

# LASSEN COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.  
**In the case of a life threatening emergency, call 911.**

## 24-HOUR CRISIS SERVICES

### CA Youth Crisis Line (CYCL)

“CYCL operates 24/7 as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors provide crisis intervention counseling and resource referrals to service providers in the caller’s local community. Thoughts of suicide, depression, bullying, health and identity questions, trauma, human trafficking or any teen-related struggle are discussed with a crisis counselor in confidence and without judgement.”

**Call or Text:** (800) 843-5200

**Website:** <https://calyouth.org/cycl/>

Last Verified On: 02/18/2026

### Family Urgent Response System (FURS)

“A toll-free hotline available 24 hours a day, 7 days a week staffed with caring counselors trained in conflict resolution and de-escalation techniques for children and youth impacted by trauma

**Call or Text Hotline:** (833) 939-3877

**Contact:** (916) 657-1858

**Website:**

<https://cdss.ca.gov/inforesources/cdss-programs/foster-care/furs>

Last Verified On: 02/18/2026

### National Suicide Prevention Lifeline

“Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7.”

**Contact:** (800) 273-8255

**Website:** <https://suicidepreventionlifeline.org/>

Last Verified On: 02/18/2026



### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7/365.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 02/18/2026

### The Trevor Project, LGBTQ Youth

“We provide information & support to LGBTQ young people 24/7, all year round.”

**Contact:** (866) 488-7386

**Text:** START to 678-678

**Website:** <https://www.thetrevorproject.org/>

Last Verified On: 02/18/2026

### National Runaway Safeline

“Get support. We are here to listen and here to help. We will listen to your story. We are available 24/7 for youth and families in crisis.”

**Contact:** (800) 786-2929

**Website:** <https://www.1800runaway.org/youth-teens/>

Last Verified On: 02/18/2026



# LASSEN COUNTY CRISIS RESOURCES

## 24 HOUR CRISIS SERVICES, CONTINUED

---

### Your Life Your Voice

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us.

Counselors are ready for your call 24/7.”

**Contact:** (800) 448-3000

**Text:** VOICE to 20121

**Website:**

<https://www.yourlifeyourvoice.org/Pages/home.aspx>

Last Verified On: 02/18/2026

### Lassen County Crisis

“If you are experiencing a behavioral health crisis, we are here to help 24 hours a day, seven days a week.”

**Location:** 555 Hospital Lane  
Susanville, CA 96130

**24-Hour Crisis Services:** (888) 530-8688

**Contact:** (530) 251- 8108

**Website:**

<http://www.lassencounty.org/node/142>

Last verified on: 02/18/2026

## COUNTY EMERGENCY SERVICES

---

### NIXLE

“Nixle provides an open communication forum that connect public safety, municipalities, schools, businesses and the communities they serve. Nixle enables real-time, two-way communication through text, email, voice messages, social media, and the Nixle mobile app.”

**Text:** Your zip code to 888-777

**Website:** <https://local.nixle.com/register/>

Last Verified On: 02/18/2026

### Lassen County Crisis

“If you are experiencing a behavioral health crisis, we are here to help 24 hours a day, seven days a week.”

**Location:** 555 Hospital Lane  
Susanville, CA 96130

**24-Hour Crisis Services:** (888) 530-8688

**Contact:** (530) 251- 8108

**Website:**

<http://www.lassencounty.org/node/142>

Last verified on: 02/18/2026

## DOCUMENT REPLACEMENT

---

### CodeRED Emergency Alert

“Emergency Mass Notifications”

**Website:**

<https://public.coderedweb.com/CNE/en-US/BFA19C579EA5>

Last Verified On: 02/18/2026

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/18/2026

### California Driver’s License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/18/2026

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 02/18/2026

# LASSEN COUNTY CRISIS RESOURCES

## DOCUMENT REPLACEMENT, CONTINUED

---

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/18/2026

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/18/2026

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/18/2026

## DOMESTIC VIOLENCE CRISIS

---

### The Rape, Abuse & Incest National Network (RAINN)

“Largest anti-sexual violence organization. Carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

**24/7 Help Hotline:** (800) 656-4673

**Website:** <https://www.rainn.org/>

Last Verified On: 02/18/2026

### The US National Domestic Violence Hotline

**Hotline:** (800) 799-7233

**TTY Hotline:** (800) 787-3224

**Website:** <https://www.thehotline.org/>

Last Verified On: 02/18/2026

### Lassen Family Services

“Committed to ending abuse through prevention, healing, advocacy, safety, and education. Services: emergency shelter, peer counseling, child trauma therapy.”

**Location:** 1306 Riverside Drive

Susanville, CA 96130

**24-Hour Crisis Line:** (888) 289-5004

**Contact:** (530) 257-5004

**Website:** <http://lassenfamilyservices.org>

Last verified on: 02/18/2026

### Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://helpingsurvivors.org/>

Last Verified On: 02/18/2026

# LASSEN COUNTY CRISIS RESOURCES

## MENTAL HEALTH CRISIS SERVICES

---

### Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/18/2026

### Lassen County Crisis

“If you are experiencing a behavioral health crisis, we are here to help 24 hours a day, seven days a week.”

**Location:** 555 Hospital Lane  
Susanville, CA 96130

**24-Hour Crisis Services:** (888) 530-8688

**Contact:** (530) 251- 8108

**Website:**

<http://www.lassencounty.org/node/142>

Last verified on: 02/18/2026

## PET ASSISTANCE

---

### RedRover

“Provides emergency sheltering, training, consultations for animals displaced by natural disasters and other crises.”

**Contact:** (916) 429-2457

**Website:** <https://redrover.org/relief/>

Last Verified On: 02/18/2026

## SEXUAL ASSAULT CRISIS RESOURCES

---

### Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://helpingsurvivors.org/>

Last Verified On: 02/18/2026

### Lassen Family Services

“Committed to ending abuse through prevention, healing, advocacy, safety, and education. Services: emergency shelter, peer counseling, child trauma therapy.”

**Location:** 1306 Riverside Drive  
Susanville, CA 96130

**24-Hour Crisis Line:** (888) 289-5004

**Contact:** (530) 257-5004

**Website:** <http://lassenfamilyservices.org>

Last verified on: 02/18/2026

### RAINN

“RAINN (Rape, Abuse & Incest National Network)...in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://www.rainn.org/>

Last Verified On: 02/18/2026

### Male Survivor

“Committed to preventing, healing, and eliminating all forms of sexual victimization of boys and men through support, treatment, research, education, advocacy, and activism.”

**Website:** <https://malesurvivor.org/>

Last Verified On: 02/18/2026