

GLENN COUNTY EMERGENCY RESOURCES

COUNTY EMERGENCY SERVICES

Glenn County Sheriff's Department- Office of Emergency Services

"Glenn County is committed to preparing for and responding to any emergency or disaster. Office of Emergency Services is a full spectrum emergency management program that integrates with all response agencies within the County."

Location: 543 W Oak St.

Willows, CA 95988

Contact: (530) 943-6441

Website:

<https://www.countyofglenn.net/dept/sheriff/office-emergency-services/welcome>

Last Verified On: 02/13/2026

Everbridge Nixle

"Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up to date with relevant information from your local public safety departments and schools."

Text: Your zip code to 888-777

Website:

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/12/2026

FLOOD RESOURCES

CalTrans Road Conditions and Closures

"Check current highway conditions"

Contact: (800) 427-7623

Website: <https://roads.dot.ca.gov/>

District 1 Facebook:

<https://www.facebook.com/CaltransD1/>

Last Verified On: 02/12/2026

NOAA

"Weather, water and climate data, forecast warnings"

Website:

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/13/2026

Glenn County Sheriff's Office Facebook

"The Glenn County Sheriff's Office is a full-service law enforcement agency and Office of Emergency Services."

Website:

<https://www.countyofglenn.net/government/departments/sheriff>

Facebook:

<https://www.facebook.com/glenncountysheriff/>

Last Verified On: 02/13/2026

Cal OES

"Cal OES tracks a variety of potential threats to the wellbeing of the citizens of California."

Websites: <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/13/2026

AIR QUALITY RESOURCES

Fire and Smoke Map (Air Quality)

"Map showing Air quality conditions from Fine Particulate Matter generated by various sources including wildfire smoke."

Website: <https://fire.airnow.gov/>

Last Verified On: 02/12/2026

EVACUATION RESOURCES

Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones.”

Website: <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

Last Verified On: 02/13/2026

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline program.”

Contact: (800) 989-9744

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 02/12/2026

Disability Rights California

“Disability Rights California (DRC) works in partnership with disabled people to defend rights, advance opportunities, grow power, and expand public support for disability justice in California and Beyond.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/13/2026

ROAD CLOSURES

CalTrans Road Conditions and Closures

“Check current highway conditions”

Contact: (800) 427-7623

Website: <https://roads.dot.ca.gov/>

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GLENN COUNTY EMERGENCY RESOURCES

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/13/2026

Partnership HealthPlan of California – Pharmacy Directory

“PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact.”

Contact: (800) 863-4155

Website:

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 02/12/2026

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

Contact: (800) 252-0089

Email:

<https://www.cfpnet.com/index.php/contact-us/>

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MENTAL HEALTH RESOURCES

Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/12/2026

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

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GLENN COUNTY EMERGENCY RESOURCES

REPLACING LOST DOCUMENTS

California Driver's License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/12/2026

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

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Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website:

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/12/2026

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/12/2026

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/12/2026

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

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U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 02/12/2026

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

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