

MEETING AGENDA

Meeting / Project Name: Community Advisory Committee

Objective of Meeting: The Community Advisory Committee (CAC) advocates for members by ensuring that Partnership HealthPlan of California is responsive to the diversity of health care needs of all members.

Date: March 12, 2026

Time: Noon – 2:00 p.m.

Meeting Locations:

- Butte – 1000 Fortress Street, Chico, CA 95973
- Humboldt – 1036 5th Street, Suite E, Eureka, CA 95501
- Placer – 281 Nevada Street, Auburn, CA 95603
- Shasta – 2525 Airpark Drive, Redding, CA 96001
- Solano – 4605 Business Center Drive, Fairfield, CA 94534
- Sonoma – 495 Tesconi Circle, Santa Rosa, CA 95401

Alternate Meeting Locations:

- Northeastern Rural Health Clinics – 1850 Spring Ridge Drive, Susanville, CA 96130

Topic / Time	Speaker(s)	Description	Page(s)
1) Welcome / Purpose of Meeting <i>Time: 12:00 (5 minutes)</i>	Melissa Schumann, Manager of Member Services	Start of meeting and guidelines followed by, description of CAC and its purpose, county map of regional offices and member representation	5
2) Introductions <i>Time: 12:05 (5 minutes)</i>	Ryan Ciulla, Manager of Member Services	Introduction of CAC members. Welcoming new CAC members as well as providing a reminder for ongoing recruitment	6
3) Approval of December 2025 Minutes <i>Time: 12:10 (5 minutes)</i>	Melissa Schumann, Manager of Member Services	Need a CAC member to make a motion to accept the December 2025 minutes and another member to second the motion	7-20
4) Follow up from December 2025 CAC Meeting <i>Time: 12:15 (5 minutes)</i>	Melissa Schumann, Manager of Member Services	All follow-up items from December 2025 meeting have been completed. The full follow-up list is provided in the agenda packets	21

Topic / Time	Speaker(s)	Description	Page(s)
5) Report on Board Meeting <i>Time: 12:20 (10 minutes)</i>	Community Board Representatives: Belle Knight, Brion Burkett, & Marcelo “Nunie” Matta	Community Board Representatives provide an update from Board meeting	22
6) Partnership Update <i>Time: 12:30 (20 minutes)</i>	Sonja Bjork, Chief Executive Officer	An overview of key health plan updates	23
7) Community Reinvestment Update <i>Time: 12:50 (5 minutes)</i>	Jesus Hermosillo, Manager of Cultural Community	Brief update on the Community Reinvestment Recommendations list, with possible action	24
8) Population Needs Assessment (PNA) <i>Time: 12:55 (20 minutes)</i>	Hannah O’Leary, Manager of Population Health	Presentation on the work Partnership will do to address the gaps in services and health disparities, with guided questions to support discussion	25-34
9) Community Health Assessment (CHA)/ Community Health Improvement Plans (CHIP) Update <i>Time: 1:15 (5 minutes)</i>	Hannah O’Leary, Manager of Population Health	Brief update on Population Health CHA/CHIP work	35-39
10) Community Resources Webpage Spotlight <i>Time: 1:20 (15 minutes)</i>	Lauren Mahoney, Healthy Living Coach	Overview of Partnership HealthPlan’s Community Resources webpage, followed by a focused discussion	40-42
11) Medi-Cal Rx Overview <i>Time: 1:35 (15 minutes)</i>	Stan Leung, PharmD, Director of Pharmacy Services	High-level overview of Medi-Cal RX followed by a discussion and feedback session	43-48
12) Open Forum <i>Time: 1:50 (10 minutes)</i>	All	All members of the committee and members of the public may address the committee on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the committee	49

Topic / Time	Speaker(s)	Description	Page(s)
13) Next Meeting		June 11, 2026 Noon – 2 p.m.	50

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Community Advisory Committee

Melissa Schumann & Ryan Ciulla

March 12, 2026

Welcome/ Purpose of Meeting

Manager of Member Services, Melissa Schumann



Community Representation by County

Butte: Adrene, Eli

Colusa: Susan

Humboldt: Jennifer “Jenny,” Margaret

Lake: Angela, Annette

Lassen: **Bev**, Ellen

Marin: Jaime, Jason

Mendocino: Perry

Modoc: Lee

Napa: Beverly

Nevada: Harry “Scott”, Raichael

Placer: Brion, **Marisol**

Shasta: Belle, **Nani**, Wendy

Solano: Catherine, Eugene, Jeanette, Sol

Sonoma: Guadalupe, Michael, Sandra,
William “Bill”

Tehama: Fanechka

Yolo: Lulu, Marcelo “Nunie”

Yuba: Jackie

Vacant County Seats

Del Norte Glenn Plumas Sierra
Siskiyou Sutter Trinity



Introductions

Manager of Member Services, Ryan Ciulla

Approval of December 2025 Meeting Minutes

Manager of Member Services, Melissa Schumann





MEETING MINUTES

Meeting Name: Community Advisory Committee (CAC) Meeting

Date: December 11, 2025

Time: Noon – 2 p.m.

Partnership Locations:

- 4605 Business Center Drive, Fairfield, CA 94534 (Conference Room A, B, C)
- 2525 Airpark Drive, Redding, CA 96001 (Airpark Conference Room)
- 1036 5th Street Suite E, Eureka, CA 95501 (Sue_meg Conference Room)
- 495 Tesconi Circle, Santa Rosa, CA 95401 (Santa Rosa Conference Room)
- 281 Nevada Street, Auburn, CA 95603 (Lincoln Conference Room)

Alternate Locations:

- Plumas Bank – 900 Mangrove Avenue, Chico, CA 95926
- Northeastern Rural Health Clinics – 1850 Spring Ridge Drive, Susanville, CA 96130
- Modoc Medical Center – 1111 N Nagle Street, Alturas, CA 96101

Partnership HealthPlan Attendees: Amanda Peters, Andrew Gerber, Anthony Sackett, Autumn Monson, Brent Weinberg, Cesar Molina, Ciara Rejefski, Cindy Argueta, Cyress Mendiola, Donnita Domingue, Edna Villaseñor, Elijah Allen-De La Torre, Gabrielle Breshears, Greg Cafiero, Hannah O’Leary, Hillary Hendrix, Ileana Hernandez, Jennifer Forehand, Jesus Herмосillo, Jill Blake, Jocelyn Hooper, John Fruits, John Lemoine, Jon Crnkovic, Jose Puga, Kathryn Power, Kelly YoungStone, Krystal Johnson, Lauren Schauer, Leigha Andrews, Lilian Merino, Madison Clark, Manleen Randhawa, Marta Ford, Mary Enos, Dr. Matthew Morris, Melissa Schumann, Dr. Mohamed Jalloh, Mona Cheng, Rebecca Stark, Dr. Richard Matthews, Dr. Robert Moore, Ryan Ciulla, Shahrukh Chishty, Sunshine Jackson, Tim Sharp, Tori Goff, Vicky Klakken, Wendi Davis; **Spanish Interpreters:** Guillermo Rodriguez, Jorge Rosas

Virtual Committee Attendees: Catherine Collins, Jackie Berg

Committee Attendees: Adrene Ryan, Angela Hoaglen, Annette Lack, Beverly Franklin, Brion Burkett, Eli Seigel, Ellen Payton, Guadalupe Alvarado, Harry “Scott” Boggs, Jason Faurot, Jeanette Perez, Jennifer “Jenny” Bentrin, Lee Walton, Lulu Zhang, Margaret Sager, Michael Strain, Raichael Stewart, Sol McNally, Jaime Yan Faurot

Absent Committee Members: Belle Knight, Claire Gover, Fanechka LaFitte, Guadalupe “Lupe” Serna, Joy Newcom-Wade, Marcelo “Nunie” Matta, Perry Tripp, Sandra Mandujano, Wendy Longwell, William “Bill” Remak

Agenda Topic	Minutes	Action Items
<p>1) Welcome / Purpose of Meeting <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, opened the meeting by welcoming everyone, reading the housekeeping rules and reminded the attendees that the purpose of the Community Advisory Committee is to act as a bridge between the health plan and the members by giving them a forum to discuss common issues of interest and importance. The committee creates a good place to discuss concerns for all members by making sure that Partnership responds to the different kinds of health care needs for all members.</p>	<p><i>None</i></p>
<p>2) Introductions <i>Speakers: Melissa Schumann</i></p>	<p>CAC members from all Partnership sites stated their names and the counties they represent, establishing that a quorum was present.</p> <p>Melissa Schumann, Manager of Member Services, introduced the Executive Team and the CAC Program Team.</p>	<p><i>None</i></p>
<p>3) Approval of the September 2025 Meeting Minutes <i>Speaker: Ryan Ciulla</i></p>	<p>The September 2025 meeting minutes were reviewed and approved.</p>	<p><i>Vote: Raichael Stewart voted to approve the minutes, Michael Strain also voted to approve the minutes.</i></p>

Agenda Topic	Minutes	Action Items
<p>4) September 2025 CAC Meeting Follow-Up <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, confirmed that all follow-up items from the September 2025 CAC Meeting are completed and can be reviewed in the agenda packets.</p>	<p><i>None</i></p>
<p>5) Community Board Representative Update <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, recognized the current Community Board Representatives, Belle Knight, Brion Burkett, and Marcelo “Nunie” Matta and thanked them for contributing their feedback, hard work, and dedication since their terms began. The current term will end in June 2026. Melissa added that their most recent Board Update will be provided with the meeting minutes.</p> <p>Melissa discussed the upcoming term for Partnership’s Board of Commissioners’ Community Board Representative position. The new term will begin in August 2026, and applications are now being accepted. Application forms are available at all Partnership office locations.</p> <p>For additional questions on how to apply, please reach out to the CAC Program Team at cac@partnershiphp.org.</p>	<p><i>Community Board Representatives will provide a written update that will be distributed with the December 2025 CAC Meeting Minutes.</i></p> <p><i>Gabrielle will follow-up with members interested in applying for the Community Board Representative seat to offer support.</i></p>
<p>6) Partnership Update <i>Speaker: Jill Blake</i></p>	<p>Jill Blake, Regional Director, shared Partnership HealthPlan of California updates.</p> <p>Jill presented Partnership’s mission statement: <i>To help our members and the communities we serve be healthy</i>. She highlighted Partnership’s efforts to address food insecurities in all 24 counties during and after the government shutdown. This includes food drives taking place in all regional offices to support local food banks. Partnership is working to</p>	<p><i>None</i></p>

Agenda Topic	Minutes	Action Items
	<p>collect the specific items requested by the food banks, including proteins, diapers, and clean, dry grocery bags. Jill also noted that Partnership supports local communities by granting employees eight (8) hours, per calendar year, dedicated to volunteer and community service efforts. Jill shared that recently, seven (7) employees, from the Auburn region, contributed their time to a local food bank that did not have enough volunteers to meet the demand of the community. Jill also reported that Partnership has provided monetary grants to food banks throughout the 24 counties, allowing them to invest in essential supplies needed to feed the community members, many of which are Partnership members.</p> <p>Lastly, Jill provided an update for the new Partnership building in Chico, noting that it is nearly ready and that the goal is to hold the March CAC meeting there.</p>	
<p>7) CAC Year in Review <i>Speaker: Ryan Ciulla</i></p>	<p>Ryan Ciulla, Manager of Member Services, acknowledged CAC Members for their time and participation in CAC events throughout 2025. He also recognized Lulu Zhang for her article contributions in the Winter and Summer 2025 Partnership Member Newsletters.</p> <p>Wendi Davis, Chief Operations Officer, congratulated and thanked each CAC member serving on the CAC and for taking the time to attend events in the community to engage with other members.</p>	<p><i>None</i></p>
<p>8) Children’s Services Overview <i>Speaker: Kelly YoungStone</i></p>	<p>Kelly YoungStone, Director of Care Coordination, provided an overview of Children’s Services.</p> <p>Kelly highlighted the collaboration between Partnership HealthPlan and representatives from all 24 counties to strengthen partnerships and better serve shared members.</p>	<p><i>None</i></p>

Agenda Topic	Minutes	Action Items
	<p>Kelly shared a Member Story video available to watch on Partnership HealthPlan's website.</p>	
<p>9) Community Health Assessment (CHA)/ Community Health Improvement Plans (CHIP) Update <i>Speaker: Hannah O'Leary & Lilian Merino</i></p>	<p>Hannah O'Leary, Manager of Population Health, provided a CHA/CHIP update.</p> <p>Hannah reviewed some of the CHA/CHIP community needs, which include:</p> <ul style="list-style-type: none"> • Access to care • Health outcomes • Behavioral health • Social determinants of health • Violence prevention • Transportation <p>Hannah reported that sixteen (16) goals have been approved to date, with an additional four (4) goals currently in draft and pending approval. She noted that further details are included in the written update within the agenda packet.</p> <p>Hannah shared that public health departments in all 24 counties have the opportunity to apply for a \$100,000 grant to help local health departments with their CHA/CHIP process.</p> <p>Lilian Merino, Community Health Needs Liaison, touched on previous survey results and implementation of new programs, such as the new transportation application and Partnership's new Behavioral Health Call Center, in response to member's direct feedback.</p> <p>Lilian referred members to their packets to complete the 2025 CHA/CHIP survey for CAC members.</p>	<p><i>None</i></p>

Agenda Topic	Minutes	Action Items
<p>10) Community Reinvestment Plan Discussion <i>Speaker: Dr. Mohamed Jalloh</i></p>	<p>Dr. Mohamed Jalloh, Director of Health Equity, explained the purpose of Community Reinvestment and noted that the state is requiring all health plans to reinvest a portion of their income back into their local communities. He shared that Partnership is collecting feedback through a survey that was distributed to CAC members prior to the December meeting. Dr. Jalloh then presented an overview of the feedback received to date. Members were also encouraged to complete the survey if they had not already done so.</p> <p>Dr. Jalloh shared some of the categories that the state wants Health Plans to invest in:</p> <ul style="list-style-type: none"> • Improving neighborhoods and community spaces • Improving the health care workforce • Improving health outcomes and well-being for priority populations • Improving local communities <p>Dr. Jalloh shared that thirteen (13) CAC members have completed the survey so far, and one hundred percent (100%) of respondents supported funding for the expansion of Rural Health Centers (RHCs) or Federally Qualified Health Centers (FQHCs) to meet community needs. Dr. Jalloh also noted that one hundred percent (100%) of respondents supported funding for specialty provider recruitment, as well as the development of community wellness centers and community resource centers.</p> <p>Dr. Jalloh opened the floor to all CAC members to share their feedback, since not all members were able to complete the survey before the meeting. Dr. Jalloh started with the first category of the survey, Improving Neighborhoods and Community Spaces, and asked for comments regarding this topic.</p>	<p><i>Dr. Jalloh noted that once the state provides the per-county funding amounts for community reinvestment, he will share that information with the CAC.</i></p> <p><i>Gabrielle Breshears, CAC Coordinator, will provide Dr. Jalloh with Jaime Yan Faurot's contact information to have a separate conversation offline.</i></p> <p><i>Gabrielle Breshears will forward any feedback or suggestions received following the Community Reinvestment Plan Discussion to Dr. Jalloh for review.</i></p>

Agenda Topic	Minutes	Action Items
	<p>Brion Burkett, Placer County Representative, shared that RHCs have indicated that, due to lower patient volume, they do not get a lot of funds. Therefore, Brion recommended supporting anything that is already in place for people, expanding upon that.</p> <p>Harry “Scott” Boggs, Nevada County Representative, asked what percentage of Partnership’s income will be put towards these reinvestment goals? Dr. Jalloh responded that Partnership is waiting on that information from the state and shared that per-county funding amounts are expected to be announced around quarter 2.</p> <p>Dr. Robert Moore added that these funds may not be used for healthcare or the direct delivery of services to individuals, nor for any services that would otherwise be covered by the health plan or by Medi-Cal.</p> <p>Michael Strain, Sonoma County Representative, asked whether the funding would be considered seed money. Dr. Jalloh explained that it would not be considered seed money in the sense of Partnership reinvesting in a project and then transitioning it to another entity. Dr. Jalloh shared that the reinvestment project is expected to continue for the next three (3) years and that Partnership would remain involved beyond the reinvestment period.</p> <p>Michael Strain also asked whether funding allocations are based on the overall county population or the Medi-Cal population within the county. Dr. Jalloh responded that the Medi-Cal population would be accounted for, but it is not the only factor. Other factors include Partnership’s net income, along with quality scores.</p>	

Agenda Topic	Minutes	Action Items
	<p>Jaime Yan Faurot, Marin County Representative, asked who would be eligible to receive community reinvestment funds, specifically whether funds could be directed to individuals in a protected class or people under the Federal Poverty Level (FPL). Dr. Jalloh responded that community reinvestment funds may not be used for individual patient care but are intended for initiatives, such as investing in FQHCs or RHCs, which have a long-term impact on the community. Jaime stated they can continue this conversation at a later time.</p> <p>Jeanette Perez, Solano County Representative, suggested potential options for community reinvestment, including providing speakers for the youth population and offering written materials or videos on topics such as nutrition, substance use, or financial literacy. Dr. Jalloh thanked Jeanette for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p>Raichael Stewart, Nevada County Representative, asked what other stakeholders are involved in the conversations regarding Community Reinvestments. Dr. Jalloh shared three (3) key groups involved in these discussions, per state guidance:</p> <ul style="list-style-type: none"> • Community Advisory Committee • Public Health Directors • Behavioral Health Directors. <p>Jennifer “Jenny” Bentrin, Humboldt County Representative, shared that there is a lot of unused space in her community and expressed interest in starting community gardens, noting the potential to help a lot of people in the community, including seniors. Dr. Jalloh thanked Jenny for her suggestion and noted this for improving neighborhoods and community spaces.</p>	

Agenda Topic	Minutes	Action Items
	<p>Dr. Jalloh introduced the next topic, Improving the Health Care Workforce, and opened the floor for suggestions and feedback.</p> <p>Brion Burkett, Placer County Representative, advised that there are not many primary care providers (PCPs) within the Medi-Cal network due to being paid less compared to private healthcare networks. Brion suggested increasing incentives to encourage quality providers to join Partnership’s network. Dr. Jalloh shared that Partnership currently has a provider recruitment program that provides incentives dependent on when providers are being contracted but could suggest an adjustment to that current program that may allow for more PCPs to join Partnership’s network.</p> <p>Eli Seigel, Butte County Representative, suggested expanding the network of specialty providers. Dr. Jalloh stated that one hundred percent (100%) of survey respondents supported funding for specialty provider recruitment.</p> <p>Adrene Ryan, Butte County Representative, shared that there are no hospitals in Paradise, California and that the nearest hospital is located in Chico, California. Adrene stated this is a problem for people experiencing medical emergencies, having to drive to Chico, or in the case that it is urgent enough to be transported via helicopter to the nearest hospital. Dr. Jalloh clarified if the need is around a new hospital, emergency facility, or transportation options to the nearest facility. Adrene shared that transportation is a viable option due to the distance. Dr. Jalloh acknowledged Adrene’s suggestion and noted it to be added as a consideration.</p>	

Agenda Topic	Minutes	Action Items
	<p>Harry “Scott” Boggs, Nevada County Representative, asked if Partnership is required to maintain a reserve of funds. Dr. Moore explained that the health plan is required to maintain a reserve to ensure that Partnership can continue operating the health care delivery system if payments cannot be made. Dr. Moore clarified that the community reinvestment funds are separate and do not come from the reserve.</p> <p>Dr. Jalloh introduced the next topic, Improving Health Outcomes and Well-Being for Priority Populations, and opened the floor for suggestions and feedback.</p> <p>Jeanette Perez, Solano County Representative, suggested sponsoring a bike-a-thon to remind the community how important physical fitness is for health. Dr. Jalloh thanked Jeanette for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p>Dr. Jalloh introduced the next topic, Improving Local Communities, and opened the floor for suggestions and feedback.</p> <p>Raichael Stewart, Nevada County Representative, suggested partnering with established community organizations that have space to host traveling classes or presentations set up in a circuit format.</p> <p>Brion Burkett, Placer County Representative, suggested offering incentives for people purchasing bicycles, including partnering with local bike shops or providing rewards based on miles ridden.</p> <p>Dr. Jalloh acknowledged both suggestions and thanked Raichael and Brion.</p>	

Agenda Topic	Minutes	Action Items
	<p>Lulu Zhang, Yolo County Representative suggested dedicating a team to review Google reviews that Partnership receives and responding to each reviewer to find out why they have left a low scoring review, which could foster trust between Partnership and members. Dr. Jalloh thanked Lulu for her suggestion.</p> <p>Jeanette Perez, Solano County Representative, suggested any physical fitness activities for youth should be imaginative and fun to attract the attention of youth. Dr. Jalloh thanked Jeanette for the suggestion and creativity.</p> <p>The discussion concluded, and members were encouraged to follow up with the CAC Program Team regarding any additional questions or suggestions.</p>	
<p>11) Member Experience Annual Review <i>Speaker: Anthony Sackett</i></p>	<p>Anthony Sackett, Program Manager II, presented the 2024 Member Experience Annual Review.</p> <p>Michael Strain, Sonoma County Representative, asked what the top four (4) health benefits were. Anthony shared that the top four (4) health benefits that members are calling into Partnership about are:</p> <ul style="list-style-type: none"> • Transportation • Behavioral Health Services • Vision • Dental <p>Anthony opened the floor for additional questions and feedback. There were no additional questions or comments from committee members or the public.</p>	<p><i>None</i></p>

Agenda Topic	Minutes	Action Items
<p>12) Medi-Cal Dental Overview <i>Speaker: Darren Vinson</i></p>	<p>Darren Vinson, Member Outreach Representative for Medi-Cal Dental, provided an overview of Medi-Cal Dental and reviewed the webpage for Smile California.</p> <p>Darren shared that Smile California is offering teledentistry services, enabling members to connect with dental providers remotely.</p> <p>To contact Medi-Cal Dental, call the Telephone Service Center at 1-800-322-6384. Medi-Cal Dental agents are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.</p>	<p><i>None</i></p>
<p>13) Transportation App Demonstration <i>Speaker: Lauren Schauer</i></p>	<p>Lauren Schauer, Transportation Training Specialist, provided a step-by-step demonstration of the Partnership Transportation application (Kinetik Health).</p> <p>Lauren shared that this application is available for both Apple and Android devices.</p> <p>Lauren advised that the application supports all levels of service that Partnership offers, with the exception of short-notice trips (less than five (5) days.) For these trips, members would still need to call into the Transportation Department at 1 (866) 828-2303. Travel-related expenses (TRE) requests are also not currently supported on the app and will require a phone call into the Transportation Department.</p> <p>Adrene Ryan, Butte County Representative, asked if members are eligible for trip reimbursements if they are driven by their IHSS workers since they are already compensated by IHSS. Lauren clarified that when members are being driven by paid IHSS workers, they would not be eligible for additional reimbursement. Lauren encouraged IHSS workers, or other authorized individuals who speak on the members' behalf to still</p>	<p><i>Gabrielle will provide the Transportation Department with the contact information for CAC members who need assistance setting up the Kinetik Transportation application.</i></p> <p><i>Gabrielle will follow up with CAC members who expressed interest in testing the Kinetik Transportation application and providing feedback at the March CAC meeting.</i></p>

Agenda Topic	Minutes	Action Items
	<p>contact Partnership’s Transportation Department, as there may be circumstances where reimbursement could apply.</p> <p>Jeanette Perez, Solano County Representative, expressed appreciation for Partnership’s Transportation Department, noting that they have been doing a great job.</p> <p>Raichael Stewart, Nevada County Representative, asked if the Transportation application is live in all 24 counties. Lauren confirmed that the application is currently live in all 24 counties.</p> <p>Sol McNally, Solano County Representative, asked if she could receive transportation reimbursement for her daughter, since she is her daughter’s IHSS caregiver. Lauren encouraged Sol to contact Partnership’s Transportation Department to discuss the circumstances with a Transportation Specialist, noting that eligibility may vary because she is also the parent and legal guardian.</p> <p>Melissa Schumann, Manager of Member Services, advised all members to contact Gabrielle Breshears, CAC Coordinator, if they are interested in signing up for the Transportation application to test it and report back their feedback at the next CAC meeting in March.</p>	
<p>14) Open Forum <i>Speaker: All</i></p>	<p>All members of the committee and members of the public may address the committee on any non-agenda items of interest to the public that is within the subject matter jurisdiction of the committee. No comments were made by committee members or the public.</p>	<p><i>None</i></p>
<p>15) Next Meeting</p>	<p>March 12, 2026 Noon – 2 p.m.</p>	

Follow-Up from December 2025 CAC Meeting

Melissa Schumann
Manager of Member Services



Report on Board Meeting

Community Board Representatives,
Belle Knight, Brion Burkett, Marcelo “Nunie” Matta

Recap on Partnership’s Board of Commissioners’ Meeting



Partnership Update

Sonja Bjork
Chief Executive Officer



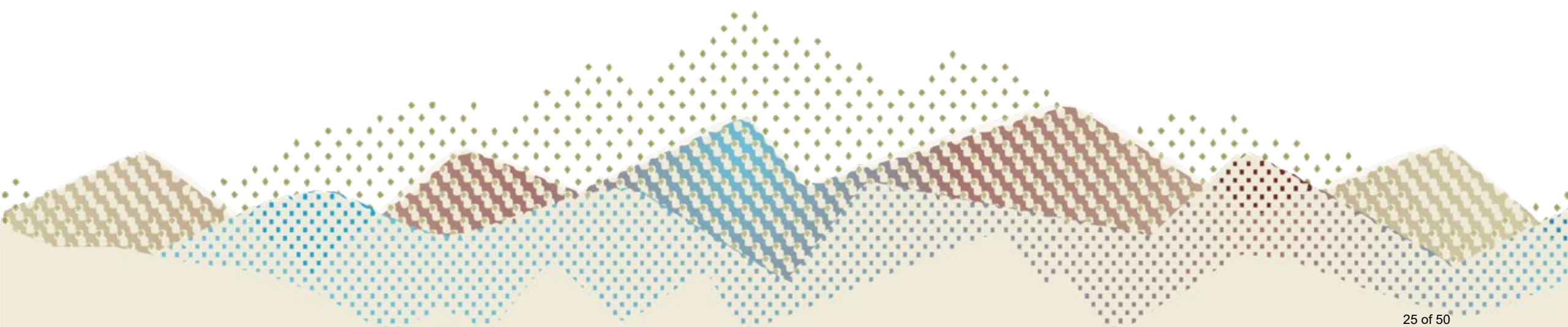


Community Reinvestment Update

Jesus Hermosillo, Manager of Cultural Community

2026 Population Health Needs Assessment

Preliminary Findings from 2025
Hannah O'Leary, MPH, CHES



Background

What is the Population Health Needs Assessment?

- A report on Partnership's member needs in 2025

What is in it?

- Information from multiple data sources

Key Findings

Community Needs Assessment Findings:

- Economic instability
- Lack of access to quality health care
- Neighborhood and built environment challenges
- Limited access to quality education
- Social and community context challenges



Key Findings

Other Local Findings:

- Access to Care
- Differences in Health Outcomes
- Transportation
- Environmental Concerns
- Chronic Conditions:
 - Adults: hypertension, tobacco use, and depression
 - Children: anxiety, trauma / stress, and depression



Key Findings

- Chico region high serious mental health access rate
- Low breast and cervical cancer screening rates
- Differences in screenings and prevention:
 - Blood pressure
 - Hemoglobin A1c
 - Child and adolescent well care visits
 - Perinatal care visits



Opportunity Areas

- Organizational structure
- Social and environmental
- Member health and wellness
- Access to care
- Health disparities
- Health education / culture and linguistics

Actions Taken

Partnership's Organizational Structure

- Health Equity positions
 - Cultural and Linguistic Liaison
 - Supervisor of Health Equity
 - Cultural Community Manager
 - Health Equity Project Coordinator
- Community health needs liaisons team
 - Fully staffed to cover all 24 counties

Actions Taken

Social and Environmental Needs:

- CalAIM Incentive Payment Program
 - Awarded over \$52 million in grants
- Increased workforce opportunities
 - Member scholarships
- Fire and disaster reporting inbox
- Asthma Emergency Department Visit Outreach Program

Actions Taken

Access to Care:

- School Behavioral Health Access
- Mobile Mammography
- Cervical Cancer Self-Swab Program
- Growing Together Program
- Provider Recruitment and Retention Programs

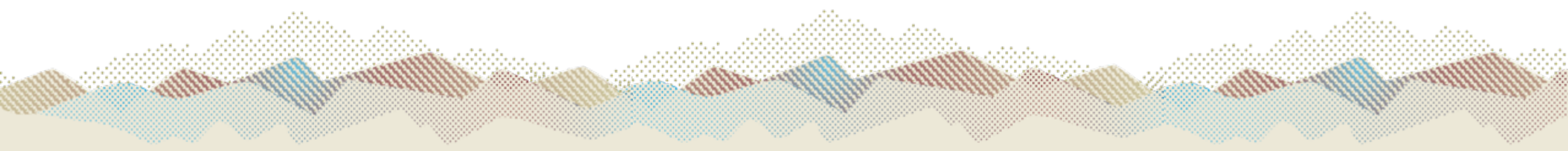
Health Disparities:

- Tribal Health Connections

Health Education

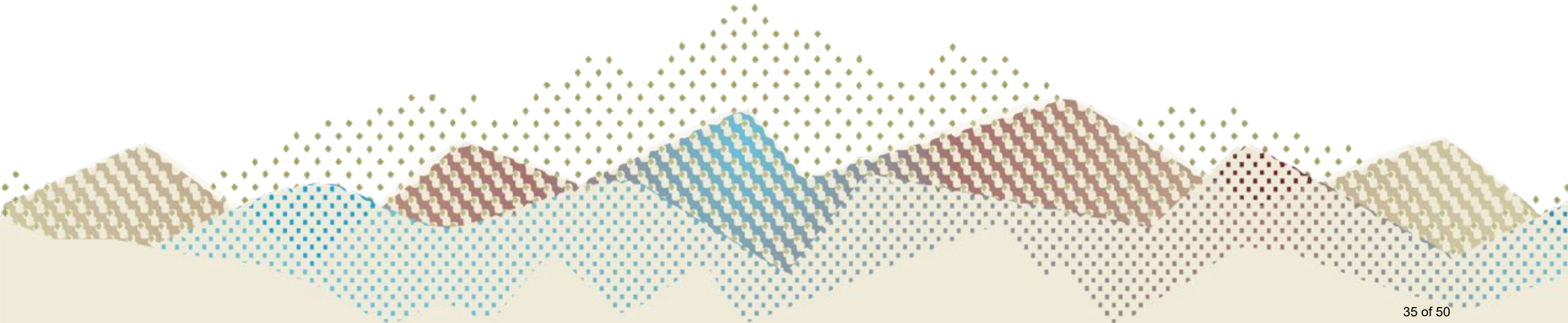
- Basic Health Population Management Programs
- Community Resource Pages
- Member Education Events

Questions?



Community Health Assessments (CHA) / Community Health Improvement Plans (CHIP) Updates

March 2026



16 Approved Goals

Eureka Region	Redding Region	Chico Region	Auburn Region	Santa Rosa Region	Fairfield Region
Del Norte	Modoc	Butte	Nevada	Marin	Napa
Lake	Shasta	Colusa	Sierra		Solano
	Siskiyou	Glenn			Yolo
	Tehama				
	Trinity				

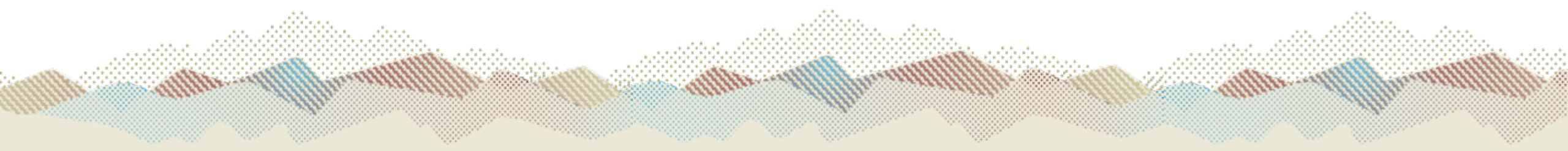
Remaining Counties

Goals Drafted	Priority Area Identified	No Identified Goal
Plumas	Humboldt	Lassen
Sutter	Mendocino	Sonoma
Yuba		Placer

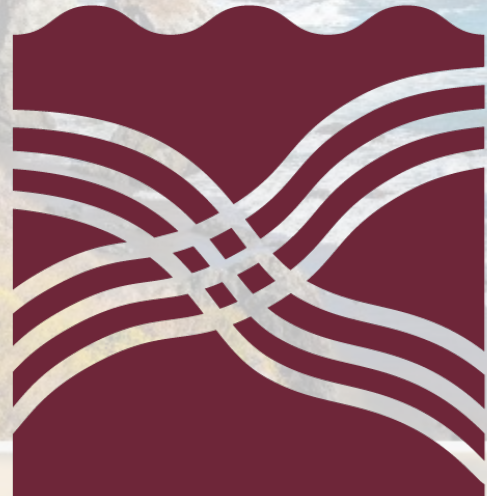
Application Status

Approved	Under Review	MOU Eligible	Not Yet
Humboldt	Lake	Butte	Colusa
Nevada		Mendocino	Del Norte
Sierra		Modoc	Glenn
Siskiyou		Placer	Lassen
Sutter		Plumas	Marin
Tehama		Yolo	Napa
Sonoma			Shasta
			Solano
			Trinity
			Yuba

Questions?



PARTNERSHIP



HEALTHPLAN

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Community Resources Webpage Spotlight

Lauren Mahoney, Healthy Living Coach
Population Health Department
March 12, 2026

Community Resource Pages

It is important for our members to have access to social resources and the support they need to manage their health care effectively.

Resources like **housing, food, utility assistance, clothing, and childcare** are highly requested services.

Community Resource Pages

Partnership created:

- 24 resource pages, one for each Partnership county
- 25 resource categories on each page
 - Each resource category is updated yearly

<https://www.partnershiphp.org/Community/Pages/Community-Resources.aspx>



Community Advisory Committee Meeting

Medi-Cal Rx

Stan Leung, PharmD
Director, Pharmacy Services

March 12, 2026



Medi-Cal Rx



Medi-Cal Rx

Welcome to Medi-Cal Rx

Medi-Cal Rx is the name of the Department of Health Care Services' (DHCS) collective pharmacy benefits and services that are administered through the fee-for-service (FFS) delivery system. Medi-Cal Rx was initiated to achieve cost-savings for drug purchases made by the state, standardize the pharmacy benefit statewide for all Medi-Cal members, and increase overall access by allowing members to receive pharmacy services from the broader FFS pharmacy network.

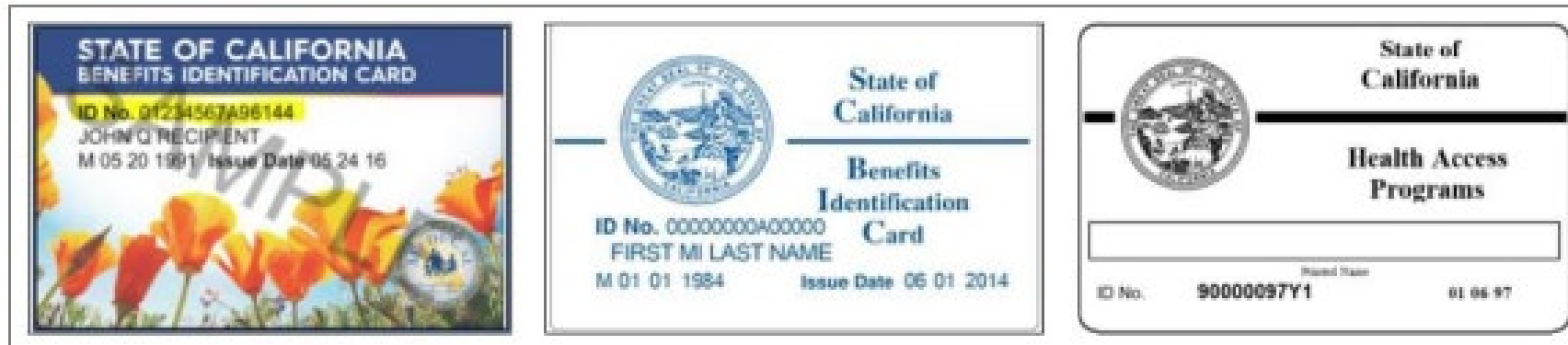


Using Medi-Cal Rx Benefits

What identification (ID) do I bring to the pharmacy?

It is highly recommended that you bring either your Client Index Number (CIN), Health Access Programs (HAP) ID, or Benefits ID Card (BIC), so the pharmacy can successfully bill for medicines.

Note: You cannot use your Partnership ID card.



Medi-Cal Rx Member Frequently Asked Questions: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/faq/Medi-Cal_Rx_Members_FAQ.pdf

Using Medi-Cal Rx Benefits

What happens if my prescription (medicine) is not covered?

When a prescription is not covered because it is not on the Medi-Cal covered drug list or the prescription is more than what Medi-Cal Rx allows, a prior authorization (PA) is required. A PA request is a pre-approval process for Medi-Cal Rx to pay for certain pharmacy drugs and medical supplies that need authorization before being dispensed. PA requests are submitted by the provider who prescribed your medicine or pharmacy staff.

Members cannot submit a PA request. You can call the CSC at **(800) 977-2273** to inquire about the status of your PA requests.

Information about covered drugs and products can be found within the [Contract Drugs & Covered Products Lists](#). If the drug or product is not listed, a PA request from the provider will be required. There may be clinically appropriate drug alternatives that do not require a PA request. You and your provider can review the [Contract Drugs & Covered Products Lists](#) for these options.

Contract Drugs & Covered Product Lists: <https://www.medi-calrx.dhcs.ca.gov/home/cdl/>



Contacting Medi-Cal Rx

How can I contact Medi-Cal Rx?

- By phone: Call the Medi-Cal Rx Customer Service Center (CSC) at **(800) 977-2273**, 24 hours a day, 7 days a week, 365 days per year.
- By message: Send a secured message by registering and logging into the [Secured Member Portal](#) or send an unsecured message without registering.
- By chat: Select Chat on the [Contact Us](#) page.

Secured Member Portal and Contact Us page: <https://medi-calrx.dhcs.ca.gov/member/login/>

Contact Us

Need assistance?
We're here to help. Please select a contact method.

Phone
For assistance with pharmacy, please call: 800-977-2273
Agents are available 24 hours a day, 7 days a week, 365 days per year.

Contact your health plan for health plan information by clicking the link below:
[Medi-Cal Managed Care Health Plan Directory](#)

Contact your county for eligibility information by clicking the link below:
[County Office Contact Information](#)

Message
Want to send us a message? Agents are available 24 hours a day, 7 days a week, 365 days per year, with inquiries responded to within 24 hours.

[Members click here](#)

[Providers click here](#)

Chat
Agents are available to chat 24 hours a day, 7 days a week, 365 days per year.

[Chat](#)

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Questions?



Open Forum



Next Meeting

June 11, 2026

Noon – 2 p.m.

cac@partnershiphp.org

Community Advisory Committee (CAC): December Follow-Up Items

Action Item	Outcome(s)
<p>Gabrielle Breshears, CAC Coordinator, will follow up with all CAC members to offer support and information regarding the Community Board Representative seat.</p>	<p>Continued outreach and support is currently in progress and will continue throughout the application period.</p> <p>If you have questions or would like additional information, please email the CAC inbox at cac@partnershiphp.org or call Gabi at 530-999-6986.</p>
<p>Community Board Representatives were asked to provide a written update intended to be distributed with the CAC meeting minutes.</p>	<p>Community Board Representative's written update was distributed with the December 2025 Meeting Minutes.</p>
<p>Lulu Zhang emailed three questions to the CAC inbox regarding Transportation & Community Reinvestment after the meeting:</p> <ol style="list-style-type: none"> 1. If a family member or friend drives a Partnership member to an appointment, do they need to use their own car in order to receive reimbursement? What if they drive the Partnership member's car? 2. If a Partnership member has an out-of-town appointment and there isn't enough time to provide advance notice to Partnership's Transportation Department, can the member use Lyft, Uber, or a taxi or drive themselves and will still be reimbursed? 3. If reimbursement is not available for these options, I was wondering whether the community reinvestment plan might consider allocating funds to cover all types of transportation costs associated with accessing primary care, specialists, or other medical professionals. This could help ensure transportation is not a barrier to healthcare access. 	<p>Brandi Walker, Manager of Transportation, provided the following information:</p> <ol style="list-style-type: none"> 1. If a family member or friend drives a Partnership member to an appointment, do they need to use their own car in order to receive reimbursement? What if they drive the Partnership member's car? <ol style="list-style-type: none"> a. Yes, they can drive the members' car. They would need to provide current proof of insurance and registration, along with their own driver's license (the driver, not the member) 2. If a Partnership member has an out-of-town appointment and there isn't enough time to provide advance notice to Partnership's Transportation Department, can the member use Lyft, Uber or a taxi to drive themselves and will still be reimbursed? <ol style="list-style-type: none"> a. Members are unable to drive themselves and receive reimbursement. Additionally, if a member has a car, Partnership would not be able to provide transportation through Uber, Lyft or taxi.

Community Advisory Committee (CAC): December Follow-Up Items

Action Item	Outcome(s)
	<p>Dr. Mohamed Jalloh, Director of Health Equity, provided the following data:</p> <ol style="list-style-type: none"> 3. If reimbursement is not available for these options, I was wondering whether the community reinvestment plan might consider allocating funds to cover all types of transportation costs associated with accessing primary care, specialists, or other medical professionals. This could help ensure transportation is not a barrier to healthcare access. <ol style="list-style-type: none"> a. This is a good thought to have. Currently the Department of Health Care Services (DHCS) would want us to fund activities that are regarding upstream drivers of health and do not want us to pay for things we are supposed to via the contract. Currently, we are contracted to provide transportation funds therefore it's unlikely this will be allowed. They would prefer using funding for non-medical transportation stipends for health-related and other social needs fulfillment including, but not limited to, accessing groceries, social services, employment (including job training, job fairs, interviews), recreational/fitness centers, and probation/parole meetings or hearings.
<p>Gabrielle Breshears, CAC Coordinator, will share any additional feedback or suggestions related to Community Reinvestment to Dr. Jalloh for review.</p>	<p>Additional recommendations were forwarded along to Dr. Jalloh and 1:1 meetings and/or phone calls were scheduled as needed.</p>

Community Reinvestment Options: Community Advisory Committee (CAC) Recommendations

Cultivating Neighborhoods and Built Environments (2 options)

#1: Assist in the expansion of rural health center (RHC) and federally qualified health center (FQHC) facilities to meet community needs – see examples below:

- Operational support for facilities that will offer care to patients who will no longer be covered by Medi-Cal
- New construction and/or reconstruction of health care facilities
- Health care facility licensing fees or local permits
- Electronic health record (EHR) software or medical equipment

#2: Expand mobile health services – see examples below:

- Buy new mobile vehicles to provide health outreach activities
- Contract with external mobile vendors to deliver care

Cultivating Workforce (3 options)

#1: Recruit specialty providers – see examples below:

- Expand the provider recruitment program and increase funds for specialty clinical providers
- Temporary staff funding
- Funding to recycle empty buildings for specialty providers

#2: Expand residency programs – see examples below:

- Financial support to expand residency programs
- Training for mentors
- Housing support for new residents serving in rural communities

#3: Expand student programs – see examples below:

- Support to expand student rotation programs
- Mentorship program funding to improve student experience
- Support to recycle empty buildings for student housing
- Housing support for rotation students serving in rural community
- Support for high school and college recruitment
- Scholarship funding for allied health, medical, and nursing school programs

Community Reinvestment Options: Community Advisory Committee (CAC) Recommendations

Cultivating Well-Being for Priority Populations and Improved Health Outcomes (3 options)

#1: Community wellness and resource centers – see examples below:

- Construct new buildings and expand community resource centers
- Local facility licensing fees or local permit fees for community resource centers
- Subsidize (financially support) health education classes at community wellness and resource centers

#2: Accountable communities for health (ACH) initiatives and programming – see examples below

- Subsidize application and maintenance fees to join local ACH collaboratives
- Subsidize start-up fees to develop local ACH collaboratives

#3: Community fitness programs by subsidizing – see examples below:

- Local gym memberships for community fitness events
- Local trainer fees for after-school exercise programs
- Funds for key lifestyle activities
- Local league sports access

Cultivating Local Communities (2 options)

#1: Develop and fund community health worker (CHW) programs in each county, with standardized training in health education topics – see examples below:

- Stipends (payments) for local CHW training
- Subsidize EHR access for CHWs in community
- Subsidize CHW-based programming

#2: Develop and fund doula programs in each county, with standardized training in health education topics - see examples below:

- Stipends for local doula training
- Subsidize EHR access for doulas in community
- Subsidize doula-based programming

Accessing the Community Resources Webpage

Partnership’s website includes a Community Resources page where you can find services and support programs located in your county. Follow the steps below to get to this page:

1. Go to our website at PartnershipHP.org
2. Click **Community** in the top menu. *Tip: You can also hover over “Community” to see and select from the list of counties directly.*
3. If you select Community: Go to the Community Resources sections and select “click here.”
4. Choose the county you wish to see available resources for.

The Community Resources page provides information about local services that support your health and wellness beyond medical care. Members can find resources for food, housing, behavioral health, senior services, and other community-based programs. We are here to help you get the support you need to stay well.

If you notice information that needs to be updated or would like to suggest a new resource, please contact us so we can continue to keep this page correct and helpful for our communities. Requests can be sent to PopHealthOutcomes@PartnershipHP.org

**Updates must be based on verifiable and publicly available information.*

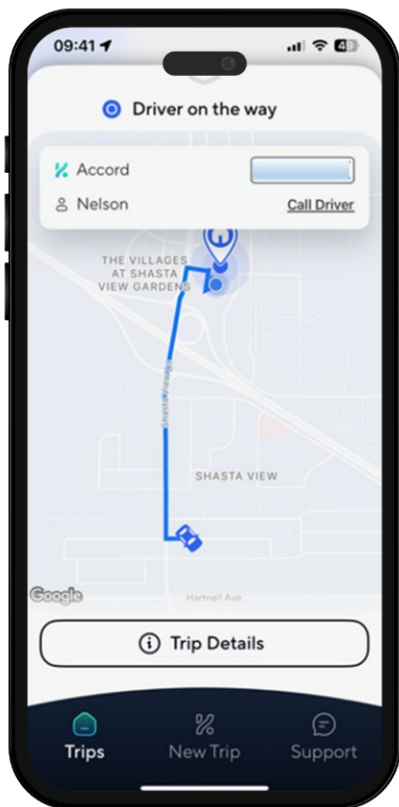


Transportation Services App

Book rides to your Medi-Cal-covered services from your phone!

What is it?

Partnership HealthPlan of California's transportation app makes it easy for members to schedule rides to Medi-Cal-covered services quickly and securely — right from your iPhone or Android device.



Why use the app?

- Easily schedule rides to your Medi-Cal-covered services
- See live trip status updates
- See where your driver is

How to get started

- Call Partnership's Transportation Department at **(866) 828-2303** and ask to enroll in the transportation services app. A transportation representative will then help you enroll.
- Download the app from your device's app store.
- Create your account.
- Start requesting rides to upcoming appointments and services.

Need help?

Contact us at **(866) 828-2303**, Monday – Friday, 7 a.m. – 7 p.m. Your ride is just a tap away!