







#### Mission



To will deliver exceptional service and be the provider of choice for holistic, natural and alternative healthcare, advocacy and education with benevolent collaborators.

#### Vision



Communities in which all people achieve their full potential for holistic health and well-being across the lifespan.

#### Values



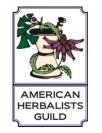
- Courage
- Collaboration
- Literacy & Freedom
- Excellence in Care
- Respect
- Diversity , Equity & Inclusion









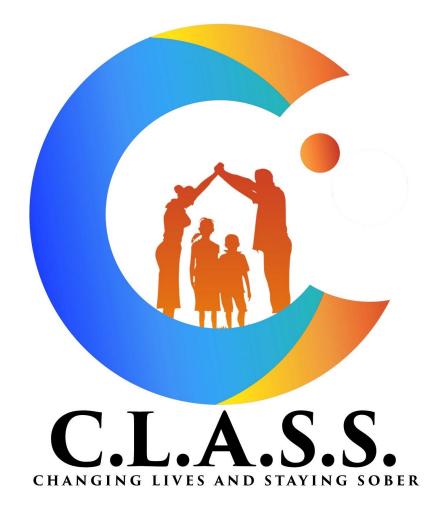




























#### Mission



To plan and implement prevention services and environmental strategies that prevent and reduce youth substance use and its associated consequences.

#### Vision



A sober culture free of alcohol, tobacco, and other drug misuse and its related disorders among youth, their families and greater Wayne County.

#### Values



- Youth Voice
- Equity
- Healthy Norms
- Community
- Systems Change
- Sober Culture







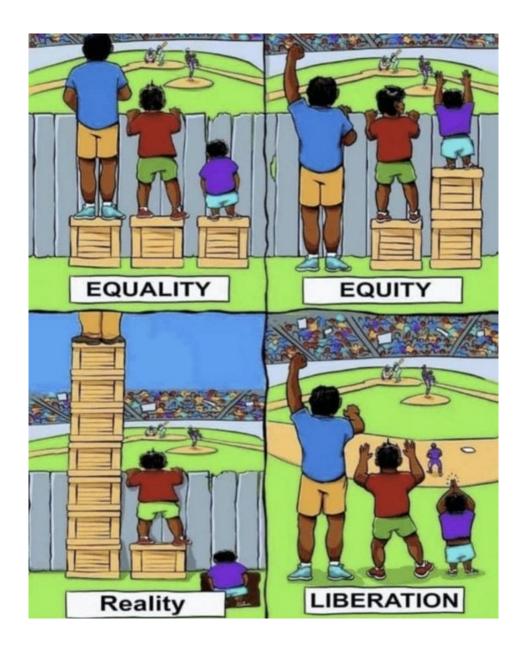












# SHAR/CLASS Racial Disparities Discovery Project

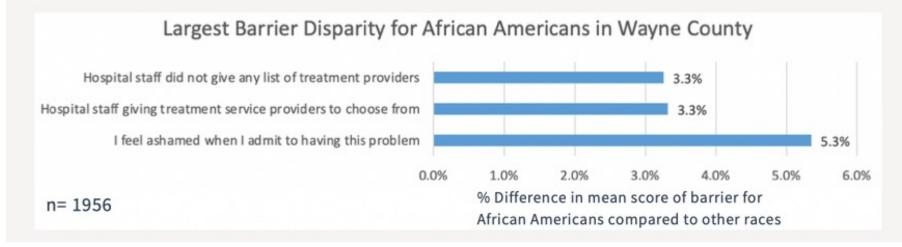
#### What African Americans said were their Barriers:

#### System barriers:

- No Choice: Hospital staff giving the name of only one treatment service provider
- No Accessibility: Having to wait at every step (reception, admission, treatment, insurance)

#### Institutional Barriers:

- <u>Lack of Respect:</u> Admin staff treating individuals negatively due to substance use
- Shorter Treatment: Having only 29 days for treatment compared to previous 90 day standard



# Amplifying Consumer Voice



Other Facilities Not Answering? We Answer 24/7.

Connect with a peer mentor now.



MICHIGAN HEALTH ENDOWMENT FUND

SHAR

Get Help Today >>



Feeling judged after a crisis? We don't judge.

Connect with a peer mentor now.



MICHIGAN HEALTH ENDOWMENT FUND

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Get Help Today >>



Feel like the hospital staff didn't understand? We do.

Connect with a peer mentor now.



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Get Help Today >>



Think you can't afford follow up care? Our services are free.

Connect with a peer mentor now.



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# SHAR/CLASS Racial Disparities Discovery Project

#### Actions to close the gap:

#### System Change

- Create a user-friendly database that lists all of the different treatment options that individuals have for treatment options.
- Standardize the referral process to include multiple options for treatment.

#### <u>Institutional Change</u>

 Train treatment center administrative team members on culturally responsive communication practices. This will help improve the first interactions between individuals and the treatment facilities.

#### Policy Change

Require all treatment centers (both for profit and non-profit) to have community benefit
policies. The goal of this policy would be to increase the collaboration between facilities and
other community based organizations. This would also encourage sharing de-identified data
accross communities to study the best methods of care.

# Barriers To Implementation

- Unfavorable policy environment (cultural change)
- Difficult to stimulate thinking for new models of care (local systems of care)
- Inability to Align users and providers, or bottom-up and top-down integrators (redesign the narrative and use of models with consumer voice
- Lack of a distributed ownership and leadership approach

# Proposed Implementation

- Cultural change through training
- Redefining local systems of care using social justice equity lens
- Repurpose the workforce, redesign the narrative and use of models using consumer voice
- Flatten decision making hierarchies and re-distribute accountability

# The Medeci Effect

### The Medeci Effect

- Intersection of fields, disciplines, cultures and organizations
- Combines existing concepts
- Innovate extraordinary new ideas

# The Intersection Your Best Chance To Innovate

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## Remember.....

- Good policymaking should begin with engagement with those who are likely to be affected by the end policies.
  - Explore Community Based Participatory Research
  - Employ Evidence-based policy making
  - Embody End User Priorities to inform/promote new ideas
  - -Elevate the voice of your Knowledge Brokers



Dr. Karla Mitchell, ND CLASS | HAUS 22000 Grand River Detroit, Michigan 48221 (313) 246-2315 Kmitch.nd@classagency.org

