

## FINANCIAL ASSISTANCE RESOURCES

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### Del Norte Senior Center

**Location:** 1765 Northcrest Drive

Crescent, CA 95531

**Contact:** (707) 464-3069

**Website:** <http://www.delnorteseiorcenter.org/>

Last Verified On: 08/07/2025



## LOW-COST & FREE INTERNET

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### EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

**Call/Text:** (877) 779-1169

**Website:** <https://www.everyoneon.org/>

Last Verified On: 08/07/2025

### Xfinity Internet Essentials

“Up to 75 Mbps. Free equipment, no credit check, no term contract, and access to Xfinity WiFi, hotspots.”

**Website:**

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/13/2025

### Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount..”

**Contact:** (800) 234-9473

**Website:** <https://cnm.universalservice.org/>

Last Verified On: 08/13/2025

## MEDICAL EQUIPMENT RESOURCES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs.”

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/13/2025

# DEL NORTE COUNTY UTILITY RESOURCES

## UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

### PG&E CARE Program

“ Discount program that helps eligible customers pay their energy bills.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

Last Verified On: 08/13/2025

### PG&E Medical Baseline Program

“ The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

**Contact:** (866) 743-2273

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/13/2025

### PG&E FERA Program

“ The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

**Contact:** (877) 660-6789

**Submit your application by**

**email:** [CAREandFERA@pge.com](mailto:CAREandFERA@pge.com).

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/14/2025

### PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 08/13/2025

### PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability).

**Contact:** (800) 933-9677

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 08/14/2025

### Community Action Agency of Butte County, Inc.

“Qualified households may receive assistance in paying their utility costs.”

**Location:** 181 E Shasta Ave

Chico, CA 95973

**Contact:** (530) 712-2600, option 1or

**Email:** [EnergyServices@buttecaa.com](mailto:EnergyServices@buttecaa.com)

**Website:** <https://www.buttecaa.com/utility-assistance/>

Last Verified On: 08/14/2025