

# FREQUENTLY ASKED QUESTIONS

# MICHIGAN ACHIEVEMENT SCHOLARSHIP

## Why don't I have MAS in my package? I know I qualify.

To make it to MSU's roster, a student must:

1) have chosen MSU as their first school on the FAFSA ([Instructions for updating your school of choice in the MiSSG portal are on the next page](#))

**and**

2) have their high school graduation date confirmed with the State of Michigan. Check the [MiSSG student portal](#) ([www.michigan.gov/mistudentaid/misssg](http://www.michigan.gov/mistudentaid/misssg)) to see if you are eligible for this award and that you have selected MSU as your school of choice. Citizenship, in-state residency and other flags may also affect eligibility.

## Will MAS apply to my balance before my bill is due?

Rosters of recipients are added monthly. If you recently made a change in the MiSSG portal, it's likely Michigan Achievement Scholarship will be added to your financial aid package when the latest roster is loaded.

## I recently updated my portal and MAS has not yet applied to my bill. What can I do?

If you show as eligible for MAS in the MiSSG portal and your award is not reflected on your bill when you are ready to pay, you may:

1. Subtract the MAS anticipated amount\* for the applicable term from your bill (the amount you expect divided by two for the semester amount) and the unpaid balance will resolve once the aid is applied. If there is a balance once the award is applied, you can pay the remaining then. If you're on a payment plan, pay your first installment amount in full and the award will reduce future payments.
2. Pay your bill in full and receive your MAS amount as a refund when it applies.

*\*The anticipated amount in the MiSSG portal may not be the amount you receive in your package. If tuition is covered by other forms of gift aid (e.g., Promise scholarship, other grants or scholarships), you would likely receive the base MAS amount of \$2,500. The additional \$3,000 of "last-dollar" funds would be partially applied or not applied at all, as the tuition for which that money is allotted has already been covered.*

## The MiSSG portal is showing I am ineligible for MAS, but I know I qualify. What can I do?

[Contact our office](#) and we can help you investigate: [finaid@msu.edu](mailto:finaid@msu.edu) / [\(517\) 353-5940](tel:5173535940)



# FREQUENTLY ASKED QUESTIONS UPDATING MiSSG PORTAL INFORMATION

MI Student Aid  
Student Scholarships and Grants

Welcome to the MiSSG Student Portal

Student Profile

Current Institutions:

Academic Year 2023-2024:	Other Institution
Academic Year 2024-2025:	N/A

Change Institution Update Profile

MI Student Aid  
Student Scholarships and Grants

Change Institution

Original FAFSA Application Date	11/6/2023
Current FAFSA Application Date	11/7/2023
Current Institution	MICHIGAN STATE UNIVERSITY

Change Institution

MI Student Aid  
Student Scholarships and Grants

Transfer Request

Academic Year 2023-2024

\* = Required

Current Institution: MICHIGAN STATE UNIVERSITY

Transfer Institution: [Dropdown Menu]

Transfer Term: [Dropdown Menu]

Save Cancel

You can check your eligibility for Michigan scholarships such as the Michigan Achievement Scholarship in the MiSSG Portal. Michigan confirming your change, sent to the email

## 1. LOG IN TO YOUR MiSSG PORTAL

<https://missg.guarantorsolutions.com/StudentPortal>

If it's your first visit, you need to create an account. First time student users must have their Social Security number when signing up to create a username and password.

## 2. VIEW YOUR CHOSEN SCHOOL

On your portal's home page, review "**Current Institutions**" to verify that MSU is listed for the school year in question.

## 3. UPDATE YOUR CHOSEN SCHOOL

If MSU is not listed for the school year in question, click the button at the bottom of the window labeled "**Change Institution.**"

On the next screen, click the "**Change Institution**" button.

On the final update screen, choose MICHIGAN STATE UNIVERSITY and the correct Transfer Term from the dropdown menus. Click "**Save.**"

You will be returned to the Change Institution page to confirm that MICHIGAN STATE UNIVERSITY is now listed as your Current Institution.

You will receive a message from the State of Michigan confirming your change, sent to the email with which you originally registered in the MiSSG portal.

## Further MAS questions?

[finaid@msu.edu](mailto:finaid@msu.edu)

[\(517\) 353-5940](tel:(517)353-5940)

