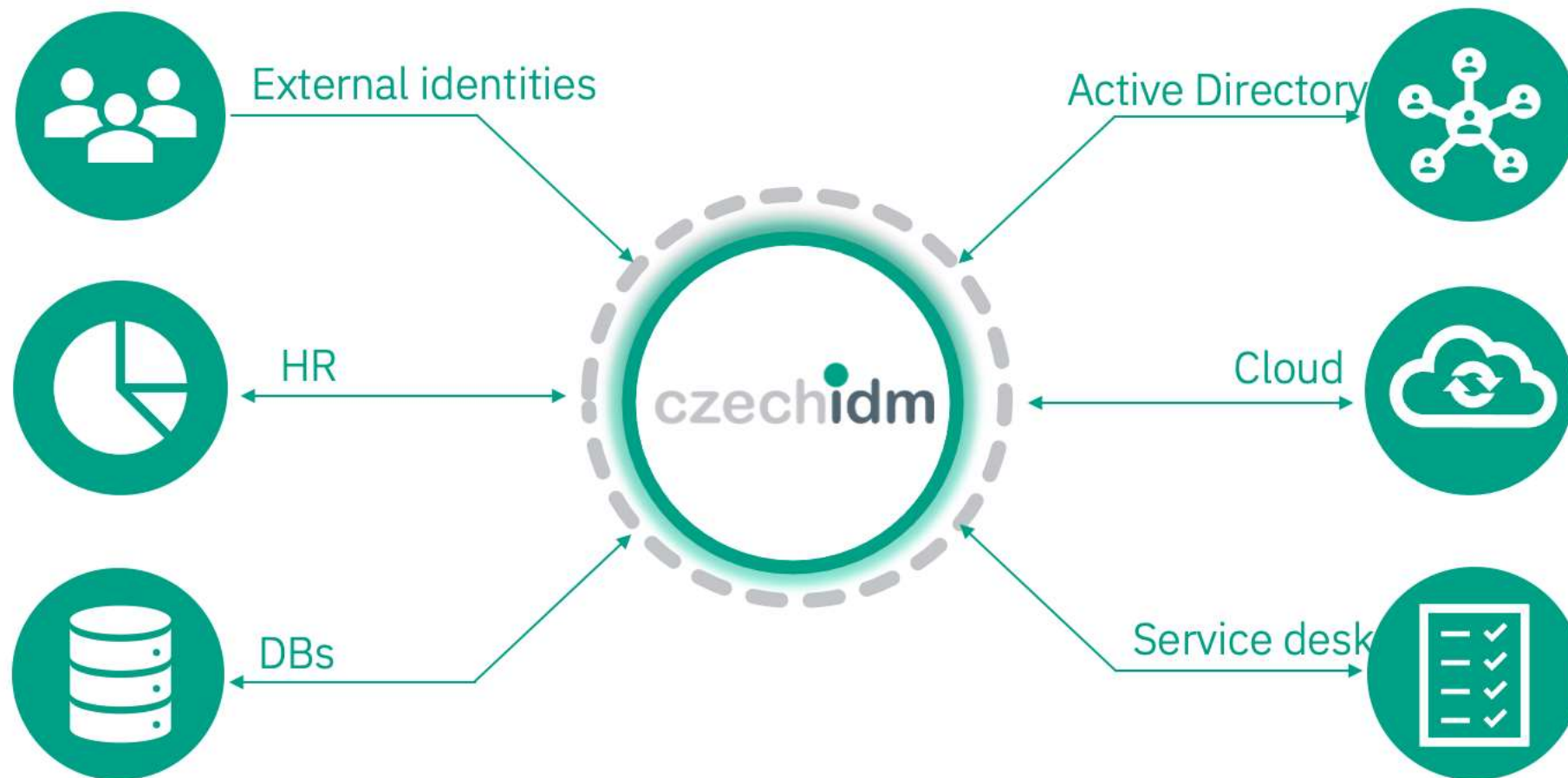# IAM – how to make a successful project

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Identity & acccess management

- Integration platform

- 40% technology

- 60% processes

Iterative approach

- Phasing - AD+HR | M365 | helpdesk …

- Employees | external users | technical accounts

- IDM users: admins | managers | all employees

Case study

- Healthcare provider

- Hospitals, polyclinics, pharmacies, educational facilities

- 80+ companies in group

Before implementation

- Expecting IT audit

- 2 company accuisitions every year

- Lot of routine manual work

- Security vulnerabilities

  - former employees' accounts, rights aggregation

Status

- 20 000+ identities
- 10 000+ MS AD groups
- 19 000+ assigned roles in IdM
- 200+ AD organisational units
- Still aquiring new companies

Sustainability

- Low Customization -> High Sustainability

- Regular updates (1-2 x year)

- Modular architecture(scalability)

- Docker/Virtualization

Selected references

AGEL

Ministry of Foreign Affairs of the Czech Republic

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