

Electronic Data Interchange Upcoming Changes

As Partnership HealthPlan of California prepares for our transition to our new claims system, HealthRules Payer (HRP), we wanted to share some changes that will occur with our electronic data interchange (EDI) that could have an impact on your practice.

EDI 837 Electronic Claims – X12 code lists:

- HRP STS & 277CA response files provide the following X12 codes to identify why a claim is rejected or whether a claim is accepted into our payer system.
- Washington Publishing Company distributes these X12 code lists, and the X12 organization maintains these lists.

X12 Claim Status Category Codes:

- Claim acknowledgement categories that indicate if a claim was accepted into adjudication, rejected for missing information, or rejected for invalid information.
- X12 organization currently lists these codes online at: <https://x12.org/codes/claim-status-category-codes>

X12 Claim Status Codes:

- These codes indicate more detail regarding the status of a claim. For example, if a claim is rejected for invalid information, the claim status code would indicate what type of information is invalid.
- X12 organization currently lists these codes online at: <https://x12.org/codes/claim-status-codes>

File Naming Convention (835 file names will change):

Current 835 files are named like this: 835_TradingPartnerID_MMDDYYYY.txt

Example: 835_PHC999C_08032021.txt

Future 835 files are named like this: 835_[sftpFolderName](#)_TradingPartnerID_YYYYMMDD-HHMMSS.txt

Example: 835_[hthpln](#)_999C_[20250424-180020](#).txt

If you have any questions related to our new claims system, please reach out to the Provider Relations Department at PartnershipProviderEducation@partnershiphp.org.