LAKE COUNTY
EMERGENCY RESOURCES

LAKE COUNTY EMERGENCY SERVICES

Everbridge Nixle
"Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up to date with relevant information from your local public safety departments and schools."
Text: Your zip code to 888-777
Website:
https://www.everbridge.com/products/nixle/
Last Verified On: 02/24/2026

LakeCo Alerts
"By registering now you can be assured to receive critical information via phone, text, or email."
Contact: (707) 263-3453
Website:
https://www.lakesheriff.com/1394/About-OES
Last Verified On: 02/24/2026

DISABILITY & ADVOCACY SUPPORT RESOURCES

PG&E Portable Battery Program
"PG&E's Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline program."
Contact: (800) 989-9744
Website:
https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html
Last Verified On: 02/24/2026

Disability Rights California
"Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday."
Contact: (800) 776-5746
TTY: (800) 719-5798
Website:
https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you
Last Verified On: 02/24/2026

FIND A PHARMACY

Pharmacy Directory – Partnership HealthPlan of California
"PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact."
Contact: (800) 863-4155
Website:
http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx
Last Verified On: 02/24/2026

Need assistance? Have a new resource to add? Contact the Population Health Department at (855) 798-8764 or PopHealthOutreach@partnershiphp.org

PARTNERSHIP HEALTHPLAN of CALIFORNIA
A Public Agency

MENTAL HEALTH RESOURCES

Carelon Behavioral Health
"Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions."
Contact: (855) 765-9703
Website: https://www.carelon.com
Last Verified On: 02/24/2026

Strength After
"If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After…highlights the resilience of individuals and communities while providing a resource for other survivors and responders."
Call or Text: (800) 985-5990
Website: https://strengthafterdisaster.org/
Last Verified On: 02/24/2026

ROAD CLOSURES

Caltrans Road Conditions and Closures
"Check current highway conditions"
Contact: (800) 427-7623
Website: https://roads.dot.ca.gov/
District 1 Facebook: https://www.facebook.com/CaltransD1/
Last Verified On: 02/24/2026

AIR QUALITY RESOURCES

Air Now
"Get air quality data where you live"
Website: https://www.airnow.gov/
Last Verified On: 02/24/2026

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan
Location: 3435 Wilshire Blvd. Suite 1200
Los Angeles, CA 90010
Contact: (800) 252-0089
Email:
https://www.cfpnet.com/index.php/contact-us/
Last Verified On: 02/24/2026

REPLACING LOST DOCUMENTS

California Driver's License
Contact: (800) 777-0133
Website: https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/
Last Verified On: 02/24/2026

Replacement Permanent Resident Card
Contact: (800) 375-5283
Website: www.uscis.gov
Last Verified On: 02/24/2026

Medicare Card
Contact: (800) 633-4227
TTY: (877) 486-2048
Website:
https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card
Last Verified On: 02/24/2026

Veterans' Service Records
Contact: (866) 272-6272
Website: https://www.archives.gov/veterans
Last Verified On: 02/24/2026

Replacement Passports
Contact: (877) 487-2778
TTY: (888) 874-7793
Website:
https://travel.state.gov/content/travel/en/passports/have-passport.html
Last Verified On: 02/24/2026

Replacement Social Security Cards
Contact: (800) 772-1213
TTY: (800) 325-0778
Website:
https://www.ssa.gov/myaccount/replacement-card.html
Last Verified On: 02/24/2026

U.S. Savings Bonds
Contact: (844) 284-2676
Website:
https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm
Last Verified On: 02/24/2026

U.S. Tax Returns
Contact: (800) 829-1040
Website: https://www.irs.gov/forms-instructions
Last Verified On: 02/24/2026

Sonoma County Birth Certificates
Contact: (707) 565-3700
Fee: $28.00 per copy
Website:
https://sonomacounty.ca.gov/CRA/Clerk-Recorder/Vital-Records/Birth-Certificates/
Last Verified On: 02/24/2026

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers
"We open drop-in Community Resource Centers during the day in counties impacted by a PSPS."
Contact: (800) 743-5002
Website:
https://pgealerts.alerts.pge.com/updates/psps-events/
Last Verified On: 02/24/2026

PG&E Safety Net Program
"If you are a residential customer who has gone without power for 48 consecutive hours or greater because of severe storm conditions, you may qualify for an automatic payment under our Safety Net program. This program provides a payment of $25-100, which is paid automatically about 60 days following the storm outage."
Contact: (877) 660-6789
Website: https://www.pge.com/en/outages-and-safety/outage-preparedness-and-support/general-outage-resources/outage-compensation-programs.html
Last Verified On: 02/24/2026