

Claim Attachments Module

HealthRules Payer

Partnership HealthPlan of California is preparing to transition to a new claims system, HealthRules Payer (HRP). With this change, Partnership's Online Services portal will now be able to support provider submissions of electronic claim attachments shortly after we make the transition.



Within the updated claims modules, providers can attach additional documents to new and existing claims. Doing so will generate an attachment control number (ACN), which we recommend providers save in their records for future reference. This ACN will need to be in the PWK06 segment, loop 2300 of the 837 electronic claim.

To view attachments added to previous claims, providers will go to the View Claims Attachments submodule and enter their claim number or their ACN. The claim attachment will populate at the bottom of the screen.

View Claim Attachments

From Date:

To Date:

ACN or Claim Number:

Search Help!

Below is the search Criteria to search Claim Attachments

1. From Date (for e.g.: mm/dd/yy) AND To Date (for e.g.: mm/dd/yy)
2. ACN or Claim Number

ACN	PHC Claim#	Attachment Type	Attachment Name(Size)	ACN Notes	UploadedBy	Date Uploaded	View
ESYS47	2202190300003547	RX	Test Doc for UAT.pdf (183 KB)	Show Note...	eSystems	08/18/2022	View

When saving and uploading your attachments, please use the following naming convention:

Member's CIN_Date of Service (MMDDYYYY)_Uploader's initials

If there is more than one document to attach to the same claim, please use sequential numbers after the uploader's initials (1, 2, 3, etc.).

If you have any questions related to our new claims system, please reach out to the Provider Relations Department at PartnershipProviderEducation@partnershiphp.org.