

# JEAN SMITH

Principal, DB/H&W Client Relations Leader

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## Current Responsibility

Jean Smith is a principal and client relations leader for the Pension and H&W Administration Services teams in the Milliman Employee Benefits Administration Practice. She oversees the financial, contractual, and experiential aspects of plan sponsor clients and is responsible for coaching and mentoring defined benefit relationship managers.

## Professional Work Experience

Jean is a skilled leader with 40+ years of progressive experience in actuarial consulting, defined benefit plan administration, implementation, and related software development. She is knowledgeable in actuarial theory, ERISA and IRS statutory regulations, Qualified and NonQualified defined benefit plans, software testing, and support, as well as building and maintaining successful relationships with our clients.

Prior to joining Milliman in 2004, Jean worked for another major consulting firm in a similar capacity.

## Education

BA, Psychology/Education, Vassar College, Dutchess County, NY