

GLENN COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.
In case of a life-threatening emergency, call 911.

24-HOUR CRISIS SERVICES

Glenn County Behavioral Health Services

“24-hour crisis services are available and can be accessed by calling.”

Location: 1187 E. South St.

Orland, CA 95963

24-Hour Crisis Line: (800) 507-3530

Website:

<https://www.countyofglenn.net/dept/health-human-services/behavioral-health/welcome>

Last Verified On: 02/05/2026



CA Youth Crisis Line (CYCL)

“CYCL operates 24/7 as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors provide crisis intervention counseling and resource referrals to service providers in the caller’s local community. Thoughts of suicide, depression, bullying, health and identity questions, trauma, human trafficking or any teen-related struggle are discussed with a crisis counselor in confidence and without judgement.”

Call or Text: (800) 843-5200

Website: <https://calyouth.org/cycl/>

Last Verified On: 02/05/2026

Family Urgent Response System (FURS)

“A toll-free hotline available 24 hours a day, 7 days a week staffed with caring counselors trained in conflict resolution and de-escalation techniques for children and youth impacted by trauma

Call or Text Hotline: (833) 939-3877

Contact: (916) 657-1858

Website:

<https://cdss.ca.gov/inforesources/cdss-programs/foster-care/furs>

Last Verified On: 02/05/2026

National Suicide Prevention Lifeline

“Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7.”

Contact: 988

Website: <https://suicidepreventionlifeline.org/>

Last Verified On: 02/05/2026

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7/365.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 02/05/2026

The Trevor Project, LGBTQ Youth

“We provide information & support to LGBTQ young people 24/7, all year round.”

Contact: (866) 488-7386

Text: START to 678-678

Website: <https://www.thetrevorproject.org/>

Last Verified On: 02/05/2026



GLENN COUNTY CRISIS RESOURCES

24 HOUR CRISIS SERVICES, CONTINUED

Your Life Your Voice

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us.

Counselors are ready for your call 24/7.”

Contact: (800) 448-3000

Text: VOICE to 20121

Website:

<https://www.yourlifeyourvoice.org/Pages/home.aspx>

[aspX](https://www.yourlifeyourvoice.org/Pages/home.aspx)

Last Verified On: 02/05/2026

National Runaway Safeline

“Get support. We are here to listen and here to help. We will listen to your story. We are available 24/7 for youth and families in crisis.”

Contact: (800) 786-2929

Website: <https://www.1800runaway.org/youth-teens/>

Last Verified On: 02/05/2026

COUNTY EMERGENCY SERVICES

Everbridge Nixle

“Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up to date with relevant information from your local public safety departments and schools.”

Text: Your zip code to 888-777

Website:

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/05/2026

CodeRED Mobile Alert App

“CodeRED by Crisis24 enables subscribers to receive these notifications directly to their mobile device whether at home, on the road, or traveling around the country. These mobile push notifications deliver relevant, location-based alerts based on GPS location to ensure you receive critical information when you are in a CodeRED client’s jurisdiction.”

Website:

<https://codered.crisis24.com/lp/mobile-alert-app-download>

Last Verified On: 02/11/2026

DOCUMENT REPLACEMENT

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/05/2026

Replacement Social Security Cards

Contact: (800) 772-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/05/2026

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website:

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/05/2026

Replacement of Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/05/2026

GLENN COUNTY CRISIS RESOURCES

DOCUMENT REPLACEMENT, CONTINUED

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/05/2026

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/05/2026

DOMESTIC VIOLENCE CRISIS

Glenn County Adult Protective Services

"The primary goal of Adult Services is to assist elders (persons 65 years or older) and dependent adults when they have been or are currently being victims of abuse or neglect. Adult Services may assist in keeping elders and dependent adults in their homes and communities if determined to be a safe."

Adult Services may assist in keeping elders and dependent adults in their homes and communities if determined to be a safe."

Location: 420 E Laurel St.

Willows, CA 95988

Contact: (530) 865-6164

Report Abuse or Neglect 24/7: (530) 934-6520

Website:

<https://www.countyofglenn.net/dept/health-human-services/social-services/adult-services>

Last Verified On: 02/05/2026

Westside Domestic Violence Shelter

"Westside Domestic Violence Shelter provides a program with services designed to help women (and their family) recover from the effects of trauma. This done by addressing personal and relational issues and developing skills and knowledge that supports in rebuilding their future."

Contact: (530) 865-4899

Website: <http://www.westsidedvs.com/>

Last Verified On: 02/05/2026

The US National Domestic Violence Hotline

Hotline: (800) 799-7233

TTY Hotline: (800) 787-3224

Website: <https://www.thehotline.org/>

Last Verified On: 02/05/2026

Helping Survivors

"Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse."

National Sexual Assault Hotline: (800) 656-4673

Website: <https://helpingsurvivors.org/>

Last Verified On: 02/05/2026

The Rape, Abuse & Incest National Network (RAINN)

"Largest anti-sexual violence organization. Carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice."

24/7 Help Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

Last Verified On: 02/05/2026



GLENN COUNTY CRISIS RESOURCES

MENTAL HEALTH CRISIS SERVICES

Carelon Behavioral

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/05/2026

PET ASSISTANCE

RedRover

“Provides emergency sheltering, training, consultations for animals displaced by natural disasters and other crises.”

Contact: (916) 429-2457

Website: <https://redrover.org/relief/>

Last Verified On: 02/05/2026

SEXUAL ASSAULT CRISIS RESOURCES

Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://helpingsurvivors.org/>

Last Verified On: 02/05/2026

Male Survivor

“Committed to preventing, healing, and eliminating all forms of sexual victimization of boys and men through support, treatment, research, education, advocacy, and activism.”

Website: <https://malesurvivor.org/>

Last Verified On: 02/05/2026

RAINN

“RAINN (Rape, Abuse & Incest National Network)...in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

Last Verified On: 02/05/2026