

Once logged into Canals E-Permits customers have access to several features.



[Link PIN Record](#)

Start here to link your Annual Occupancy Permit Invoice to your online account.

'Link Pin Record' used to link your Online Account to the Invoice Backoffice secure system.

Unless you have multiple properties you are paying Canal Annual Occupancy Permits for, you will only use this link one time only.



[Pay Fees](#)

Pay annual Occupancy Permit. You must complete the PIN Record link first before payment can be made.

'Pay Fees' link used to access the Canals Annual Occupancy Permit Invoice 'Pay Fees Due' link.



[My Records](#)

You must Register an online account and complete the PIN Record to link to your Occupancy Permit before you can access limited records.

'My Records' link used to view Invoice and Permit. Though the Permit number link or Invoice link you can access downloadable PDF copies of your Area Map and Signed Permit and Invoice.

Viewing Attachments in the Canals E-Permits by selecting 'My Records' -----> select the **Invoice OR Permit Record Number**-----> Access the **Record Info** dropdown -----> Select **Attachments** -----Select PDF which will download.

Logged in as: Example Account1 | Collections (0) | Cart (1) | Account Management

CANALS

Showing 1-3 of 3 | Download results | Add to collection | Add to cart

<input type="checkbox"/>	Date	Status	Description	Record Type	Record Number	Project Name	Expiration Date
<input type="checkbox"/>	02/18/2026	Fees Paid	TEST Account for ACA Payments	Occupancy Invoice	C-OC-202600548-1	Invoice created on 02/18/2026	
<input type="checkbox"/>	01/13/2026	Active	TEST Account for ACA Payments	Occupancy Permit	C-OC-202600004	TEST Account for ACA Payments	

Occupancy Permi

Record Status: Active

Record Info ▾ | Payments ▾

Record Details

Related Records

Attachments

NY *

Record Details

By design you will only have access to the Invoice, Permit Area Map and Signed Permit.

No other items present will be viewable.



Canal Corporation

30 South Pearl St.
Albany, NY 12207

Boating
Boating Overview
Commercial Vessel Passes
Notice to Mariners & Sign Up

About
Financial, Reports & Guidelines
Canal Recreationway Commission
Upstate Flood Mitigations Task Force

Name	Record ID	Record Type	Type	Size	Latest Update	Action
Permit Area Map (2) - Copy.pdf	C-OC-202600004	Occupancy Permit	Permit Area Map	843.39 KB	01/27/2026	Actions ▾
Signed Permit (1) - Copy.pdf	C-OC-202600004	Occupancy Permit	Permit - SIGNED	1.06 MB	01/27/2026	Actions ▾

'I WANT TO' dropdown menu are Quick Links to additional areas not accessed through the Cards on the Homepage

- My Records
- Pay
- PIN My Record
- Contact Us
- Account Management
- Dashboard



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'Contact Us' links a user to the NYS Canal Corp public website Contact Us informational page.

'Account Management' links a user to their login user Information to allow updates.

'Dashboard' links a user to any Invoices you have placed in the Cart but have not completed the payment Process.

Any Agency Links in the Header or Footer will bring the user to the NYS Canal Corporation Public Website



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Connect With Us

