

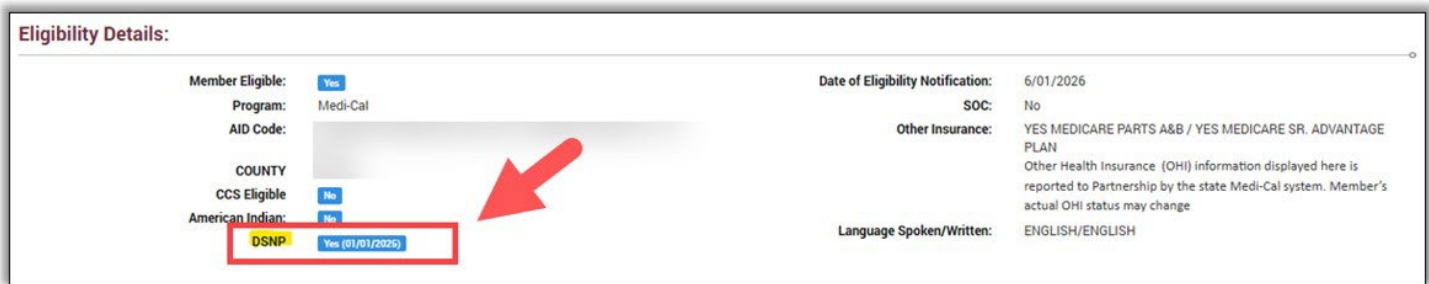
Partnership Provider Portal: D-SNP Indicator

To help identify members enrolled in a Dual Eligible Special Needs Plan (D-SNP), the Partnership Provider Portal now includes a D-SNP enrollment indicator, as shown below. Members who are enrolled in a D-SNP, using state data, will appear with a “Yes” indicator with the start date of their enrollment. Members who do not have a D-SNP will have a “No” indicator.

Members who are enrolled in a D-SNP are not eligible for Enhanced Care Management (ECM) services and, per DHCS guidance, should receive care coordination through their Medicare plan.

As a reminder, providers should verify member eligibility through the provider portal at least monthly to ensure members continue to meet eligibility requirements and remain authorized to receive services.

D-SNP Member (not eligible for ECM):



The screenshot shows the 'Eligibility Details' for a member. A red box highlights the 'D-SNP' indicator with the value 'Yes (01/01/2025)'. A red arrow points to this box. Other details include: Member Eligible: Yes; Program: Medi-Cal; AID Code: [blurred]; COUNTY: [blurred]; CCS Eligible: No; American Indian: No; Date of Eligibility Notification: 6/01/2026; SOC: No; Other Insurance: YES MEDICARE PARTS A&B / YES MEDICARE SR. ADVANTAGE PLAN; Other Health Insurance (OHI) information displayed here is reported to Partnership by the state Medi-Cal system. Member's actual OHI status may change; Language Spoken/Written: ENGLISH/ENGLISH.

For more information on members who are enrolled in a D-SNP not being eligible to receive ECM benefits, please refer to the [DHCS ECM Policy Guide](#).