

# LOOKING AHEAD TO 2026

RHC Network Programing

# STRATEGY GROUPS

## Purpose:

- Collaborate and share insights
- Identify and scale best practices
- Deliver actionable takeaways and drive efficiencies aligned with our strategic goals

## Group Leads:

- **IT:** Ruanne VanderVeen & Laura Green
- **Benchmarking:** Keisha Sexton & Tami Wahl
- **Quality:** Wendy Langworthy & Teri Brecht & Laurel Sawyer

# POLL QUESTIONS



# POLL QUESTIONS

## Quality:

- What specific quality challenges or gaps have you observed in your RHC that you believe should be a focus of this strategic group?
  - Chronic condition management (e.g., diabetes, hypertension)
  - Preventive care and screenings
  - Gap closure and care coordination
  - Patient engagement and education
  - Documentation and coding accuracy
  - Staff training and workflow consistency
- What types of support, resources, or collaboration would empower you and your team to contribute more effectively to quality improvement efforts in your RHC?
  - Clear quality improvement goals and metrics
  - Access to real-time performance data
  - Training and education on best practices
  - Dedicated time for quality initiatives
  - Peer collaboration and shared learning
  - Leadership support and communication
  - Technology tools and automation

## IT

- How can your EMR work better for you?
  - Make it faster and easier to navigate
  - Provide better reporting and analytics
  - Improve integration with other systems (labs, pharmacy, scheduling)
  - Offer more training or tips for efficiency
  - All the above
- What is your biggest challenge when using the EMR?
  - Entering and updating patient information efficiently
  - Retrieving the right information quickly
  - Managing alerts and notifications without overload
  - Communicating effectively with the care team through the EMR
  - Other (please specify in chat or notes)

## Benchmarking

- What topic would be of interest for benchmarking, and would your organization be willing to share info for benchmarking purposes?
  - Staffing compensation
  - Recruitment
  - Finance
  - Productivity
  - Preventative Care
- Does your clinic use MiHIN?

