

Claims Editing System Tool

Partnership HealthPlan of California is preparing to transition to a new claims system, HealthRules Payer (HRP). With the transition to HealthRules Payer, both institutional and professional claims will be subject to upfront claims editing.

- Partnership has engaged with Optum, specializing in the use of technology to ensure that health plans are up to date with state and federal Medi-Cal and Medicaid rules and guidelines.
- Partnership and Optum will monitor all state and federal publications and provide quarterly rule and guideline updates.
- Claims that do not adhere with Medi-Cal specific National Correct Coding Initiative rules and guidelines may be subject to rejection or denial.
- The claims editing validation (CES) tool will be available to all providers when we transition to our new claims system on our Online Services portal.

Benefits of CES editing

	Cleaner claims submissions and reduction of payment delays
	Improves transparency and communication by explaining rationale behind claims edits
	Increases efficiency and accelerates reimbursement
	Ensures consistent and accurate processing and payment

- The claims validation tool will allow providers to enter billing scenarios and code combinations against Partnership's claims editing software.
- Before submitting a claim, a provider can verify whether a code combination is likely to encounter an edit and will have access to a link to see a full explanation of the edit.
- This tool will help identify modifier combination errors, codes that are bundled, and national correct coding errors.

If you have any questions related to our new claims system, please reach out to the Provider Relations Department at PartnershipProviderEducation@partnershiphp.org.