

# GLENN COUNTY UTILITY RESOURCES

## FINANCIAL ASSISTANCE RESOURCES

### Glenn County Public Assistance

“Eligibility and Temporary Assistance Services offers a variety of services and programs to individuals who may be struggling with meeting their basic needs.”

**Location:** 420 East Laurel Street  
Willows, CA 95988

**Contact:** (530) 934-6514

**Website:**

<https://www.countyofglenn.net/government/departments/health-human-services/social-services/public-assistance>

Last Verified On: 08/14/2025



## LOW-COST & FREE INTERNET

### EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

**Contact:** (877) 779-1169

**Website:** <https://www.everyoneon.org/>

Last Verified On: 08/14/2025

### Xfinity Internet Essentials

“Up to 75 Mbps. Free equipment, no credit check, no term contract, and access to Xfinity WiFi, hotspots.”

**Website:**

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/14/2025

### AT&T Access Internet

“Eligible households whose maximum available speed available at their home is 50 Mbps or less and who do not need unlimited monthly data may qualify for a lower priced offer. A Wi-Fi gateway/modem and installation are included with all Access from AT&T plans at no charge.”

**Website:** <https://www.att.com/internet/access/>

Last Verified On: 08/14/2025

### Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount..”

**Website:** <https://cnm.universalservice.org/>

Last Verified On: 08/14/2025

## MEDICAL EQUIPMENT RESOURCES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/14/2025

## UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

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### PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

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### PG&E Medical Baseline Program

“The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

**Contact:** (866) 743-2273

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/14/2025

### PG&E FERA Program

“The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

**Contact:** (877) 660-6789

**Email:** [CAREandFERA@pge.com](mailto:CAREandFERA@pge.com)

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/14/2025

## UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, continued

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### **PG&E LIHEAP Program**

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

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### **PG&E REACH Program**

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (800) 933-9677

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

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