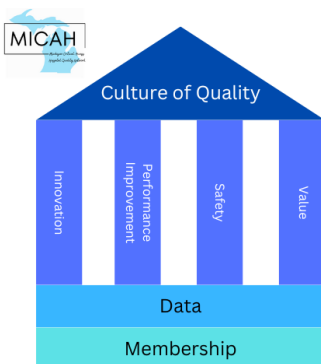


MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.



MICAH QUALITY NETWORK MEETING

May 17th, 2024

8:30-12:00 p.m.

Welcome and Sharing		
8:30-8:45	MICAH QN Welcome and Updates, MICAH QN Member Introductions	Mariah Hesse, UMH - Sparrow Clinton Hospital
8:45-9:15	Welcome and Safety Story/Lessons Learned/MICAH QN Recognitions <i>Please be prepared to share a safety story/lesson learned with your MI CAH peers.</i>	
Strategy Group #2 – Data Management		
9:15-10:00	MICAH QN Data Report Out (Data aligns with the MBQIP program and CMS Star Rating Methodology) <ul style="list-style-type: none"> ➤ Updates & Reminders ➤ Q4 2023 MBQIP Data (including Q1 2024 MBQIP EDTC Data, and HCAHPs) ➤ MICAH QN Measure Excel ➤ National CAH Quality Assessment – MI Highlights MI CAH Scorecard Showcase <ul style="list-style-type: none"> ➤ Munson Healthcare ➤ Reworking the Quality Meeting to Ensure Robust Discussion (Mackinac Straits Health System) 	Chair: Jen Monzo, McKenzie Health System Speakers: Amanda Saint Martin and Jeff Nagy, MCRH, Cindy Donajkowski, Mackinac Straits Health System, Alex Callaway, Munson Healthcare, Jen Monzo, McKenzie Health System
10:00-10:15	Break – Connect with Peers	
Strategy Group #3 – CAH Priorities – What you Need to Know Now!		
10:15-11:00	Welcome & Update from SG #2 <ul style="list-style-type: none"> ➤ Discussion Groups: Hospital Commitment to Health Equity & SDOH Screening Please bring your data related to the Hospital Commitment to Health Equity & SDOH Screening (<i>if available</i>).	Chair: Heather Schragg, Eaton Rapids Medical Center
Strategy Group #1 – Reducing Harm Caused in the Delivery of Care		

MICAH QN Vision Statement: MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

11:00-11:45	Getting Back to the Basics on Safety Event Reporting – “The Why” Breakout Discussions on Increasing Safety Event Reporting focused on the topics; “The Why”, Collection Tools, and Closing the Loop with Team Members.	Chair: Tiffany Friar, UMH – Sparrow Ionia & Eaton
<u>Partner Updates</u>		
11:45-12:00	iMPROVE Health Update – Governors Award of Excellence	Tesia Looper, iMPROVE Health

MICAH QN Reminders:

MICAH QN Member Meeting Calendar (2024)

- August 16th, 2024 (Virtual)
- November 7th & 8th 2024 (In Person Traverse City, MI)

MICAH QN Resources:

- MICAH QN Measures – Excel Spreadsheet
- MICAH QN Expert
- MICAH QN Open Office Hours
 - [2023 MICAH QN Open Office Hours Recordings](#)
 - [2024 MICAH QN Open Office Hours Recordings](#)
 - Upcoming Open Office Hours:
 - February 29th, 12:00 p.m. EST
 - How to Enhance your HCAHPS scores.
 - March 14th, 12:00 p.m. EST
 - Bridging the gap between Responsibilities and Requirements of EMS and Hospital Nuance
- MBQIP Open Office Hours:
 - January Open Office Hour – The Future of MBQIP (Are you Ready?), [Recording and Slides](#)
 - March Open Office Hours - Question and Answer Session with Telligan, MBQIP Technical Assistance Provider