatively*) mid-September!

Watch for upcoming webinars and Affinity Groups

# Questions?







**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.

CENTERS FOR MEDICARE & MEDICAID SERVICES

**SUPERIOR HEALTH**  
**Quality Alliance**

This material was prepared by the Superior Health Quality Alliance, a Quality Innovation Network-Quality Improvement Organization under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS.

13SOW-QINQIO-R4-25-02 070725