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## MEETING MINUTES

**Meeting Name:** Community Advisory Committee (CAC) Meeting

**Date:** December 11, 2025

**Time:** Noon – 2 p.m.

**Partnership Locations:**

- 4605 Business Center Drive, Fairfield, CA 94534 (Conference Room A, B, C)
- 2525 Airpark Drive, Redding, CA 96001 (Airpark Conference Room)
- 1036 5<sup>th</sup> Street Suite E, Eureka, CA 95501 (Sue\_meg Conference Room)
- 495 Tesconi Circle, Santa Rosa, CA 95401 (Santa Rosa Conference Room)
- 281 Nevada Street, Auburn, CA 95603 (Lincoln Conference Room)

**Alternate Locations:**

- Plumas Bank – 900 Mangrove Avenue, Chico, CA 95926
- Northeastern Rural Health Clinics – 1850 Spring Ridge Drive, Susanville, CA 96130
- Modoc Medical Center – 1111 N Nagle Street Alturas, CA 96101

**Partnership HealthPlan Attendees:** Amanda Peters, Andrew Gerber, Anthony Sackett, Autumn Monson, Brent Weinberg, Cesar Molina, Ciara, Rejefski, Cindy Argueta, Cyress Mendiola, Donnita Domingue, Edna Villaseñor, Elijah Allen-De La Torre, Gabrielle Breshears, Greg Cafiero, , Hannah O’Leary, Hillary Hendrix, Ileana Hernandez, Jesus Hermosillo, Jill Blake, Jocelyn Hooper, John Lemoine, Jon Crnkovic, Jose Puga, Kathryn Power, Kelly Young Stone, Krystal Johnson, Leigha Andrews, Lillian Merino, Madison Clark, Manleen Randhawa, Mary Enos, Dr. Matthew Morris, Melissa Schumann, Dr. Mohamed Jalloh, Mona Cheng, Rebecca Stark, Dr. Richard Matthews, Dr. Robert Moore, Ryan Ciulla, Shahrukh Chishty, Sunshine Jackson, Tim Sharp, Tori Goff, Vicky Klakken, Wendi Davis;

**Spanish Interpreters:** Guillermo Rodriguez, Jorge Rosas

**Virtual Committee Attendees:** Catherine Collins, Jackie Berg

**Committee Attendees:** Adrene Ryan, Angela Hoaglen, Annette Lack, Beverly Franklin, Brion Burkett, Eli Seigel, Ellen Payton, Guadalupe Alvarado, Harry “Scott” Boggs, Jason Faurot, Jeanette Perez, Jennifer “Jenny” Bentrim, Lee Walton, Lulu Zhang, Margaret Sager, Michael Strain, Raichael Stewart, Sol McNally, Jaime Yan Faurot

**Absent:** Belle Knight, Claire Gover, Fanechka LaFitte, Guadalupe “Lupe” Serna, Joy Newcom-Wade, Marcelo “Nunie” Matta, Perry Tripp, Sandra Mandujano, Wendy Longwell, William “Bill” Remak

Agenda Topic	Minutes	Action Items
<p><b>1) Welcome / Purpose of Meeting</b>  <i>Speaker: Melissa Schumann</i></p>	<p><b>Melissa Schumann, Manager of Member Services</b>, opened the meeting by welcoming everyone, reading the housekeeping rules and reminded the members that the purpose of the Community Advisory Committee (CAC) is to act as a bridge between the health plan and the members by giving them a forum to discuss common issues of interest and importance. The committee creates a good place to discuss concerns for all members by making sure that Partnership responds to the different kinds of health care needs for all members.</p>	<p><i>None</i></p>
<p><b>2) Introductions</b>  <i>Speakers: Melissa Schumann</i></p>	<p>CAC members from all Partnership sites stated their names and the counties they represent, establishing that a quorum was present.</p> <p><b>Melissa Schumann, Manager of Member Services</b>, introduced the Executive Team and the CAC Program Team.</p>	<p><i>None</i></p>
<p><b>3) Approval of September 2025 Minutes</b>  <i>Speaker: Ryan Ciulla</i></p>	<p>The September 2025 meeting minutes were reviewed and approved.</p>	<p><b><i>Vote: Raichael Stewart</i></b> voted to approve the minutes, <b><i>Michael Strain</i></b> also voted to approve the minutes.</p>

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<p><b>4) Follow Up from September 2025 CAC Meeting</b>  <i>Speaker: Melissa Schumann</i></p>	<p><b>Melissa Schumann, Manager of Member Services</b>, confirmed follow-up items from the September 2025 CAC Meeting are completed and can be reviewed in the agenda folders.</p>	<p><i>None</i></p>
<p><b>5) Community Board Representative Update</b>  <i>Speaker: Melissa Schumann</i></p>	<p><b>Melissa Schumann, Manager of Member Services</b>, recognized the current Community Board Representatives, Belle Knight, Brion Burkett, and Marcelo “Nunie” Matta and thanked them for contributing their feedback, hard work, and dedication since their terms began. The current term will end in June 2026. Melissa Schumann added that their most recent Board Update will be provided with the meeting minutes.</p> <p><b>Melissa Schumann</b> discussed the upcoming term for the Partnership’s Board of Commissioners’ Community Board Representative position. The new term will begin in August 2026, and applications are now being accepted. Application forms are available at all Partnership office locations.</p> <p>For additional questions on how to apply, please reach out to the CAC Program Team at <a href="mailto:cac@partnershiphp.org">cac@partnershiphp.org</a>.</p>	<p><i>Gabrielle will follow-up with members interested in applying for the Community Board Representative seat to offer support</i></p>
<p><b>6) Partnership Update</b>  <i>Speaker: Jill Blake</i></p>	<p><b>Jill Blake, Regional Director</b>, shared Partnership HealthPlan of California updates.</p> <p><b>Jill Blake</b> presented Partnership’s mission statement: <i>To help our members and the communities we serve be healthy.</i> Jill Blake then highlighted Partnership’s efforts to address food insecurities in all 24 counties during and after the government shutdown. This includes food drives taking place in all regional offices to support local food banks. Partnership is working to collect the specific items requested by the food</p>	<p><i>None</i></p>

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	<p>banks, including proteins, diapers, and clean, dry grocery bags. Jill Blake also noted that Partnership supports local communities by granting employees eight (8) hours, per calendar year, dedicated to volunteer and community service efforts. Jill Blake shared that recently, seven (7) employees, from the Auburn region, contributed their time to a local food bank that did not have enough volunteers to meet the demand of the community.</p> <p><b>Jill Blake</b> also reported that Partnership has provided monetary grants to food banks throughout the 24 counties, allowing them to invest in essential supplies needed to feed the community members, many of which are Partnership members.</p> <p>Lastly, <b>Jill Blake</b> provided an update for the new Partnership building in Chico, noting that it is nearly ready and that the goal is to hold the March CAC meeting there.</p>	
<p><b>7) CAC Year in Review</b> <i>Speaker: Ryan Ciulla</i></p>	<p><b>Ryan Ciulla, Manager of Member Services</b>, recognized CAC Members for their contribution of time to attend CAC events throughout 2025. He also recognized Lulu Zhang for her contributions of articles in both the Winter and Summer 2025 Member Newsletters.</p> <p><b>Wendi Davis, Chief Operations Officer</b>, congratulated and thanked each CAC member serving on the CAC and for taking the time to attend events in the community to engage with other members.</p>	<p><i>None</i></p>
<p><b>8) Children’s Services Overview</b> <i>Speaker: Kelly YoungStone</i></p>	<p><b>Kelly YoungStone, Director of Care Coordination</b>, provided an overview of Children’s Services.</p>	<p><i>None</i></p>

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	<p><b>Kelly YoungStone</b> highlighted the active collaboration between Partnership and representatives from each of Partnership’s 24 counties to strengthen partnerships and better serve shared members.</p> <p><b>Kelly YoungStone</b> shared a Member Story video available to watch on <a href="#">Partnership HealthPlan’s website</a>.</p>	
<p><b>9) Community Health Assessment (CHA)/ Community Health Improvement Plans (CHIP) Update</b>  <i>Speaker: Hannah O’Leary &amp; Lillian Merino</i></p>	<p><b>Hannah O’Leary, Manager of Population Health</b>, provided a CHA/CHIP update.</p> <p><b>Hannah O’Leary</b> shared some of the CHA/CHIP community needs:</p> <ul style="list-style-type: none"> <li>• Access to care</li> <li>• Health outcomes</li> <li>• Behavioral Health</li> <li>• Social determinants of health</li> <li>• Violence prevention</li> <li>• Transportation</li> </ul> <p><b>Hannah O’Leary</b> advised that there are more goals and referred members to their agenda packets for a CHA/CHIP written update.</p> <p><b>Hannah O’Leary</b> shared that public health departments in all 24 counties have the opportunity to apply for a \$100,000 grant to help local health departments with their CHA/CHIP process.</p> <p><b>Lillian Merino, Community Health Needs Liaison</b>, touched on previous survey results and implementation of new programs, such as the new transportation application and Partnership’s new Behavioral Health Call Center, in response to member’s direct feedback.</p>	<p><i>None</i></p>

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	<p><b>Lillian Merino</b> referred members to their packets to complete the 2025 CHA/CHIP survey for CAC members.</p>	
<p><b>10) Community Reinvestment Plan Discussion</b>  <i>Speaker: Dr. Mohamed Jalloh</i></p>	<p><b>Dr. Mohamed Jalloh, Director of Health Equity</b>, explained the purpose of Community Reinvestment and noted that the state is requiring all health plans to reinvest a portion of their incomes back into local their local communities. Dr. Jalloh shared that Partnership is collecting feedback through a survey distributed to all CAC members, individually, prior to the December meeting and presented an overview of the feedback received to date. Members were also encouraged to complete the survey if they had not already done so.</p> <p><b>Dr. Jalloh</b> shared some of the categories that the state wants Health Plans to invest in:</p> <ul style="list-style-type: none"> <li>• Improving neighborhoods and community spaces</li> <li>• Improving the health care workforce</li> <li>• Improving health outcomes and well-being for priority populations</li> <li>• Improving local communities</li> </ul> <p><b>Dr. Jalloh</b> shared that thirteen (13) CAC members have completed the survey so far, and one hundred percent (100%) of respondents supported funding for the expansion of Rural Health Centers (RHCs) or Federally Qualified Health Centers (FQHCs) to meet community needs. Dr. Jalloh also noted that one hundred percent (100%) of respondents supported funding for specialty provider recruitment, as well as the development of community wellness centers and community resource centers.</p> <p><b>Dr. Jalloh</b> opened the floor to all CAC members to share their feedback, since not all members were able to complete the survey before the meeting. Dr. Jalloh started with the first category of the survey, Improving</p>	<p><i>Dr. Jalloh advised that once the state provides the per-county funding amounts for community reinvestment, he will share that information with the CAC.</i></p> <p><i>Gabrielle Breshears, CAC Coordinator, will provide Dr. Jalloh with Jaime Yan Faurot's contact information to have a separate conversation offline.</i></p> <p><i>Gabrielle Breshears will forward any feedback or suggestions received following the Community Reinvestment Plan Discussion to Dr. Jalloh for review.</i></p>

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	<p>Neighborhoods and Community Spaces, and asked for comments regarding this topic.</p> <p><b>Brion Burkett, Placer County Representative</b>, shared that RHCs have indicated that, due to lower patient volume, they do not get a lot of funds. Therefore, Brion Burkett recommended supporting anything that is already in place for people and expanding upon that.</p> <p><b>Harry “Scott” Boggs, Nevada County Representative</b>, asked what percentage of Partnership’s income will be put towards these reinvestment goals?</p> <p><b>Dr. Jalloh</b> responded that the state will determine how much funding per county will be provided around quarter two (2).</p> <p><b>Dr. Robert Moore</b> added that these funds may not be used for healthcare or the direct delivery of services to individuals, nor for any services that would otherwise be covered by the health plan or by Medi-Cal.</p> <p><b>Michael Strain, Sonoma County Representative</b>, asked whether the funding would be considered seed money. <b>Dr. Jalloh</b> explained that it would not be considered seed money in the sense of Partnership reinvesting in a project and then transitioning it to another entity. Dr. Jalloh shared that the reinvestment project is expected to continue for the next three (3) years and that Partnership would remain involved beyond the reinvestment period, even showing reporting outcomes related to the reinvestment in the communities.</p> <p><b>Michael Strain</b> also asked whether funding allocations are based on the overall county population or the Medi-Cal population within the county. <b>Dr. Jalloh</b> responded that the Medi-Cal population would be accounted for,</p>	

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	<p>but it is not the only factor. Other factors include Partnership’s net income, along with quality scores.</p> <p><b>Jaime Yan Faurot, Marin County Representative</b>, asked who would be eligible to receive community reinvestment funds, specifically whether funds could be directed to individuals in a protected class or people under the Federal Poverty Level (FPL). <b>Dr. Jalloh</b> responded that community reinvestment funds may not be used for individual patient care but are intended for initiatives, such as investing in FQHCs or RHCs, which have a long-term impact on the community. Jaime Yan Faurot advised they can continue this conversation at a later time.</p> <p><b>Jeanette Perez, Solano County Representative</b>, suggested potential options for community reinvestment, including providing speakers for the youth population and offering written materials or videos on topics such as nutrition, substance use, or financial literacy. <b>Dr. Jalloh</b> thanked Jeanette Perez for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p><b>Raichael Stewart, Nevada County Representative</b>, asked what other stakeholders are involved in the conversations regarding community reinvestments. <b>Dr. Jalloh</b> shared three (3) key groups that are involved in these conversations, per the guidance of the state, is the Community Advisory Committee (CAC), public health directors, and behavioral health directors.</p> <p><b>Jennifer “Jenny” Bentrin, Humboldt County Representative</b>, advised of all the empty space in her community and shared that she would like to start some community gardens, this has the potential to help a lot of people in the community, such as seniors. <b>Dr. Jalloh</b> thanked Jenny</p>	

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	<p>Bentrim for her suggestion and noted this for improving neighborhoods and community spaces.</p> <p><b>Dr. Jalloh</b> introduced the next topic, Improving the Health Care Workforce, and opened the floor for suggestions and feedback.</p> <p><b>Brion Burkett, Placer County Representative</b>, advised that there are not many primary care providers (PCPs) within the Medi-Cal network due to being paid less compared to private healthcare networks. Brion Burkett suggested increasing incentives to encourage quality providers to join Partnership’s network. <b>Dr. Jalloh</b> shared that Partnership currently has a provider recruitment program that provides incentives dependent on when providers are being contracted but could suggest an adjustment to that current program that may allow for more PCPs to join Partnership’s network.</p> <p><b>Eli Seigel, Butte County Representative</b>, suggested expanding the network of specialty providers. <b>Dr. Jalloh</b> advised that one hundred percent (100%) of survey respondents supported funding for specialty provider recruitment.</p> <p><b>Adrene Ryan, Butte County Representative</b>, shared that there are no hospitals in Paradise, California and that the nearest hospital is located in Chico, California. Adrene Ryan stated this is a problem for people experiencing medical emergencies, having to drive to Chico, or in the case that it is urgent enough, be transported via helicopter to the nearest hospital. <b>Dr. Jalloh</b> clarified if the need is around a new hospital or emergency facility or transportation options to the nearest facility. Adrene shared that transportation is a viable option due to the distance. Dr. Jalloh acknowledged Adrene Ryan’s suggestion and noted it to be added as a consideration.</p>	

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	<p><b>Harry “Scott” Boggs, Nevada County Representative</b>, asked if Partnership is required to maintain a reserve of funds. <b>Dr. Moore</b> explained that the health plan is required to maintain a reserve to ensure that Partnership can continue operating the healthcare delivery system if payments cannot be made. Dr. Moore clarified that the community reinvestment funds are separate and do not come from the reserve.</p> <p><b>Dr. Jalloh</b> introduced the next topic, Improving Health Outcomes and Well-Being for Priority Populations, and opened the floor for suggestions and feedback.</p> <p><b>Jeanette Perez, Solano County Representative</b>, suggested sponsoring a bike-a-thon to remind the community how important physical fitness is for health. <b>Dr. Jalloh</b> thanked Jeanette Perez for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p><b>Dr. Jalloh</b> introduced the next topic, Improving Local Communities, and opened the floor for suggestions and feedback.</p> <p><b>Raichael Stewart, Nevada County Representative</b>, suggested partnering with established community organizations that have space to host traveling classes or presentations set up in a circuit format.</p> <p><b>Brion Burkett, Placer County Representative</b>, suggested offering incentives for people purchasing bicycles, including partnering with local bike shops or providing rewards based on miles ridden.</p> <p><b>Dr. Jalloh</b> acknowledged both suggestions and thanked Raichael Stewart and Brion Burkett.</p>	

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	<p><b>Lulu Zhang, Yolo County Representative</b> suggested dedicating a team to review Google reviews that Partnership receives and responding to each reviewer to find out why they have left a low scoring review, which could foster trust between Partnership and members. <b>Dr. Jalloh</b> thanked Lulu Zhang for her suggestion.</p> <p><b>Jeanette Perez, Solano County Representative</b>, suggested any physical fitness activities for youth should be imaginative and fun to attract the attention of youth. <b>Dr. Jalloh</b> thanked Jeanette for the suggestion and creativity.</p>	
<p><b>11) Member Experience Annual Review</b> <i>Speaker: Anthony Sackett</i></p>	<p><b>Anthony Sackett, Quality Improvement Program Manager</b>, provided a presentation on 2024 Member Experience Annual Review.</p> <p><b>Michael Strain, Sonoma County Representative</b>, asked what the top four (4) health benefits were. <b>Anthony Sackett</b> stated that the top four (4) health benefits that members are calling into Partnership about are:</p> <ul style="list-style-type: none"> <li>• Transportation</li> <li>• Behavioral Health Services</li> <li>• Vision</li> <li>• Dental</li> </ul>	<p><i>None</i></p>
<p><b>12) Medi-Cal Dental Overview</b> <i>Speaker: Darren Vinson</i></p>	<p><b>Darren Vinson, Medi-Cal Dental</b>, provided an overview of Medi-Cal Dental and reviewed the webpage for <a href="#">Smile California</a>.</p> <p>To contact Medi-Cal Dental, call the Telephone Service Center at <b>1-800-322-6384</b>. Medi-Cal Dental agents are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.</p>	<p><i>None</i></p>

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<p><b>13) Transportation App Demonstration</b>  <i>Speaker: Lauren Schauer</i></p>	<p><b>Lauren Schauer, Transportation Training Specialist</b>, provided a step-by-step demonstration of the Partnership Transportation application, Kinetik Health.</p> <p><b>Lauren Schauer</b> shared that this application is available for both Apple and Android phones.</p> <p><b>Lauren Schauer</b> advised that the application supports all levels of service that Partnership offers, with the exception of short-notice trips (less than five (5) days.) For these trips, members would still need to call into the Transportation Department at <b>1 (866) 828-2303</b>. Travel-related expenses (TRE) requests are also not currently supported on the app and will require a phone call into the Transportation Department.</p> <p><b>Adrene Ryan, Butte County Representative</b>, asked if members are eligible for trip reimbursements if they are driven by their IHSS workers since they are already being reimbursed, by IHSS. <b>Lauren Schauer</b> advised that if members are being driven by an IHSS worker that is being paid for services by IHSS, they would not be eligible for additional reimbursement. <b>Lauren Schauer</b> encouraged IHSS workers, or other authorized individuals to speak on the members' behalf, to still contact Partnership's Transportation Department, as there may be various circumstances that they may be eligible for reimbursement.</p> <p><b>Jeanette Perez, Solano County Representative</b>, expressed appreciation for the Partnership Transportation Department, noting that they have been doing a great job.</p> <p><b>Raichael Stewart, Nevada County Representative</b>, asked if the Transportation application is live in all 24 counties. <b>Lauren Schauer</b></p>	<p><i>Gabrielle Breshears will provide the Transportation Department with the contact information for CAC members who need assistance setting up the Kinetik Transportation application.</i></p> <p><i>Gabrielle Breshears will follow up with CAC members who expressed interest in testing the Kinetik Transportation application and providing their feedback at the March CAC meeting.</i></p>

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	<p>advised that the application is currently live in all of Partnership's 24 counties.</p> <p><b>Sol McNally, Solano County Representative</b>, asked if she would be eligible for transportation reimbursement for her daughter, since she has IHSS, and she is her daughter's caregiver. <b>Lauren Schauer</b> encouraged Sol to call into Partnership's Transportation Department to discuss the circumstances with one of their Transportation Specialists since she is also the parent/ legal guardian, not just her IHSS worker.</p> <p><b>Melissa Schumann, Manager of Member Services</b>, advised all members to contact Gabrielle Breshears, CAC Coordinator, if they are interested in signing up for the Transportation application to test it and report back their feedback at the next CAC meeting in March.</p>	
<p><b>14) Open Forum</b> <i>Speaker: All</i></p>	<p>All members of the committee and members of the public may address the committee on any non-agenda items of interest to the public that is within the subject matter jurisdiction of the committee.</p>	<p><i>None</i></p>
<p><b>15) Next Meeting</b></p>	<p><b>March 12, 2026</b> <b>Noon – 2 p.m.</b></p>	