

Quest

Clients to the Cloud

true IT resilience with Quest



Peter Mendelsohn and Edwin Stuver

Clients are moving to the Cloud



More and more organizations, especially those working with Microsoft 365 technologies, are moving the management of their endpoints to the Cloud.

Even in hybrid environments (some services remaining on-prem), Cloud-managed endpoints are now the target scenario for most organizations.

Why are endpoints moving to the Cloud?

- Easier setup of new machines if users are not in the office.
- Easier to manage different types of endpoints (e.g. mobile devices)
- Group Policies do not reach endpoints that seldom or never connect to the Active Directory Domain
- Easier to use Microsoft security solutions
- Preparation for the step to Cloud-only
- Microsoft wants you to



Moving endpoints to the Cloud

Microsoft says:

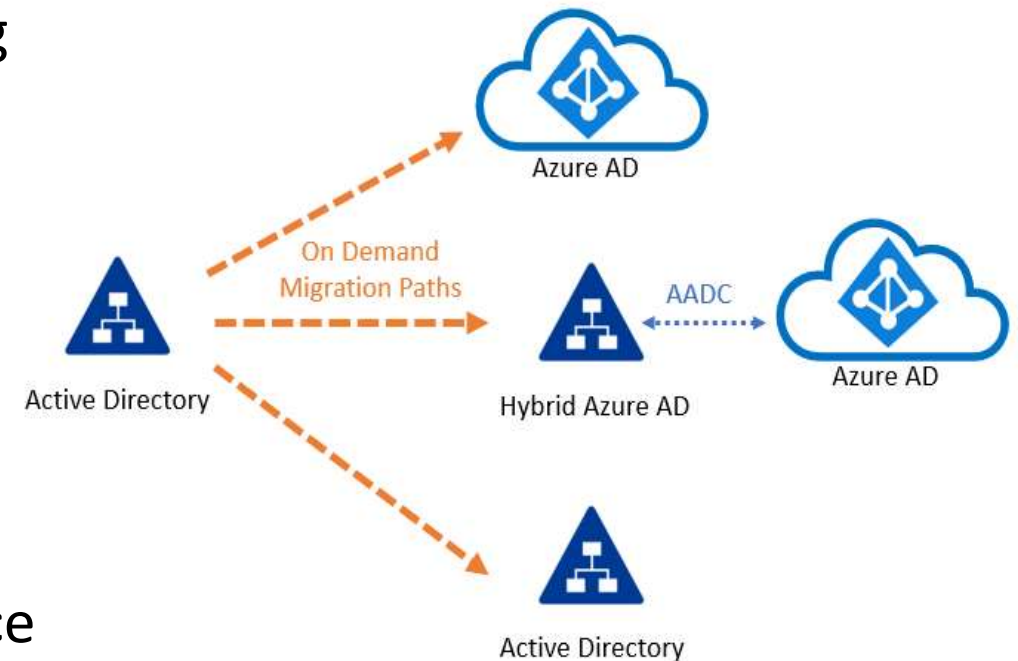
- Wipe the entire device – removing all data, settings and applications
- Reinstall the operating system and applications
- User data and settings *can* be restored *manually* (or with scripts that *you* write).

→ Disruptive for end users

→ Potential loss of personal data (e.g. documents on the Desktop), settings and customizations

Moving endpoints to the Cloud with Quest On Demand Migration

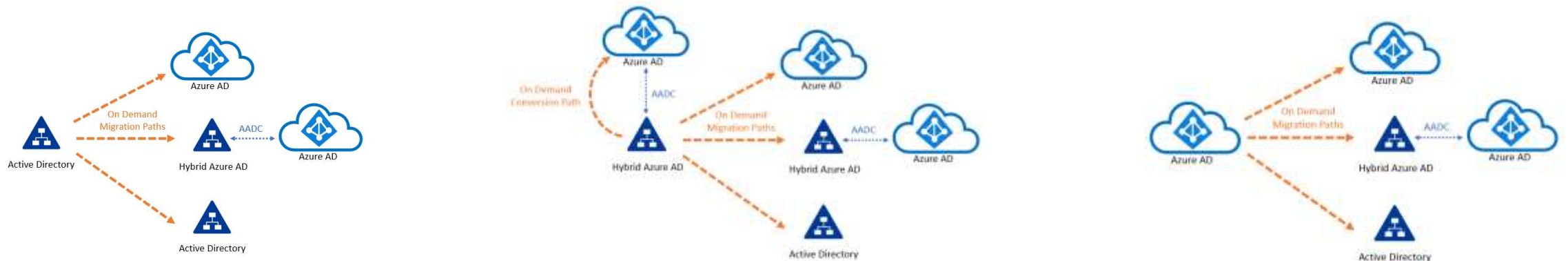
- No Workstation rebuild process, no reinstalling applications
- Fully automated, centrally managed
- Same profile – meaning same files, same applications, same user experience
- User is back up and running within minutes after migration (usually just one reboot)
- Can be combined with on-prem user and device migration (e.g. M&A or Domain consolidation)





Moving endpoints to the Cloud with Quest On Demand Migration

- Does also support hybrid and Cloud-only sources
- Includes Intune and Autopilot cleanup and enrolment
- Can be combined with Tenant-to-Tenant user and data migrations





Managing Endpoints in the Cloud



Discover and
inventory
hardware and
software



Manage the
lifecycle of all
assets and
improve processes



Secure all endpoints
from exploits and
non-compliance
risks

KACE SMA Unified Endpoint Management

Provision

- Device Enrollment
- Profile-based mgmt.
- Vendor integration
- Device Configuration

Manage

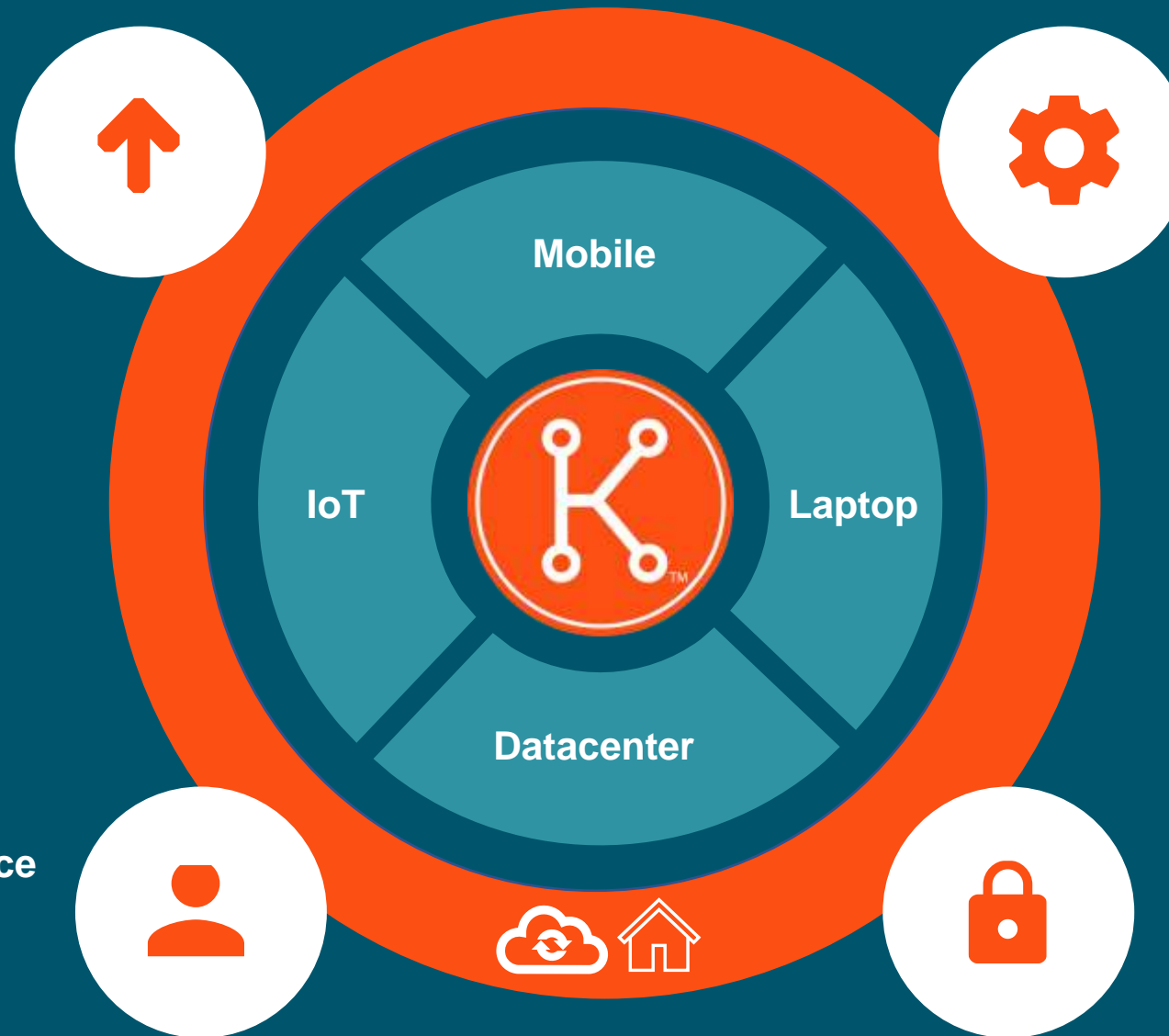
- **Discovery & inventory**
- **Asset management**
- Software distribution
- **Reporting & compliance**

Service

- Service desk
- User portal & self service
- Monitoring & alerting
- Mobile access

Secure

- Policy enforcement
- Configuration management
- **Patch management**
- Wipe, lock, reset



Quest

IT SA 2024

KACE Cloud Companion & Microsoft Intune

Complement – Not replace



**Cross-Platform Support
Incl. Win Server**



**Regular Updates and
deployments
3rd Party Patching**



**Inventory, Reporting and
Compliance**

Quest

One Quest

Cross Business Unit Solutions



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