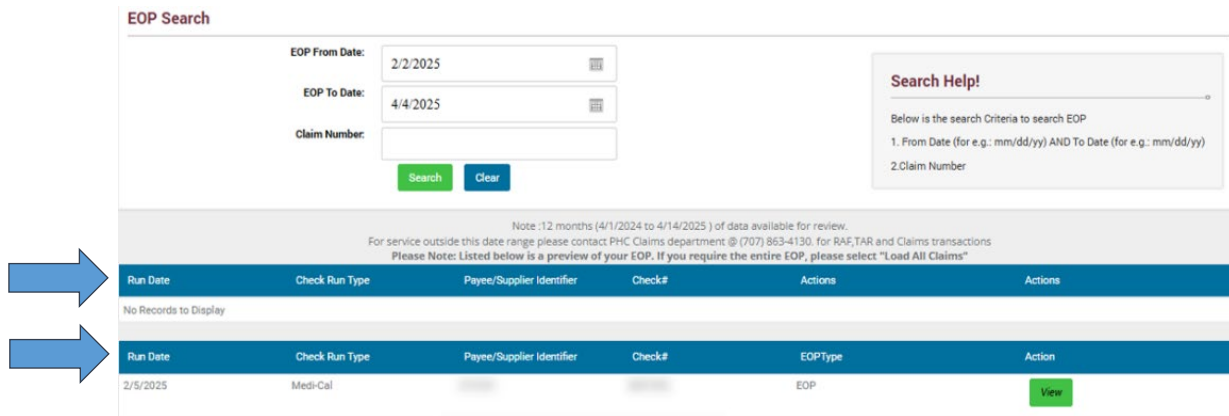


Explanation of Payments and Capitation Reports Online Service Portal

Partnership HealthPlan of California is preparing to transition to a new claims processing system, HealthRules Payer (HRP). With this transition approaching, the Provider Relations Department wants to ensure all providers are aware of the upcoming enhancements coming to Partnerships online provider portal, including the ability to search and view previous or current explanation of payments (EOPs) and capitation reports.

When searching for EOPs, there will be **two separate sections**. The top section will be for historical EOPs for claims processed in our legacy claims system. The bottom section will be for EOPs for claims processed in our new claims system HRP. As a reminder, EOPs are only available for 12 months from the date of payment.



EOP Search

EOP From Date: 2/2/2025
EOP To Date: 4/4/2025
Claim Number:

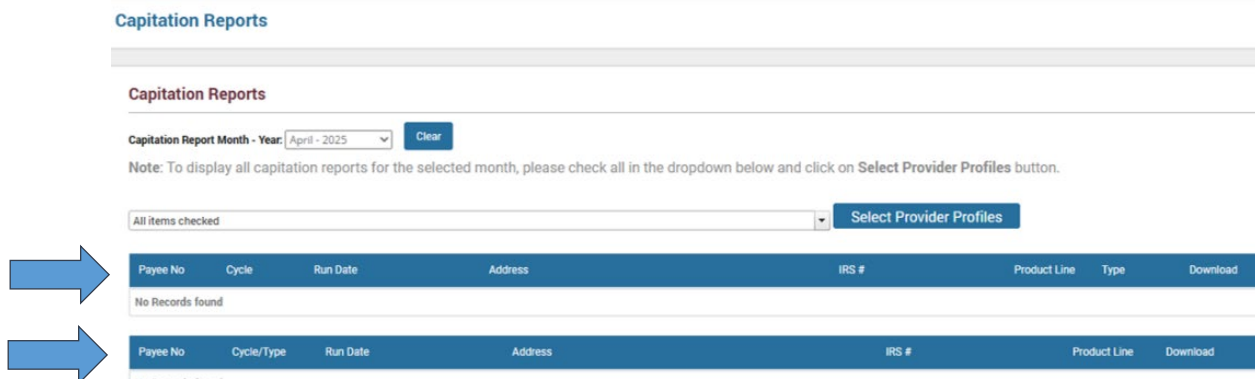
Search Help!
Below is the search Criteria to search EOP
1. From Date (for e.g.: mm/dd/yy) AND To Date (for e.g.: mm/dd/yy)
2. Claim Number

Note: 12 months (4/1/2024 to 4/14/2025) of data available for review.
For service outside this date range please contact PHC Claims department @ (707) 863-4130, for RAF, TAR and Claims transactions
Please Note: Listed below is a preview of your EOP. If you require the entire EOP, please select "Load All Claims"

Run Date	Check Run Type	Payee/Supplier Identifier	Check#	Actions	Actions
No Records to Display					

Run Date	Check Run Type	Payee/Supplier Identifier	Check#	EOPType	Action
2/5/2025	Medi-Cal			EOP	View

When searching for your capitation reports, you again will see two separate sections. The top section is for capitation reports generated from our legacy claims system and the bottom section is for reports generated after we transition to our new claims system HRP. Please note, capitation reports are only available for a rolling seven months.



Capitation Reports

Capitation Reports

Capitation Report Month - Year: April - 2025

Note: To display all capitation reports for the selected month, please check all in the dropdown below and click on Select Provider Profiles button.

All items checked

Payee No	Cycle	Run Date	Address	IRS #	Product Line	Type	Download
No Records found							

Payee No	Cycle/Type	Run Date	Address	IRS #	Product Line	Download
No Records found						

If you have any questions related to our new claims system, please reach out to the Provider Relations Department at PartnershipProviderEducation@partnershiphp.org.