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FOR IMMEDIATE RELEASE

Press Release

The Doctors Company now using Milliman Datalytics-Defense's innovative AI platform for its claims defense management

Selecting Milliman Datalytics-Defense® puts The Doctors Company at the forefront of claims handling

SEATTLE – JANUARY 15, 2019 – Milliman, Inc., the premier global consulting and actuarial firm, today announced that The Doctors Company has implemented Milliman Datalytics-Defense® as its advanced analytics legal management platform for processing defense cost invoices. The choice of Datalytics-Defense puts The Doctors Company at the forefront of claims defense management, allowing the medical malpractice insurer to collaborate with defense counsel to use best practices for defense strategy through artificial intelligence and data-driven decisions. Milliman Datalytics-Defense employs powerful data mining algorithms and machine learning to help insurers and self-insureds detect patterns in attorney billing practices, delivering a better understanding of costs and case strategies.

“At The Doctors Company, we are continually looking for innovative ways to harness the data available to us and use it to improve our operations and increase efficiencies,” says Cathy Shutack, Senior Vice President of Claims at The Doctors Company. “With Milliman Datalytics-Defense, we’ve found a way to apply artificial intelligence based techniques to our vast amounts of data, and use the resulting information to make better data-driven decisions around the claims management process.”

Milliman Datalytics-Defense is designed specifically for the insurance industry and has subject matter expertise built into the technology and reporting. The tool’s predictive analytic engine is fueled by powerful and proprietary data-mining algorithms that convert text-based data into rich and powerful structured data.

“Leading companies recognize the importance of analyzing the data available to them and unlocking its hidden intelligence as a way to effectively manage and mitigate risk,” says Chad C. Karls, principal and consulting actuary with Milliman. “The Doctors Company has a reputation as a forward-thinking organization that understands how a tool like Datalytics-Defense can benefit its members, and I’m looking forward to continuing our work together.”

To learn more about Milliman Datalytics-Defense, go to <http://us.milliman.com/Solutions/Products/Milliman-Datalytics-Defense/>.

About Milliman

Milliman is among the world's largest providers of actuarial and related products and services. The firm has consulting practices in healthcare, property & casualty insurance, life insurance and financial services, and employee benefits. Founded in 1947, Milliman is an independent firm with offices in major cities around the globe. For further information, visit milliman.com.



About The Doctors Company

Founded and led by physicians, The Doctors Company (thedoctors.com) is relentlessly committed to advancing, protecting, and rewarding the practice of good medicine. The Doctors Company takes the mal out of malpractice insurance by helping hospitals and practices of all sizes manage the complexities of today's healthcare environment—with expert guidance, resources, and coverage. The Doctors Company is the nation's largest physician-owned medical malpractice insurer, with 79,000 members and over \$4.8 billion in assets, and is rated A by A.M. Best Company and Fitch Ratings. To learn more about data-driven insights and to stay up to date on industry trends, follow and subscribe to The Doctors Company on Twitter ([@doctorscompany](https://twitter.com/doctorscompany)), YouTube, LinkedIn, and Facebook.

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