

# GWYN VOLK

Principal and Sr. Healthcare Consultant

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## Current Responsibility

Gwyn Volk is a principal and senior healthcare consultant in the Medicaid Finance and Policy Practice in the Chicago office of Milliman. She joined the firm in 2021.

## Professional Work Experience

Gwyn brings over 20 years of health policy and payment strategy experience with expertise in helping state agencies use payment policy to achieve state healthcare service delivery system goals. She has worked on Medicaid payment system development and strategy across the healthcare continuum, with a focus on behavioral health and home and community-based services (HCBS). Her expertise includes:

- Strategic engagement of interested parties, including institutional and community-based providers, provider advisory groups and associations, consumer advocates, sister agencies, legislators and advocates
- Cross-program home and community-based service payment rate strategy initiatives, including payment rate development and consideration of direct care workforce needs
- Behavioral health continuum service delivery strategy, including analysis of service gaps and the development and implementation of payment rate strategy across settings to support state policy goals.
- Payment rate strategy for health-related social needs, including recuperative care, housing supports, and nutrition services funded via groundbreaking Section 1115 Medicaid demonstration rates
- Integration of payment strategy across Medicaid and child welfare-funded services

## Education

B.A., Latin American Studies, Northwestern University

M.A., Crown Family School of Social Work, Policy, and Practice, University of Chicago

Certificate in the Graduate Program in Health Administration and Policy, University of Chicago

## Presentations and Publications

- Silver Linings Playbooks: State approaches to transforming children and adult behavioral health continuums, 2024
- Out of the Frying Pan and Into the Fire: HCBS Heats Up, 2024
- Home and community-based services payment adequacy considerations under the CMS Proposed Access Rule, 2023
- Addressing Nursing Facility Financing Challenges During MLTSS Program Development, 2022
- Addressing Complex Behavioral Health Needs in Residential Care, 2023
- What the New CMS Proposed Rule Change Means for Financial Officers, 2023
- Supporting Access and Payment Rate Transparency Across Managed Care and FFS HCBS, 2023
- Interaction of Medicaid and Child Welfare, 2022
- Behavioral Health and HCBS Pricing Considerations, 2021