

LOOKING AHEAD TO 2026

RHC Network Programming



STRATEGY GROUPS

Purpose:

- Collaborate and share insights
- Identify and scale best practices
- Deliver actionable takeaways and drive efficiencies aligned with our strategic goals

Group Leads:

- **IT:** Ruanne VanderVeen & Laura Green
- **Benchmarking:** Keisha Sexton & Tami Wahl
- **Quality:** Wendy Langworthy & Teri Brecht & Laurel Sawyer

POLL QUESTIONS



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Quality:

- What specific quality challenges or gaps have you observed in your RHC that you believe should be a focus of this strategic group?
 - Chronic condition management (e.g., diabetes, hypertension)
 - Preventive care and screenings
 - Gap closure and care coordination
 - Patient engagement and education
 - Documentation and coding accuracy
 - Staff training and workflow consistency
- What types of support, resources, or collaboration would empower you and your team to contribute more effectively to quality improvement efforts in your RHC?
 - Clear quality improvement goals and metrics
 - Access to real-time performance data
 - Training and education on best practices
 - Dedicated time for quality initiatives
 - Peer collaboration and shared learning
 - Leadership support and communication
 - Technology tools and automation

IT

- How can your EMR work better for you?
 - Make it faster and easier to navigate
 - Provide better reporting and analytics
 - Improve integration with other systems (labs, pharmacy, scheduling)
 - Offer more training or tips for efficiency
 - All the above
- What is your biggest challenge when using the EMR?
 - Entering and updating patient information efficiently
 - Retrieving the right information quickly
 - Managing alerts and notifications without overload
 - Communicating effectively with the care team through the EMR
 - Other (please specify in chat or notes)

Benchmarking

- What topic would be of interest for benchmarking, and would your organization be willing to share info for benchmarking purposes?"
 - Staffing compensation
 - Recruitment
 - Finance
 - Productivity
 - Preventative Care
- Does your clinic use MiHIN?

