

Milliman Nodal

# Claims Triage

Intervene in claims earlier with our web-based predictive modeling and decision-support system





# OPTIMIZE CLAIMS PERFORMANCE, IDENTIFY AT-RISK CLAIMS, AND REDUCE COST.

Nodal® Claims Triage uses AI and predictive modelling to help insurers and self-insurers proactively manage high-cost claims before they become high cost.

# **NODAL HIGHLIGHTS**



# **Predictive analytics**

Leverage unstructured data to predict and plan for volatile and high-cost claims.



# **Efficient operations**

Expedite low-cost simple claims, predict at-risk high-cost claims, and identify claims that are likely to escalate in cost early more independently, with less oversight from senior staff.



## **Tailored Solutions**

Nodal Claims Triage is not an outof-the box solution. Our team of actuaries, data scientists, programmers, and claims consultants uses your own detailed claim, medical, and text data to construct models to meet your specific business needs.

1 CLAIMS TRIAGE

#### **KEY BENEFITS**



# **Reduce Costs**

Reduce claim costs 3% to 10% by automating payment of low-risk claims and improving management of higher-risk claims.



#### **Fast implementation**

Quickly gain the power of predictive analytics with a solution that is easy to deploy.



#### **Increased consistency**

Budget and reserve with greater confidence thanks to predictive capabilities that enable volatility management.



## **Optimized efficiency**

Maximize the value of senior claims staff by identifying and transferring problematic claims early.

#### **KEY FEATURES**



# **Text Mining**

Maximize data value by extracting information from adjuster notes shortly after the claim is reported.



# **Built-in expertise**

Rely on a comprehensive approach that incorporates decades of industry experience with claims operations and actuarial science.



#### Flexible Al

Gain new insights, quickly identify insurance claims trends, and transfer problematic claims early with dynamic data visualization tools.



## **Targeted reminders**

Daily claims alerts, followup tags, and reminders keep adjusters focused on important claims.

# **NODAL CLAIMS TRIAGE CAN HELP YOU:**

- Process your claims data daily to quickly identify problematic claims
- Predict claims that are likely to incur high costs shortly after the claim is reported
- Optimize management and reduce costs



**KEY CONTACTS:** 

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To learn more, visit: Nodal.milliman.com/claimstriage



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## **ABOUT MILLIMAN**

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