

LASSEN COUNTY HOUSING RESOURCES

COORDINATED ENTRY SYSTEM (CES) SITES

Lassen County Cal Works

Location: 1616 Chestnut Street

Susanville, CA 96130

Phone: (530) 251-8152

Hours: Monday-Friday, 8:00 a.m. – 5:00 p.m.

Last Verified On: 03/24/2026

Lassen County Adult Services/Outreach

Location: 1400 Chestnut Street, Suite C.

Susanville, CA 96130

Phone: (530) 251-8158

Hours: M-F, 8 a.m. – 5 p.m.

Contact: Grace Poor

Last Verified On: 03/24/2026



Lassen County Behavioral Health/Outreach

Location: 555 Hospital Lane

Susanville, CA 96130

Phone: (530) 251-8108

Hours: M-F, 8 a.m. – 5 p.m.

Contact: Tiffany Armstrong

Last Verified On: 03/24/2026

DISASTER ASSISTANCE

American Red Cross

“Provides immediate emergency response services such as shelter, food, clothing and supplies to those effected by local disasters. Also provides information about how to file claims for loss and damage reimbursement and information about rebuilding assistance. If your home becomes inhabitable due to weather conditions, call American Red Cross.”

Contact: (800) 733-2767

Website: <https://www.redcross.org/about-us/our-work/disaster-relief/winter-storm-relief.html>

Last Verified On: 03/24/2026

ReCover California

“The Owner-Occupied Rehabilitation and Reconstruction Program (OOR) is designed to address homeowners’ unmet rehabilitation and reconstruction needs within federally declared disaster areas.”

Website: <https://recover.hcd.ca.gov/>

Last Verified: 03/24/2026

Salvation Army

“Every year, natural disasters destroy local economies and devastate lives. They cause Americans emotional damage and cost billions of dollars each year.”

Location: 493 Antelope Blvd, Red Bluff, CA 96080

Contact: (530) 529-1590

Website:

<https://www.salvationarmyusa.org/usn/provide-shelter/>

Last Verified On: 03/24/2026



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SHELTERS AND TRANSITIONAL HOUSING

CalVet

[“Health Care for Homeless Veterans Contracts \(HCHV\)”](#): Provides emergency housing, shelter and treatment through local community providers. Local VA facilities contract with community agencies for beds which are available to Veterans enrolled in VA Healthcare. Provide healthy and safe places to live.”

Contact: 800-952-5626

Website: <https://www.calvet.ca.gov/contact>

Last Verified On: 03/24/2026

Lassen Family Services

“The community Clothing Closet is available to all individuals in need. Gently used and new clothing is available by appointment only.”

Location: 1306 Riverside Drive
Susanville, CA 96130

24-Hour Crisis Line: (888) 289-5004

Contact: (530) 257-5004

Website:

<https://www.lassenfamilyservices.org/>

Last verified on: 03/24/2026

HOMELESS SUPPORT SERVICES

Miracle Messages

“Miracle Messages provides reunion services for individuals experiencing homelessness. A person isolated by homelessness records a short message to a loved one, often with the help of a local referral partner, using our hotline, mobile app, or online or paper form.”

Hotline: 1-800-MISS-YOU

Website:

<https://www.miraclemessages.org/refer>

Last Verified On: 03/24/2026

Cross Roads

“Crossroads Ministry provides resources such as Transitional Housing, Homeless Assistance, Food services and so much more to Lassen County.”

Location: 2410 Main Street
Susanville, CA 96130

Contact: (530) 251-0701

Website:

<https://www.facebook.com/crossroadssusanville/>

Last verified on: 05/31/2024

Haven of Hope on Wheels

“Haven of Hope on Wheels Mobile shower and laundry program for the homeless is about restoring hope and dignity to those who struggle most in our communities. Showers and laundry are available first-come basis. Each person can wash up to 2 sets of clothing only. Services are primarily for homeless adults 18 and older.”

Location: Rotating [Locations](#)

Contact: (530) 693-4305

Website:

<https://www.havenofhopeonwheels.org/>

Last Verified On: 03/24/2026

HOUSING ASSISTANCE

Housing Programs (CDSS)

“The Housing and Homelessness Division (HHD) is within the California Department of Social Services (CDSS). The Division is responsible for program development and oversight of statewide housing programs funded by the CDSS.”

Contact: (916) 651-5155

Website:

<https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs>

Last Verified On: 03/24/2026

Tenant and Landlord Resources

“Protection Guidelines, Forms, Resources”

Website: <https://landlordtenant.dre.ca.gov/>

Last Verified On: 05/30/2025

Lassen County - Housing

“Improve the quality of affordable residential rental housing units.”

Website:

<https://www.lassencounty.org/living/housing>

Last verified on: 03/24/2026

RENT & UTILITY ASSISTANCE

CFPB Rental Assistance Guide

“If you’re a renter looking for help with housing costs, you’re not alone.”

Website: <https://www.rentassistance.us/>

Last Verified On: 03/24/2026