

ANNA ORTIZ

SHRM-CP

HR Operations Manager

anna.ortiz@milliman.com

Main +1 860 687 0100 | Office +1 860 687 0117



Current Responsibility

Anna Ortiz is an HR operations manager in the Hartford office of Milliman. She joined the firm in 1998.

Professional Work Experience

Anna manages the practice's Medicare Part D Retiree Drug Subsidy (RDS) testing and account management program. She has been an RDS account manager for over a decade and serves the needs of 15 different plan sponsors. She has also assisted hundreds of clients through Milliman's RDS actuarial testing process and more than 2,000 attestations since 2006. Her main role is to oversee the process from start to finish and communicate with all RDS clients to ensure that they understand the actuarial testing and application process. She ensures that all clients meet application deadlines set forth by the Centers for Medicare and Medicaid Services (CMS) through diligent oversight.

Anna supports municipal clients in the navigation of Milliman's GASBhelp.com retiree medical valuation tool. In addition to creating accounts for new clients, she responds to questions about the required inputs and coordinates any ad hoc work that needs to be done for special cases that do not fit into the model.

Beyond these roles, Anna is also responsible for overseeing practice operations. This includes managing accounts payable and accounts receivable and assisting the practice with recruiting initiatives. Her comprehensive role ensures smooth operations and consistent HR support across the board.

Professional Designations

SHRM Certified Professional

Education

BS, Business Administration Major, International Business Minor, Post University