Community Investments
Frequently Asked Questions

ONEOK

All company charitable recognition should be attributed to ONEOK. For logo requests, advertisement approval or further inquiries, please contact communityinvestments@oneok.com.

Organization Qualification & Eligibility	
What organizations are eligible to apply for ONEOK support?	- Federal or state tax-exempt status. - 501(c)(3) nonprofit organizations. - State, local or tribal government entities. - Public schools and post-secondary education institutions. Organizations must serve communities in ONEOK operating areas and meet program guidelines.
How does an organization know ONEOK's operating areas?	View the **map of states** where ONEOK operates. When applying, the eligibility quiz will provide a list of states for organizations to select where funding will support.
Do churches or religious organizations qualify?	Generally, churches, religious groups, or related causes and activities are not supported.
Will an organization be disqualified for funding if they do not submit required reports and/or tax receipts?	Yes. Organizations seeking future funding must submit ONEOK's tax receipt and may need to provide other documents, such as impact reports. All requirements are available in the Bonterra applicant portal.

Application Process, Status & Requirements	
How do eligible organizations request support from ONEOK?	Applications must be submitted at ONEOK.com > About Us > Community Investments. Organizations should review program guidelines and documents required before applying. Use the application link to complete the eligibility quiz and select the type of support to determine the correct application.
When are applications reviewed and what is required to apply?	Application requirements differ depending on the type of support and the funding amount sought. Grant applications are evaluated regularly. Requests for larger amounts typically undergo a more extensive review process and may require additional time for consideration. For capital campaigns and grants outside the safety and education focus areas, submission of a letter of interest is required prior to applying.

Application Process, Status & Requirements Cont'd	
How far in advance should eligible organizations apply for an event sponsorship and when will a decision be made?	Sponsorships must be submitted at least 12 weeks in advance of the event date for consideration. Applications are reviewed on a regular basis.
How do organizations find out if an application is approved or declined?	Decision notifications will be emailed to the organization's applicant. Status updates and requirements are also available in the applicant portal.
If an application is approved, when and how do organizations receive payment from ONEOK?	Applicants will receive an email with payment details and a link to complete the tax receipt. Organizations new to funding or need to update vendor information will be sent a Docusign packet via email. Once the packet is returned, ONEOK will verify banking information by phone before processing payment.
How do organizations submit the required tax receipt & impact reports?	Organizations can review and access all requirements to be completed in their Bonterra applicant portal.

Matching Gifts	
Does ONEOK match donations?	Yes. ONEOK matches donations made by employees, retirees and board of directors to eligible organizations per program guidelines. The ONEOK donor must request the match not the organization.
How and when are ONEOK Matching Gifts paid?	Monthly. Payments are issued by CAF America or CyberGrants SPV, with a link to view donor detail. Recognition for the match should be given to ONEOK.

Volunteerism & Volunteer Service Gifts	
How does an eligible organization request volunteer support from ONEOK?	Organizations must complete the **Volunteer Request Form**. To be considered, requests should be submitted at least twelve weeks prior to when volunteers are needed. If approved, ONEOK will work with the organization contact to coordinate.
Does ONEOK recognize and reward volunteer service?	Yes. Employees and retirees can earn up to $500 annually for eligible organizations based on volunteer service hours.
How and when are ONEOK Volunteer Service Gifts paid?	Monthly. Payments are issued by CAF America or CyberGrants SPV, with a link to view donor detail. Recognition for the match should be given to ONEOK.

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