

# ANGELA REED

Principal

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## Current Responsibility

Angela Reed is consultant with the San Diego office of Milliman. She joined the firm in 2013 and has been working in the pharmacy benefits management industry since 2008.

## Professional Work Experience

Angela has previously worked for a nationally recognized, full-service Pharmacy Benefit Manager (PBM). She has worked in a variety of different roles within pharmacy benefits including account, operations, and project management. She has supported a wide range of clients on a variety of projects. Clients Angela has worked with include health plans, state systems, Medicare Part D plans, Medicaid plans, union funds, coalitions, self-insured employer groups, and third-party administrators.

Angela's experience includes:

- Account management
- Operations management
- Project management
- Process improvement
- Benefit design
- PBM Request for Proposal (RFP)
- PBM contracting
- PBM implementation
- PBM performance guarantees
- PBM on-site operation reviews
- PBM market check
- Medicare Part D Retiree Drug Subsidy (RDS)
- Medicare Part D application
- Medicare Part D data validation
- Medicare Part D readiness review
- Medicare Part D mock audit
- Medicare Part D program audit support

## Professional Designations

Certified Employee Benefits Specialist, International Foundation of Employee Benefit Plans (IFEBP)

## Education

BS, Business Administration,  
California State University, San Marcos

## Presentations and Publications

- Pharmacy benefits carve-in versus carve-out (Milliman White Paper, 2016)
- Mitigating disruption and reducing plan costs: Keys to a successful PBM implementation (Milliman White Paper, 2018)

## Affiliations

Member, IFEBP