


Contact Westfield for Billing Questions

How do I contact Westfield if I have questions about my bill?

Billing customer service will assist you with your billing related questions. If paying by phone, please have your policy or account number and your 5-digit zip code ready when you call.

**WESTFIELD®**

Bill date: xx/xx/xxxx | Account number: ##### Page 1 of 3

Ask us anything
Call 800-243-0210 option 2, Monday to Friday, 8:00am to 8:00pm EST

What we do, we do for you.

Ask us anything
Call 800-243-0210 option 2, Monday to Friday, 8:00am to 8:00pm EST

#BWNNDVC

NAME
ADDRESS
CITY, STATE ZIP

Here is your bill for Month


Thank you for your previous payment: \$000.00


What you owe now: \$000.00


When your payment is due: xx/xx/xxxx


Ways you can pay


Your Agent is here for you, too.
Agency Name
Agency Phone Number

**Recurring**
Save money on installment fees. Call us at 800-243-0210 to set up Westfield Easy Pay

**Phone**
Call us at 800-243-0210 option 2


**Online**
Pay anytime, anywhere at westfieldinsurance.com

**Check**
Make checks out to Westfield Insurance

**WESTFIELD®**
NAME
ADDRESS
CITY, STATE ZIP


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Account number: #####	Payment due: \$000.00	To pay balance in full: \$000.00	Date due by: xx/xx/xxxx
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Westfield Insurance Payment Processing
PO Box 9001566
Louisville, KY 40290-1566

Amount enclosed:

\$

 **WESTFIELD®**

Page 2

Policy Questions

Contact your agent for policy related questions. Here is an example of how we list your agents information.



Bill date: xx/xx/xxxx

| Account number: #####

Page 1 of 3

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Way

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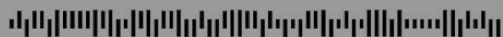


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Account number:	Payment due:	To pay balance in full:	Date due by:
#####	\$000.00	\$000.00	xx/xx/xxxx



Westfield Insurance Payment Processing
PO Box 9001566
Louisville, KY 40290-1566

Amount enclosed:

\$

Account Number

Your account number is listed across the top of the bill.
Please remember to write your account number on your check.



Bill date: xx/xx/xxxx | Account number: ##### Page 1 of 3

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Bill date: xx/xx/xxxx | Account number: ##### Page 1 of 3

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\$000.00

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Amount Due and Due Date

What is my amount due and when is it due?

We've called out this information in the upper right hand side of the first page of your bill to clearly identify what you need most. Most Westfield policies are eligible to choose any due date of the month, from 1 to 28.


WESTFIELD®

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Amount to Pay in Full

Can I pay a different amount than what I am being billed for?

You can pay the policy balance on any policy, the minimum amount due or any amount in between.



Bill date: xx/xx/xxxx

Account number: #####

Page 1 of 3

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Ways you can pay

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Recurring
Save more
fees. Call
to set up



Phone
Call us at
option 2

**To pay balance
in full:
\$000.00**



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ADDRESS
CITY, STATE ZIP

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Recent Payment Verification

Here you'll find previous activity to include Last Payment Due and Past Due Balance in addition to your current activity to include Premium and Fees.

**WESTFIELD®**

Bill date: xx/xx/xxxx | Account number: #####

Page 3 of 3

Ask us anything
Call 800-243-0210 option 2, Monday to Friday, 8:00am to 8:00pm EST

Thank you.
We received your payment.

What's happened since your last bill

Previous activity	Date	Activity amount
Last payment due	xx/xx/xxxx	\$000.00
Past due balance		\$0.00
Current activity		
Premium	xx/xx/xxxxx	\$257.66
Total payment due:		\$257.66

Changes to your policy

Policy: policy type
Policy number: #####
Coverage term: xx/xx/xxxx to xx/xx/xxxx
Description:

What's happened since your last bill

Previous activity	Date	Activity amount
Last payment due	xx/xx/xxxx	\$000.00
Past due balance		\$0.00
Current activity		
Premium	xx/xx/xxxxx	\$257.66
Total payment due:		\$257.66

Changes to your policy

Future Billing Information

What are my future billing amounts and due dates?

On page 2 of your bill, you will find a schedule of future payment dates and the amounts due.

Most Westfield policies are eligible to choose any due date of the month, from 1 to 28.

Contact billing customer service to change your due date.



WESTFIELD®

Bill date: xx/xx/xxxx

| Account number: #####

Page 2 of 3

Ask us anything

Call 800-243-0210 option 2, Monday to Friday, 8:00am to 8:00pm EST

Switch to save.

Change your payment plan anytime to avoid monthly and quarterly installment fees. Save up to \$60 a

What you'll pay

Bill date	Due date	Installment amount	Installment fees	Amount
xx/xx/xxxx	xx/xx/xxxx	\$000.00	\$0.00	\$000.00

What you'll pay

Bill date	Due date	Installment amount	Installment fees	Amount
xx/xx/xxxx	xx/xx/xxxx	\$000.00	\$0.00	\$000.00

This bill is not a reinstatement of any policy you've already cancelled or are in the process of cancelling. That means your payment of the amount due won't reinstate your policy, even if Westfield accepts the payment. If Westfield receives your payment after the cancellation, we'll refund your payment, less any earned premium as soon as possible.

If your payment is returned unpaid for any reason Westfield may apply a returned payment fee to your account in the amount of the lesser of \$25.00, or the maximum amount allowed by state law.

CREDIT CARD FEE: Effective April 1, 2025, where permissible, policies paid with a credit card may be charged a processing fee by our third-party payment processing vendor.

Because you **believe** in your gut-feeling.

Because you **believe** that you can make a difference.

Because you **believe** you are meant to do something more.

We **believe** in you.



WESTFIELD®

[westfieldinsurance.com](https://www.westfieldinsurance.com)

Custom Insurance | Business Solutions | Risk Control | Personal Attention

How to Complete Your Check

Make checks payable to Westfield Insurance. We've call out this information in the middle portion of page 1 of your bill. Be sure to write your account number on your check. Please allow five days for mailing.



Bill date: xx/xx/xxxx

| Account number: #####

Page 1 of 3

Ask us anything

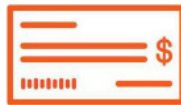
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xx/xx/xxxx



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Louisville, KY 40290-1566

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Ways to Pay Your Bill

What are my payment options?

Westfield offers payment plans for most policies. We offer four easy ways to pay - recurring, phone, online and check. You can change your payment plan at any time for one or all of your eligible Westfield policies.

The plan options are monthly, quarterly, semi-annually, and annual.

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Policy Description

What policies are you billing me for?

For your convenience, all of your Westfield policies can all be on one bill (some exceptions apply).
We've listed your policies on page 3 of your bill.

When does my policy begin and end?

We've listed the dates for each policy on page 3 of your bill.



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Premium	xx/xx/xxxxx	\$257.66
Total payment due:		\$257.66

Changes to your policy

Policy: policy type
Policy number: #####
Coverage term: xx/xx/xxxx to xx/xx/xxxx
Description:

Policy changes	Effective date	Payment plan	Policy balance	Amount due
Balance	xx/xx/xxxx	Monthly	\$000.00	\$000.00
Premium due:				\$000.00

Policy: policy type

Policy number: #####

Coverage term: xx/xx/xxxx to xx/xx/xxxx

Description:

Policy changes	Effective date	Payment plan	Policy balance	Amount due
Balance	xx/xx/xxxx	Monthly	\$000.00	\$000.00
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