

LAKE COUNTY UTILITY RESOURCES

FINANCIAL ASSISTANCE RESOURCES

Lake County Social Services

“With efficiency, integrity and compassion, our mission is to promote social and economic self-reliance; and protect those who are at risk.”

Location: 15975 Anderson Ranch Parkway
Lower Lake, CA 95457

Contact: (707) 995-4200

Website [if applicable]:

<https://www.lakecountyca.gov/715/Social-Services>

Last Verified On: 08/14/2025



LOW-COST & FREE INTERNET

EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 08/14/2025

Xfinity Internet Essentials

“Up to 75 Mbps. Free equipment, no credit check, no term contract, and access to Xfinity WIFI. Hotspots.”

Website:

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/14/2025

AT&T Access Internet

“Eligible households whose maximum available speed available at their home is 50 Mbps or less and who do not need unlimited monthly data may qualify for a lower priced offer. A Wi-Fi gateway/modem and installation are included with all Access from AT&T plans at no charge.”

Website: <https://www.att.com/internet/access/>

Last Verified On: 08/14/2025

Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount..”

Website: <https://cnm.universalservice.org/>

Last Verified On: 08/14/2025

MEDICAL EQUIPMENT RESOURCES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/14/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

Contact: (866) 743-2273

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 08/14/2025

PG&E Medical Baseline Program

“The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

Contact: (866) 743-2273

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/14/2025

PG&E FERA Program

“The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

Contact: (877) 660-6789

Email: CAREandFERA@pge.com

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/14/2025



LAKE COUNTY UTILITY RESOURCES

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, continued

PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 08/14/2025

PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 08/14/2025